

## Memorandum

**FROM:** Joanne Panasiuk, Executive Director  
Adult Centre Operations Branch

**OUR FILE REFERENCE:**

Shawn Rainault, Acting Executive Director  
Young Offender Branch

**YOUR FILE REFERENCE:**

**TO:** Adult Centre Directors  
Young Offender Centre Directors

**DATE:** March 16, 2020

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**SUBJECT: Temporary Suspension – Visitation at Correctional Facilities and Young Offender Centres**

As a result of new information on the number of COVID-19 cases in Alberta, the Correctional Services Division has implemented the following interim procedures related to family, volunteer and professional visitation in correctional centres and young offender centres.

- In-person family visitation is suspended in all facilities except for Edmonton Remand Centre video visitation. Family visitors can contact the centre to arrange for telephone calls.
- Volunteer services are suspended in all facilities.
- In-person professional visitation is suspended in all facilities. If legal counsel and/or police require an in-person meeting with an inmate/young person, they may make advance arrangements with the respective facility for the visit to occur in visitation areas where there is a glass partition between the legal counsel/police and inmate with hygiene and safety considerations being paramount. As an alternative, lawyers, police, and other professional visitors may telephone the respective facility and request the inmate to telephone them; however, inmate telephone response may be delayed, pursuant to facility routines and constraints.

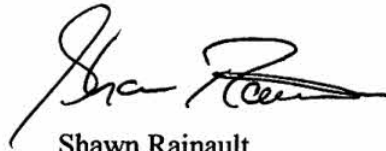
Please ensure these instructions are available to employees working entry, administration, visitation or other areas where they may receive in-person or telephone enquiries concerning visitation. Please also post signage with these instructions in facility entry areas.

Protecting the health of Albertans is our top priority. The Correctional Services Division will continue to closely monitor the situation, review all options, and will take additional steps as necessary.

Thank you for your anticipated cooperation.



Joanne Panasiuk  
Executive Director  
Adult Centre Operations Branch



Shawn Rainault  
Acting Executive Director  
Young Offender Branch