

Direct-to-Public Digital Legal Tools in Canada

A 2023 Update

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Introduction

This report provides an inventory of direct-to-public digital legal tools that are available in Canada. A total of 118 tools are listed in the chart that can be found at the end of this document.

Below is a brief explanation of how the inventory was created and a discussion of some limitations and qualifications. Several key observations are also outlined.

What is included in this inventory?

This inventory prepared between the spring and fall of 2023 and updates previous versions prepared in 2016, 2019 and 2021.¹ When deciding whether to include a tool in the inventory several criteria were applied:

- Both mobile and web-based tools were included;
- The tools listed here are described as “direct-to-public” tools as opposed to “direct-to-consumer” tools as the inventory includes both tools provided by private (often commercial) actors and those provided by public/not-for-profit actors;
- To meet the definition of “digital tool”, a resource needed to be interactive beyond displaying information or allowing for the keyword searching of, or hyperlinks to, legal information. Legal information apps and websites can be important resources for the public but were outside the scope of this review;
- The term “legal” was used expansively. To be included, a tool did not have to provide a “legal service” (as that term is understood in a regulatory sense). If a tool could be reasonably characterized as purporting to assist an individual in any way with a legal need or a “justice problem”, then that tool was included;²
- The inventory was restricted to digital tools intended for direct use by the public. Tools meant for use by primarily lawyers, other subsets of professionals or very specific types of businesses were not included;³
- A decision was made to not include digital tools that are embedded within, or otherwise part of, the justice system itself. As such, online tribunals are not included in the list.⁴ Also not included are online dispute resolution systems, interactive court forms or guided pathways provided directly by courts or other government or administrative entities;⁵ and
- Only those tools that were currently available for use were included. Tools that were either discontinued or in beta were not included.

Limitations and Qualifications

Best efforts were made to ensure that the information in the inventory was accurate as of Fall 2023. Some limitations should be noted.

First, this is a quickly evolving area and some of the information listed may have changed since being included in the inventory.

Second, information in the chart was obtained from public resources located by our research team. It is possible that there may be additional information contained in private sources or other public sources that has not been included.

Third, we did not independently verify information that was provided about a tool. For example, if a tool developer or website indicated that the tool performed a certain function, we included this function in the chart and did not use the tool to confirm that the tool in fact performed the stated function. Similarly, we did not evaluate the quality or currency of the output provided by any of the tools.

Fourth, inclusion of a tool in the list was not dependant on confirmation that the tool has reached any threshold of use by the public. Although we are aware that some of the tools listed receive significant use, it is possible that some are receiving much less, or virtually no, use.

If you believe that any information contained in this report should be deleted or otherwise changed, please contact Professor Amy Salyzyn (amy.salyzyn@uottawa.ca).

Acknowledgements

This report was prepared with financial support from the Ontario Early Researchers Award program. Data collection, data analysis and other research assistance was provided by Shannon Stroud.

Key Observations from Inventory

1. Total Number of Tools

This inventory lists 118 direct-to-public digital legal tools currently available for public use. This is a larger number than recorded in previous reviews: 2021 (92 tools), 2019 (88 tools) and 2016 (35 tools).

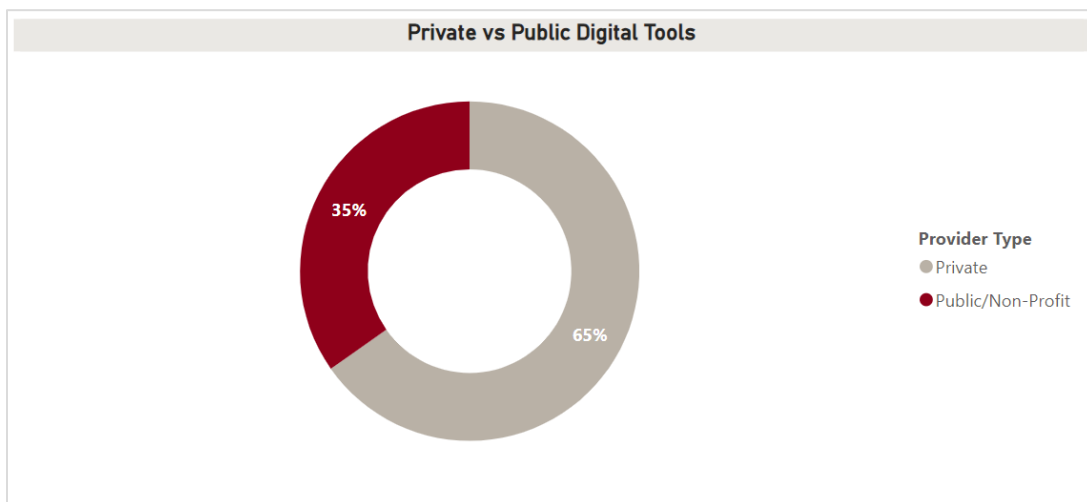
We note, however, that making direct numerical comparisons between the different versions of the inventory is not appropriate, as the criteria for inclusion have been refined in each successive version. Searches and consultations that occurred in the context of preparing this version have also drawn out tools that were available in previous years, but which had not been identified for inclusion in earlier versions.

There is also the issue of turnover. For example, most of the Canadian direct-to-public digital legal tools that were discussed in an article highlighting the 2016 inventory are no longer available.⁶ In this round of review, we discovered that multiple tools which were included in the 2021 inventory that are no longer available.⁷ The environment for direct-to-public digital legal tools is very dynamic.

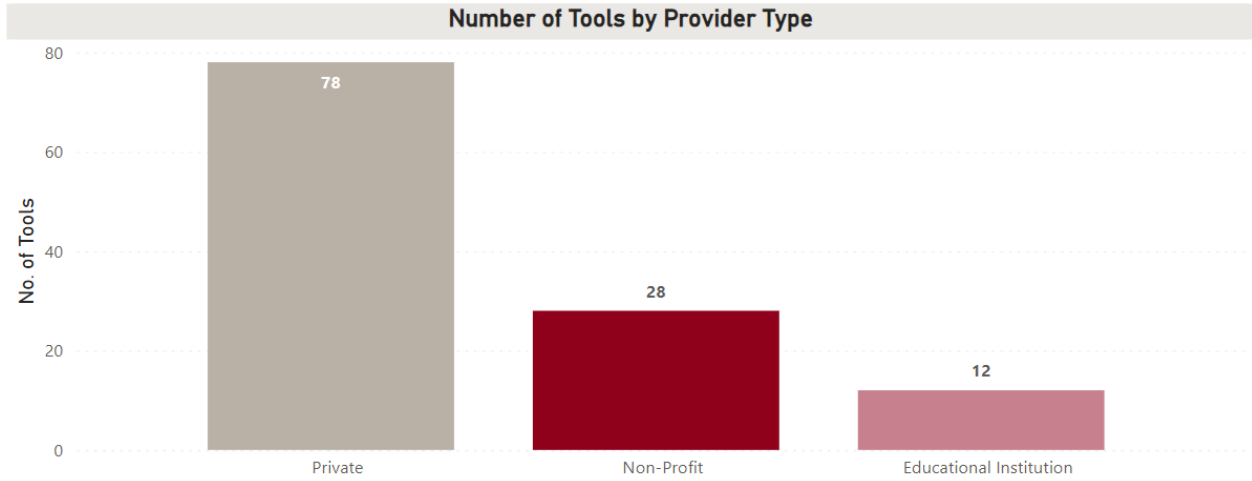
Notwithstanding the above caveats, there appears to be continuing growth in the provision of digital legal tools to the Canadian public, with new tools appearing regularly.

2. Providers of Tools

Private providers remain responsible for the majority of tools listed in the inventory. Similar to what we reported previously, private developers and providers appear to be mostly working as individuals or in small teams.



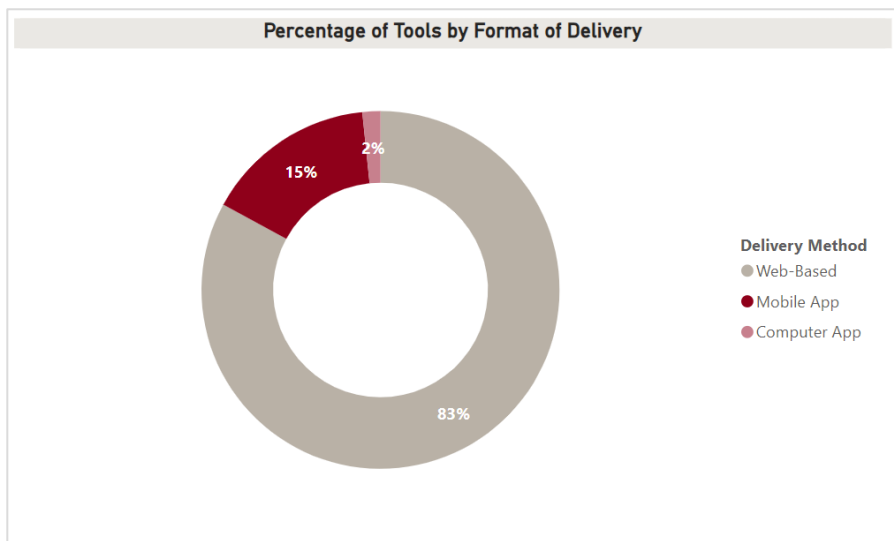
However, the share of tools being developed by public or not-for-profit entities is significant. Public legal education and information organizations and other non-profit legal organizations continue to be important providers of direct-to-public digital legal tools.⁸ Educational institutions are also a key location of development.⁹



Finally, although not captured in the inventory, it is also should be noted that, increasingly, justice system actors are directly embedding digital tools into their systems. Tools that might have been previously offered only by private or public/non-profit sources as “add-ons” to make justice system processes more accessible can now be found, in some cases, within justice system public interfaces.¹⁰

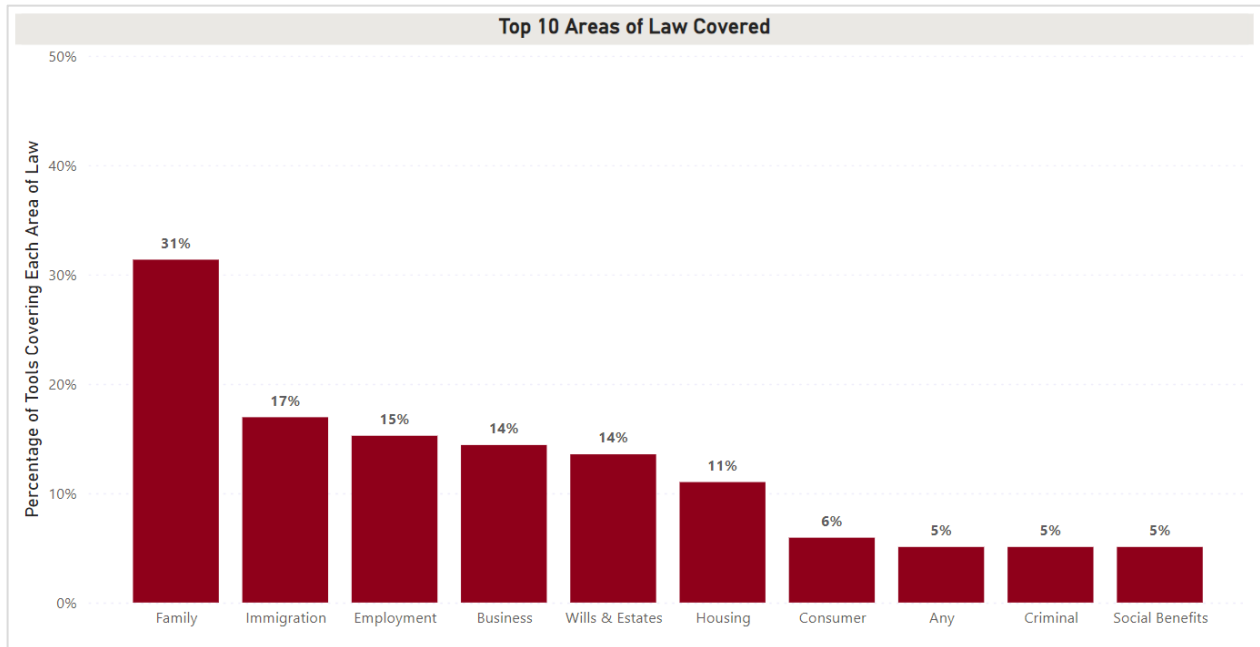
3. Format of Delivery

83% of the tools surveyed were web-based, while 15% were available via a mobile app and 2% were available via a computer app (i.e. an app that is usable or downloadable from a website).



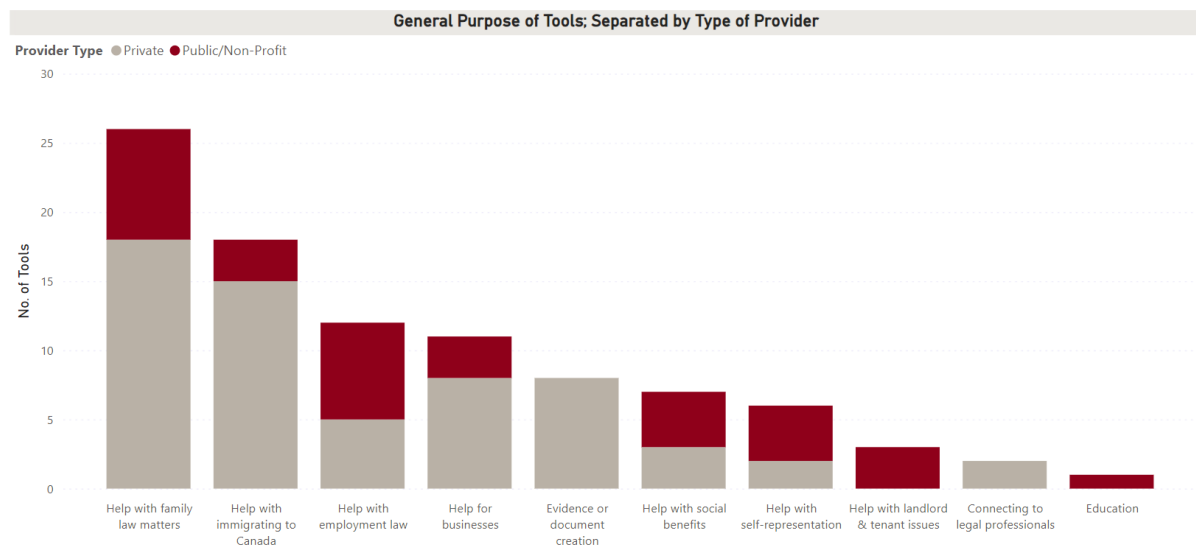
4. Areas of Law and Types of Legal Needs

The tools listed in the inventory seek to assist the public with many different areas of law. In many cases, tools provided services across several areas of law.



Some areas of law appeared with much greater frequency. The top five areas of law listed in the inventory were family law, immigration, employment, business and wills and estates. The category of “any” was used to describe tools that could not easily be associated with specific areas of law – for example, tools providing forums for users to submit legal questions of their choosing.

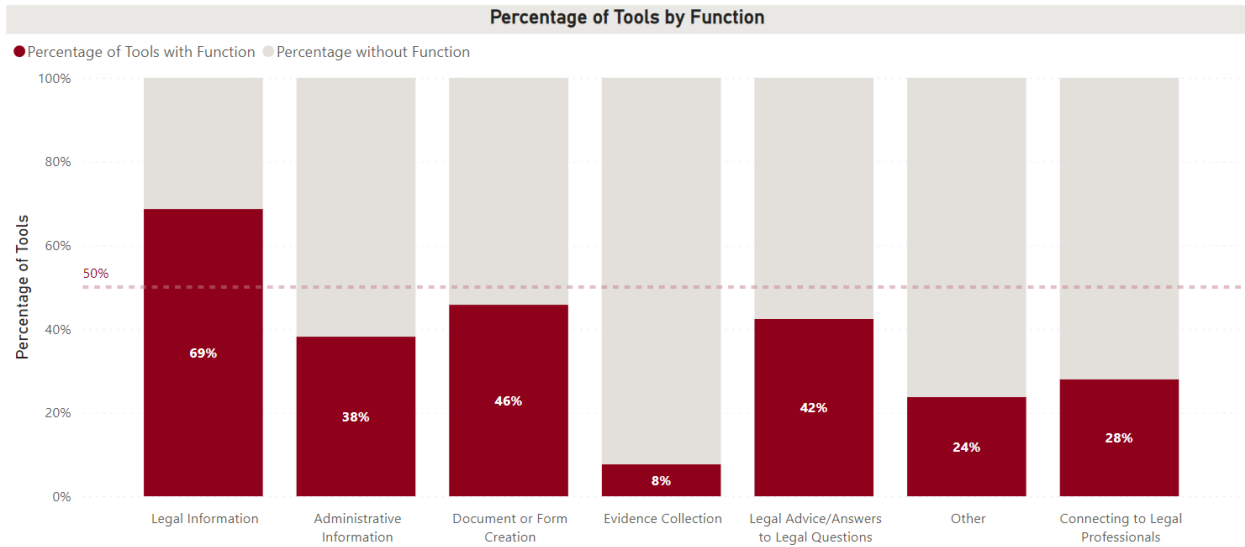
In many cases, both public and private providers are providing tools that aim to help with similar legal issues.



For example, in the area of family law and wills and estates, there are both privately provided and publicly provided tools that assist with simple divorces and the preparation of simple wills.

5. Function

The tools listed offer diverse functionality.



A large portion of tools – 46% – aim to provide assistance by automating or otherwise simplifying the creation of legal documents (e.g. court forms, contracts, wills, immigration applications, incorporation documents, regulatory reporting or complaint forms).

There are also a significant number of tools – 42% – that aim to provide users with answers to legal questions. These tools use a diversity of means to do so, including chatbots, linked definitions, forums and guided pathways.

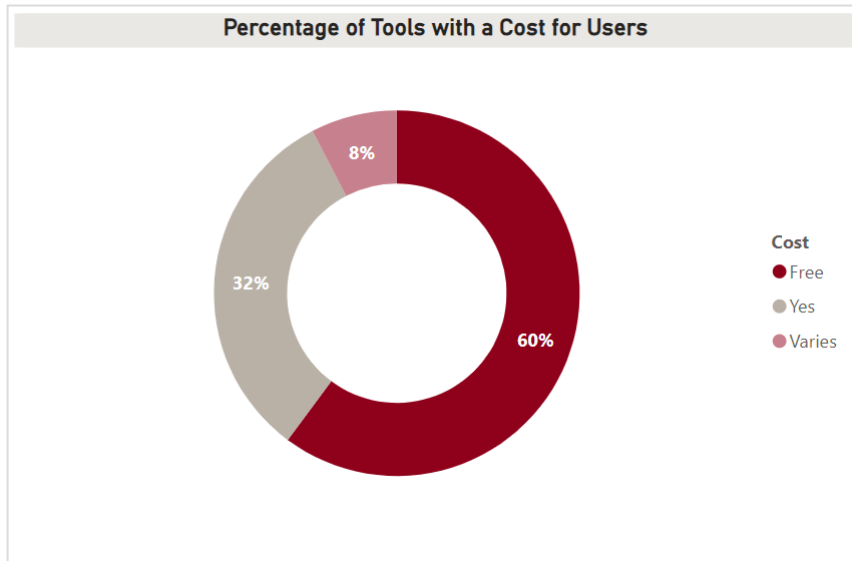
6. Use of Artificial Intelligence

Although we do not have direct insight into the technical means that each tool uses to produce its outputs, most tools do not appear to be using advanced AI but are rather relying on automation or rules-based systems. Notwithstanding ChatGPT’s public release in November 2022, we did not identify any tools during our review that appear to be using generative AI. Following our review in 2023 and at the time of finalizing our report, we have become aware of several direct-to-public tools that do use generative AI.¹¹ It will be interesting to see, in future inventories, the landscape of direct-to-public legal tools in Canada that use generative AI.

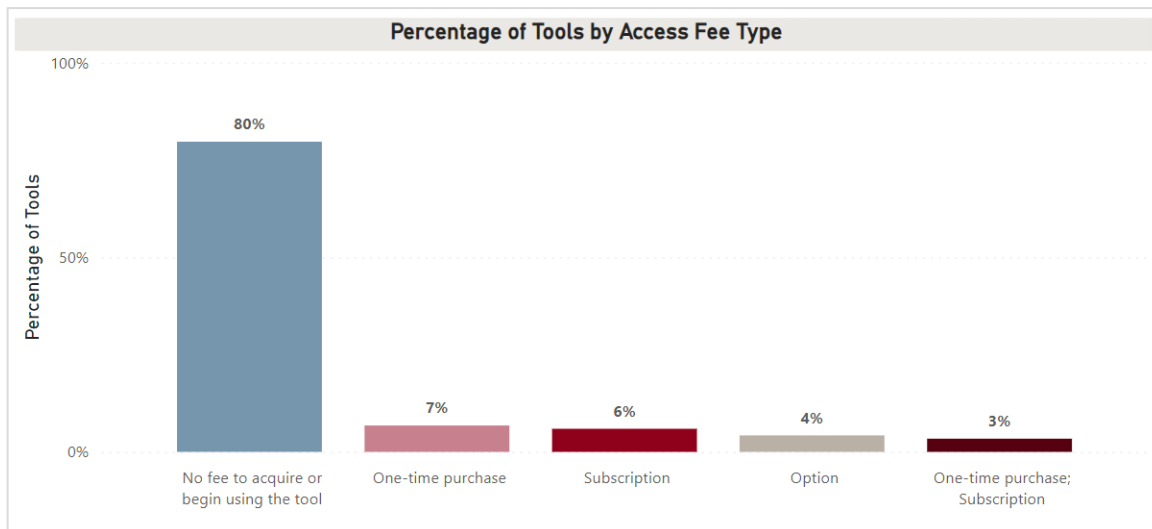
7. Cost

The majority of the tools listed in the inventory do not charge a fee to initially access or download.

60% of tools are completely free (for both access and to use and/or download products), while 32% of tools charge fees for access or products. The remaining 8% may offer some products for free but charge for others. It should be noted, however, that some of the tools which are classified as “free” may also be commercialized in other ways, including through advertising revenue or selling user data to third parties.



For those tools which charge a fee, some charge fees to initially access the tool (either through a subscription or one-purchase or a combination of both), while others only charge once a user wants access to a product that the tool has produced.



Endnotes

¹ This updated version was prepared by first confirming which tools in the 2021 version were still available and then supplementing this review with additional tools discovered through searches on the Internet and in the Google Play and iTunes store. Several experts and justice system stakeholders were also consulted and asked if there were any additional tools that could be included on the list. An invitation was issued on social media for people to submit tools for potential inclusion. For 2016 version, see Jena McGill, Suzanne Bouclin and Amy Salyzyn, “Mobile and Web-based Legal Apps: Opportunities, Risks and Information Gaps” (2017) 15(2) Canadian Journal of Law and Technology 229 (<https://digitalcommons.schulichlaw.dal.ca/cjlt/vol15/iss2/2/>) for the 2019 and 2021 versions see “Direct-to-Public Legal Digital Tools in Canada” Centre for Law, Technology and Society, uOttawa (<https://techlaw.uottawa.ca/direct-public-legal-digital-tools-canada>). The 2016 version was prepared with Professor Jena McGill and Professor Suzanne Bouclin with research assistance from Karin Galldin, Natalya Odorico, Kory Smith, Zaynab Al-Waadh, Tara Hristov and Leah Bowes. The 2019 version was prepared with research assistance from William Burke and Angela Lee. The 2021 version was prepared with assistance from Rei Bajraktari.

² The term “justice problem” is taken from Rebecca Sandefur, who notes, “[t]he distinction between a justice problem and a legal need turns out to be crucial, for these two ideas reflect fundamentally different understandings of the problem to be solved. If the problem is people’s unmet legal needs, the solution is more legal services. If the problem is unresolved justice problems, a wider range of options opens up. Rather than taking the position that unmet legal need is the crux of the issue, we have the option of formulating the access-to-justice crisis as being about, well, access to justice” (Rebecca Sandefur, “Access to What?” (2019) 148(1) *Daedalus* 49 (<https://direct.mit.edu/daed/article/148/1/49/27247/Access-to-What>)).

³ See, for example, *Alexsei* (<https://www.alexsei.com/>) (a company which, among other things, uses AI to generate legal memos for lawyers); *Charity Central* (<https://www.charitycentral.ca/>) (“supports Canadian registered charities in understanding and complying with the requirements of the Income Tax Act in the areas of receipting, fundraising, record keeping, and accountability and transparency practices”); and *Map Your Property* (<https://mapyourproperty.com>) (“streamline[s] due diligence for land professionals”).

⁴ See, for example, the Civil Resolution Tribunal (<https://civilresolutionbc.ca/>) and the Condominium Authority Tribunal (<https://www.condoauthorityontario.ca/tribunal/>).

⁵ See, for example, *Online Divorce Assistant – BC* (<https://justice.gov.bc.ca/divorce>), *PARLe (Plateforme d’Aide au Règlement des Litiges en ligne)* (<https://www.opc.gouv.qc.ca/en/opc/parle/>) and *Understand My Ticket* (<https://understandmyticket.gov.bc.ca/>).

⁶ See, for example, *LegalSwipe* (informed people of their rights during interactions with the police and also could record interactions), *Small Claims Court Wizard* (guided people through the small claims court process) and *ThisToo* (a “personal divorce assistant”).

⁷ See, for example, *Destin.ai* (a chatbot that allowed users to answer questions regarding immigration, evaluate the possibility of immigration and connect users to experts) and *MyLawBC* (a website was offered by Legal Aid BC and provided free tools to identify, manage and resolve legal issues in British Columbia).

⁸ For example, CLEO (Community Legal Education Ontario) now provides free guided pathways that the public can use to, for example, complete multiple family law court forms, prepare powers of attorney and housing law forms (<https://stepstojustice.ca/guided-pathways-home/>). Similarly, the Legal Information Society of Nova Scotia provides digital tools to assist with small claims court matters (<https://www.legalinfo.org/smallclaims>), making a will (<https://www.legalinfo.org/will>) and preparing a personal directive (<https://www.legalinfo.org/forms/personal-directive>).

⁹ Examples of tools developed at universities or through university-affiliated centres include: (1) *Planctus* (<https://planctus.ca/en>) which was launched part of Professor François Larocque’s research program as the holder of the Canadian Francophonie Research Chair in Language Rights at the University of Ottawa. This is a web tool that inform individuals of their language rights and simplifies the complaint process by aiding the drafting of complaints to 12 language authorities; (2) *Family Law Portal* (<https://www.familylawportal.com/>) which was launched by Legal Innovation Zone at Ryerson University with funding from the Avanti Foundation and the Law Foundation of Ontario. This web tool provides self-directed information that informs Ontarians of their family law related rights, tools to start their separation plan as well as connecting them to legal professionals and (3) *MyOpenCourt* tools

(<https://myopencourt.org/>) which is a product of the Conflict Analytics Lab at Queen's University in Canada and is funded by research grants.

¹⁰ See, for example, the Government of British Columbia's *Online Divorce Assistant* (<https://justice.gov.bc.ca/divorce>) and Tribunals Ontario's recently launched *Navigate Tribunals Ontario* tool (<https://navigatetribunalsontario.ca/en/>).

¹¹ See, for example, *Beagle+*, a chatbot provided by People's Law School and which is run on GPT-4 (<https://www.peopleslawschool.ca/about/beagle/>), *Canada's Immigration Assistant* (<https://chatgpt.com/g/g-ZUV41SQqN-canada-immigration-assistant>) and *TaxGPT* (<https://taxgpt.ca/>).

Direct to Public Digital Legal Tools in Canada (as of Fall 2023)

| CODES FOR "FUNCTIONS" COLUMN | |
|------------------------------|---|
| 1 | Legal Information |
| 2 | Administrative Information |
| 3 | Document or Form Creation |
| 4 | Evidence Collection |
| 5 | Legal Advice/Answers to Legal Questions |
| 6 | Other |
| 7 | Connecting to Legal Professionals |

| Tool Name | URL | Provider Type | Intended User(s) | Description | Cost | Functions | Purpose |
|-----------------------|---|---------------|--|--|------|-----------|------------------------------|
| Ailmentor 2 | https://alimmentor.org/en/ | Private | People who are divorced or separated seeking to manage their legal obligations and rights in relation to child custody matters | This mobile app helps divorced or separated parents track expenses, late pick ups, and disagreements as well as establish a visitation schedule. It also generates detailed reports that can be attached to court documents. | Yes | 4, 6 | Help with family law matters |
| AskJES | https://www.legalhelpbc.ca/ | Non-Profit | People seeking answers to legal questions | Users submit questions by phone, live chat, text message, email or Facebook Messenger. UBC law students use a ticketing system to provide legal information. Complex questions are sent to legal professionals. | Free | 1, 5, 7 | Other legal assistance |
| Bardal Factors | http://www.bardalfactors.ca | Private | People seeking information on employment issues | This web tool shows the results of cases where Canadian courts have applied the Bardal Factors, which are relevant in determining how much notice or pay in lieu of notice an employer must give to an employee. | Free | 1, 5 | Help with employment law |

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|--------------------------------------|---|------------|---|---|--------|------------|---------------------------------|
| BC Divorce Options | https://bcdivorceoptions.ca/ | Private | People in British Columbia seeking a divorce | An automated question-driven system built to help separated couples obtain an easy and affordable divorce without the need to hire lawyers. | Yes | 3, 5 | Help with family law matters |
| BC PNP Points Calculator | https://www.invictalaw.ca/bc-pnp-points-calculator/ | Private | People seeking permanent residency in British Columbia | Provides a tool to calculate an individual's points under BC's PNP program. | Free | 5, 6 | Help with immigrating to Canada |
| Beagle | https://www.peopleslawschool.ca/ | Non-Profit | People seeking information on everyday legal problems | The website offers a chatbot (Beagle) that helps point users towards help with their legal problems. | Free | 1, 2, 3, 7 | Help with self-representation |
| BorderPass | https://www.borderpass.ca | Private | People seeking a Canadian student visa | Provides an eligibility assessment for a Canadian student visa. A tool then guides users through the visa application process. | Yes | 3, 5, 7 | Help with immigrating to Canada |
| Canada immigration guide info | https://play.google.com/store/apps/details?id=com.rttsoftware.canada.immigration.info | Private | People seeking information on immigrating to Canada. | This app aims to simplify the information available on canada.ca . | Free | 1, 2 | Help with immigrating to Canada |
| Canada Wills | https://www.canadawills.com/ | Private | People seeking to create wills and estates | Provides the ability to create a living will, COVID-19 living will or Last Will and Testament. | Free | 1, 3 | Other legal assistance |
| Canadian Aboriginal Law Book | https://play.google.com/store/apps/details?id=com.EduzoneStudio.CanadianAboriginalLawBook | Private | People seeking to learn more about Canadian Aboriginal law. | The app covers a wide range of topics including land claims, treaties, self-government, and Indigenous rights. It includes case law, legal documents, and a glossary of key terms and concepts. | Free | 1, 2 | User-friendly access to the law |
| Canadian Divorce Online | https://www.divorcecanada.ca/index.html | Private | People seeking to obtain divorce forms without a lawyer | This web service provides customers with full service divorce form preparations that are customized to their individual needs. Services are offered across Canada. | Yes | 3 | Help with family law matters |
| Canadian LegalWills | https://www.legalwills.ca | Private | People seeking to obtain a will | This web tool allows users to draft wills and name a power of attorney through answering questions. | Varies | 3 | Other legal assistance |
| CanPR | https://play.google.com/store/apps/details?id=maaz.canpr.myapplication&hl=en_CA | Private | People seeking information on immigrating to Canada | This mobile app provides a step-by-step guide for Immigration to Canada | Free | 1, 2, 5, 7 | Help with immigrating to Canada |

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|--|---|-------------------------|--|---|------|------------|-------------------------------|
| Child Support Calculator | https://www.fcslaw.ca/child-support-calculator | Private | People seeking child and spousal support calculations | Free child support calculator to estimate ongoing support. Not intended for use in court or mediation. | Free | 6 | Help with family law matters |
| Child Support Calculator | https://www.crossroadslaw.ca/child-support-calculator/ | Private | People seeking to calculate child support | Users input their information to calculate an estimated value for child support. | Free | 1, 2, 5, 6 | Help with family law matters |
| Complete Case | https://www.completecase.com/ | Private | People seeking to complete uncontested divorce forms | This web service provides customized divorce documents after a short online interview. Services are mainly provided within an American context. | Yes | 1, 3 | Help with family law matters |
| Conflict Analytics Lab: Minimum Wage Tool | https://tool.myopencourt.org/minimum-wage | Educational Institution | People seeking the minimum wage for their job | This web tool uses a series of questions to provide users with the minimum legal wage based on their location and position. | Free | 1, 5 | Help with employment law |
| Conflict Analytics Lab: Vacation Pay Calculator | https://tool.myopencourt.org/vacation-pay | Educational Institution | People seeking to understand their vacation compensation entitlement. | This web tool uses a series of questions to provide users with their vacation pay entitlement based on their location and position. | Free | 1, 5 | Help with employment law |
| Conflict Analytics Lab: Vaccine Mediator | https://www.conflict-analytics.org/vaccine-mediator | Educational Institution | People who suspect they have suffered side effects from the COVID-19 vaccine and are seeking compensation. | The Vaccine Mediator is used to report suspected side effects of the COVID-19 vaccine and help individuals claim compensation in case of vaccine injury. The tool assists users with creating the mail-in package needed to apply for vaccine compensation. | Free | 3 | Other legal assistance |
| Cop Watch Video Recorder | https://apps.apple.com/ca/app/cop-watch-toronto/id757572626?m-t=8 | Private | People who have been stopped by the police seeking to capture police footage | This mobile app allows users to video record police interactions and can automatically upload the videos to YouTube. The app also provides reference material concerning a user's right to obtain video footage. | Yes | 1, 4 | Evidence or document creation |
| coParenter | https://coparenter.com/ | Private | People seeking to co-parent | Offers calendars and communication tools like language filters, focused chat topics and professional mediation. Also provides assistance in preparing legal agreements. | Yes | 3, 4, 5, 7 | Help with family law matters |
| coSquare | https://cosquare.co/ | Private | Entrepreneurs seeking to incorporate | A website that supports business owners with legal issues through varying tools and templates. | Yes | 1, 3 | Help for businesses |

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|---------------------------------------|---|-------------------------|--|---|--------|---------------|------------------------------|
| CovAid | https://c19help.trubox.ca/ | Educational Institution | People seeking financial aid to correct harm caused by COVID-19 measures | Website contains questionnaire that helps individuals who want to know about financial assistance, including CERB, and whether they can defer their mortgage. | Free | 1, 5 | Help with social benefits |
| CRB App | https://play.google.com/store/apps/details?id=com.crb.app | Private | People seeking information on the Canadian Recovery Benefit. | The app provides the latest news and eligibility requirements for the CRB. | Free | 1, 2 | Help with social benefits |
| Custody X Change | https://www.custodyxchange.com/ | Private | People seeking to co-parent | Offers parenting agreements, messaging system, a tool for calculating child support, and ways to organize evidence that might be needed in court. | Varies | 1, 2, 3, 4, 6 | Help with family law matters |
| Deeded | https://deeded.ca | Private | People seeking to buy or sell a home | Offers a virtual closing experience with a progress tracker, place to store documents, and virtual signings. Also provides a platform to connect with real estate lawyers. | Yes | 6, 7 | Other legal assistance |
| Disability Benefits Calculator | https://www.monkouselaw.com/disability-benefits-calculator/ | Private | People seeking to estimate the amount of disability benefits owing | A free lump sum disability benefits calculator to estimate the present value of your disability claim and get a feel for whether you are getting a good deal. | Free | 1, 2, 5, 6 | Help with employment law |
| Divorce Form Builder | https://legalinfopei.ca/divorce-form-builder/ | Non-Profit | People seeking a divorce | This web tool helps individuals complete uncontested divorce forms in PEI. Completed court forms are created in response to answers given by users to specific questions. The user then downloads the forms and can follow provided instructions to file and serve the forms. | Yes | 1, 2, 3 | Help with family law matters |
| Divorce the Smartway | https://divorcethesmartway.ca/tools/one-minute-nake-divorce-indicator/ | Private | People seeking a divorce | This web tool provides a variety of legal services, including the "Naked Divorce Eligibility Quiz" which asks a couple questions to determine whether a simple divorce is an option. If so, it walks you through the questions to fill out the forms. | Yes | 1, 2, 5, 6, 7 | Help with family law matters |
| DivorceOnline | https://www.divorceonline.ca/ | Private | People seeking uncontested divorce services | This web service provides D.I.Y. kits and forms that help individuals create their own uncontested divorce forms. The forms they offer have been reviewed by an experienced team of lawyers. | Yes | 3 | Help with family law matters |

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|---|---|-------------------------|--|--|--------|---------------|---------------------------------|
| DivorcePath | https://www.divorcepath.com/ | Private | People (and family lawyers) seeking to calculate child and spousal support | This web service provides child and spousal support calculations for everyone as well as legal professionals. The site offers premium services at a cost for apportionment and tax credits and benefits. | Yes | 1, 3, 4, 5, 7 | Help with family law matters |
| Documatica Legal Forms | https://www.documatica-forms.com/index.php | Private | People seeking to create legal documents without a lawyer | A website that allows users to complete legal forms in real time by selecting from drop-down boxes and inputting answers. | Varies | 3 | Evidence or document creation |
| Doormat | https://doormat.ca | Private | People seeking to buy or sell a home | Offers a virtual closing experience with a progress tracker, place to store documents, and virtual signings. Also provides a platform to connect with real estate lawyers. | Yes | 6, 7 | Other legal assistance |
| Employee or Contractor Classification Tool | https://tool.myopencourt.org/employee-or-contractor | Educational Institution | People who are workers or who are employers/people who contract work seeking information as to whether a worker would be legally classified as an "employee" or "contractor" | This web tool uses a series of questions to provide users with a classification as to whether an individual would legally be considered an employee or a contractor and provides legal information pertaining to employee and contractor rights. When providing an answer, the tool prompts the user to connect with a legal professional. | Free | 1, 5, 7 | Help with employment law |
| Employment Insurance App | https://play.google.com/store/apps/details?id=com.employment.insurance&hl=en&gl=US | Private | People who had to stop working due to sickness or lost their jobs without just cause. | This app provides the latest news and eligibility requirements for EI. | Free | 1, 2 | Help with social benefits |
| Epilogue | https://epiloquewills.com/ | Private | People seeking to obtain a will | This web service allows users to customize their own wills. The service asks guided questions and formulates a will based on the answers. Further customization can be performed afterwards as well. | Varies | 1, 2, 3 | Other legal assistance |
| Express Entry CRS Calculator | https://www.matthewieffery.com/express-entry-crs-calculator/ | Private | People seeking express entry into Canada | Users answer questions to calculate their CRS score and whether they might qualify under Express Entry. | Free | 1, 2, 5, 6 | Help with immigrating to Canada |
| Express Entry CRS Score Calculator Tool | https://www.justforcanada.com/crs-calculator-tool-express-entry.html#/ | Private | People seeking express entry into Canada | Provides a tool to calculate an individual's Comprehensive Ranking System (CRS) score. | Free | 6 | Help with immigrating to Canada |

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| Express Entry Free Calculator | https://ackahlaw.com/services/permanent-residence/express-entry-permanent-residence/express-entry-free-calculator | Private | People seeking express entry into Canada | Provides a tool to calculate an individual's score for express entry. | Free | 1, 5, 6 | Help with immigrating to Canada |
| Express Entry Points Calculator | https://www.invictalaw.ca/express-entry-points-calculator/ | Private | People seeking express entry into Canada | Provides a tool to calculate an individual's score for express entry. | Free | 5, 6 | Help with immigrating to Canada |
| Express Entry Points Calculator - 2023 | https://www.matkowsky.ca/express-entry-points-crs-calculator | Private | People seeking express entry into Canada | Users answer questions to calculate their CRS score and whether they might qualify under Express Entry. | Free | 1, 2, 5, 6 | Help with immigrating to Canada |
| Families Change | https://familieschange.ca | Non-Profit | Families going through separation and divorce | This website provides information to parents and children on separation/divorce as well as helps calculate child support amounts. One of the tools on the website is an interactive game for children 6-10 years old, called "Changeville" which aims to help kids learn how to navigate a family breakup. | Free | 1, 2, 5 | Help with family law matters |
| Family Law (Guided Pathways) | https://stepstojustice.ca/guided-pathways/family-law/ | Non-Profit | People seeking to fill out court forms required for family law matters | This web tool uses Guided Pathways, which are a series of online interviews, to help people fill out court forms needed for family law matters. The pathways ask targeted questions related to the forms. Answers are put into the required forms. Each question includes information that explains what is needed. | Free | 1, 3, 5 | Help with family law matters |
| Family Law Form Builder | https://publiclegalinfo.com/buildert/ | Non-Profit | People seeking to create forms pertaining to family law matters | This web tool provides guided pathways to create family law forms. This tool is designed with Newfoundland and Labrador individuals and laws in mind. | Free | 1, 3 | Help with family law matters |
| Family Law Nova Scotia | https://www.nsfamilylaw.ca/court-forms/list-court-forms | Non-Profit | People seeking to learn more about family law in Nova Scotia as well as obtain family law related forms and documents | This website gives general knowledge on several family law concepts including separation/divorce, custody/access, child and spousal support, child protection, family violence and more. It also has interactive online forms that can be filled out. | Free | 1, 2, 3 | Help with family law matters |

| | | | | | | | |
|-------------------------------|---|-------------------------|---|--|------|---------|------------------------------|
| Family Law Portal | https://www.familylawportal.com/ | Educational Institution | People in Ontario seeking to learn about their family law rights and options or commencing their separation | This web tool provides self directed information that informs Ontarians of their family law related rights, tools to start their separation plan as well as connecting them to legal professionals. | Free | 1, 5, 7 | Help with family law matters |
| FAMLi | https://familylaw.plea.org/ | Non-Profit | People experiencing separation or divorce who may wish to represent themselves | This web tool helps people complete family law court forms and provides comprehensive family law legal information, along with how-to videos to walk patrons through their use of the resources. With its Form Wizard, and utilizing an interview-style questionnaire, this web tool provides guided pathways/step-by-step guides to assist with completing ready-to-file family law court forms. The site also includes an Agreement-Maker Tool, and, for those dealing with violent relationships, a Safety Planning Tool. | Free | 1, 3 | Help with family law matters |
| FormalWill.ca | https://www.formalwill.ca/ | Private | People seeking to create wills and estates | Provides the ability to create your own customized legal will and power of attorney, online using technology. The website also includes the ability to connect with lawyers to review their documents | Yes | 1, 3, 7 | Other legal assistance |
| FreeGaly | https://play.google.com/store/apps/details?id=com.app.Freegaly | Private | People seeking free legal advice. | This app purports to offer free legal advice by matching users with a qualified attorney. | Free | 7 | Other legal assistance |
| goHeather | https://www.goheather.io/#Home | Private | Business owners seeking affordable, legally enforceable employment contracts | A website that helps users build customized HR documents like employment contracts. | Yes | 1, 3 | Help for businesses |
| Haloo | https://www.haloo.co/en-ca/ | Private | Individuals, entrepreneurs, businesses seeking to file a trademark | This web tool helps businesses and users with their trademark application. It offers a thorough smart search to check if your trademark infringes another existing trademark, and uses AI to generate a successful trademark application to the CIPO. There is Haloo for users, and Haloo for lawyers. | Yes | 2, 3, 5 | Help for businesses |
| Help With Debt Alberta | https://www.cplea.ca/help-with-debt-alberta/ | Non-Profit | People seeking legal information to navigate debt issues | This tool directs users to legal assistance when representing themselves in court on a debt-related issue. Responses are based on court, location, and proximity to court date. | Free | 1, 7 | Other legal assistance |

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| Housing Law (Guided Pathways) | https://stepstojustice.ca/guided-pathways/housing-law/ | Non-Profit | People seeking to fill out legal forms required for housing law matters, specifically LTB disputes. | This web tool uses Guided Pathways, which are a series of online interviews, to help people fill out forms needed for housing law matters. The pathways ask targeted questions related to the forms. Answers are put into the required forms. Each question includes information that explains what is needed. | Free | 1, 3 | Help with landlord & tenant issues |
| Immigration Direct | https://www.immigrationdirect.ca/index.html | Private | People seeking information on immigrating to Canada | This website helps individuals prepare and complete their application for a citizenship certificate by providing step-by-step guidance through each question on the application. This website also produces various immigration forms. | Yes | 2, 3 | Help with immigrating to Canada |
| Immigration Law (Guided Pathways) | https://stepstojustice.ca/guided-pathways/immigration-law/ | Non-Profit | People seeking to apply for an open work permit from within Canada | Provides a guided pathway to fill out draft forms by asking questions to fill out the form. | Free | 1, 2, 3 | Help with immigrating to Canada |
| ImmiInspect | https://www.imminspect.com/ | Private | People applying for immigration to Canada | Reviews an individual's immigration application to Canada for errors and inconsistencies. | Yes | 6 | Help with immigrating to Canada |
| ImmiTrack - Canada Immigration | https://play.google.com/store/apps/details?id=ca.immitrack | Private | People seeking information on immigrating to Canada. | Task manager and Canada visa application progress tracker. Also provides updated information and policy changes from the IRCC. | Yes | 1, 2, 5 | Help with immigrating to Canada |
| Immitracker | https://www.immitracker.app/ | Private | Immigrants relocating to Canada or Australia | An immigration application tracker and service marketplace for immigrants relocating to Canada or Australia. It tracks applications and provides analytics throughout the process. | Varies | 2, 5, 6, 7 | Help with immigrating to Canada |
| Income Assistance (Guided Pathways) | https://stepstojustice.ca/guided-pathways/income-assistance/ | Non-Profit | People seeking assistance with asking Service Canada to reconsider their benefit application | This web tool uses Guided Pathways, which are a series of online interviews, to help people fill out forms needed when a CPP-D application is denied. | Free | 1, 2, 3 | Help with social benefits |
| Incorporight | https://incorporight.com/ | Private | Entrepreneurs seeking to incorporate | This web tool helps business owners incorporate and provides a variety of legal services for the beginning phase of a business, like organization, document creation and minute book. | Yes | 1, 2, 3 | Help for businesses |
| JustAnswer | https://www.iustanswer.com/canada-law/ | Private | People seeking help with any legal question | This website allows you to ask any question which is then answered by an expert in the field. | Yes | 5, 7 | Connecting to legal |

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| jusTech - Breach Policies | https://portal.justech.ca/run/playground2/Breach%20Policies/#/1 | Private | Organizations seeking to create breach related policies. | This web tool automates the process for producing breach related policies for an organization. It offers a step-by-step guide to help users generate a PIPEDA Breach Report and Communications Letters. | Free | 1, 3 | Help for businesses |
| jusTech - Privacy Breach Tool | https://justech.documate.org/interview?i=docassemble.playground2%3ABreach+Reporting.yml#page4 | Private | People seeking to simplify their requirement of reporting data breaches | The web tool automates the process for compliance with federal privacy legislation, which requires businesses to notify the Commissioner and general public when they are subject to a data breach. It includes basic compliance documents, internal and external communication letters, and provides a how-to guide for submitting. | Free | 3 | Help for businesses |
| JusticeBot | https://www.cyberjustice.ca/en/projects/justicebot/ | Educational Institution | Members of the public who want to learn about case law similar to their situation | JusticeBot utilizes Artificial Intelligence (AI) to answer the public's questions about their dispute and shows them information about similar previous cases. It is currently focused on conflicts between landlords and tenants. | Free | 1, 2, 5 | Help with landlord & tenant issues |
| Landlord's Self-Help Centre | https://landlordselfhelp.com/ | Non-Profit | People who are, or wanting to become, landlords in Ontario | This website offers "Landlord Learning Modules," with information and advice on a landlord's rights and responsibilities under the Residential Tenancies Act. They also include step-by-step guides for form completion. | Free | 1, 2, 6 | Education |
| Law for Landlords and Tenants in Alberta | https://www.landlordandtenant.org/ | Non-Profit | Landlords and tenants seeking legal information about renting | This website outlines everyday information surrounding renting property in Alberta. It also includes electronic fillable forms for a number of issues, including pets and sharing accommodation. | Free | 1, 3 | Help with landlord & tenant issues |

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| Law for Non-Profits | https://lawfornonprofits.ca/ | Non-Profit | Non-profit organizations | This website contains step-by-step Legal Help Guides in the areas of governance, privacy, record-keeping, and employment which walk users through a series of plain language questions to see if their organization has any areas to address. Once a user completes a guide, they are provided with a checklist, sample documents, and other resources to keep their organization in good legal standing. | Free | 1, 2, 6 | Help for businesses |
| LawDepot | https://www.lawdepot.ca/?loc=CA | Private | People seeking to draft their own legal documents | This web tool generates documents, forms, and contracts by allowing users to input data. | Yes | 1, 3 | Other legal assistance |
| Layoff Tool | https://tool.myopencourt.org/layoff | Educational Institution | People who are workers or employers seeking to determine if a layoff is illegal | This web tool uses a series of questions to provide users with legal information to determine if a layoff is illegal and if the worker should receive compensation. When providing an answer, the tool prompts the user to connect with a legal professional. | Free | 1, 5, 7 | Help with employment law |
| Legal Aid Alberta (Qualification on Assessment Tool) | https://www.legalaid.ab.ca/questions/ | Non-Profit | People seeking to determine whether they are eligible for legal aid in Alberta | This screening tool asks users questions to determine whether an individual might be eligible for legal aid. | Free | 2, 5 | Help with social benefits |
| Legal Aid Questionnaire - Do I qualify financially? | https://www.csi.qc.ca/commission-des-services-juridiques/aide-juridique/questionnaire-sur-l-admissibilite.aspx?lang=en | Non-Profit | People seeking to determine whether they are eligible for legal aid in Quebec | This screening tool asks users questions to determine whether an individual might be eligible for legal aid. | Free | 2 | Help with social benefits |
| Legal Line | http://www.legalline.ca/ | Non-Profit | People seeking answers to legal questions | This web tool provides legal information in a Q&A format, detailed legal guides, links to other resources. | Free | 1, 2, 7 | Other legal assistance |
| Legal Services And Human Rights | https://discuss.settlement.org/forum17-legal-services-and-human-rights.aspx | Non-Profit | People seeking to settle in Ontario | Discussion forum for people to ask questions related to legal services and human rights in Ontario. | Free | 1, 5, 7 | Help with immigrating to Canada |
| Legal Text Collector | https://play.google.com/store/apps/details?id=com.legaltextcollector&hl=en | Private | People seeking to self litigate | This mobile app helps convert text messages to PDFs that can be shared through various apps and allows the individuals to use the printable text message for ediscovery in their lawsuit. | Yes | 4 | Evidence or document creation |

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| LegalContracts | https://www.legalcontracts.ca/contracts/groups/?loc=CA | Private | People seeking to draft their own legal documents | This web tool generates a wide variety of legal documents ranging from wills, marriage and separation forms, and corporate forms. | Yes | 3 | Evidence or document creation |
| Lex Start | https://lexstart.ca/en/ | Private | Entrepreneurs and business owners | Provides supports for legal process of starting and managing a business, including incorporation, shareholder agreements, trademark protection, etc. | Yes | 1, 2, 3, 7 | Help for businesses |
| Missing Wages Calculator | https://workersolidarity.ca/wage-calculator/ | Non-Profit | People seeking help calculating wages owed | A Google spreadsheet that users can download and use to calculate wages owed. | Free | 1, 6 | Help with employment law |
| My Support Calculator | https://www.mysupportcalculator.ca/calculate | Private | People seeking child and spousal support calculations | The calculator determines child and spousal support | Varies | 1, 4, 5, 7 | Help with family law matters |
| My Visa Source's Immigration Tools | https://www.myvisasource.com/tools/ | Private | People seeking entry into Canada | Provides various tools to calculate an individual's immigration scores. These tools include: Canada Immigration Language Converter, Express Entry CRS Calculator, PNP Program Finder, BC PNP Calculator, BC PNP Entrepreneur Pilot Calculator, BC PNP Entrepreneur Calculator, Saskatchewan Expression of Interest (EOI) Points Calculator, Quebec Skilled Worker Points Calculator | Free | 5, 7 | Help with immigrating to Canada |
| Net Lawman | https://www.netlawmancanada.com/ | Private | People seeking to create legal documents without a lawyer | A library of legal documents from which users can download and edit, then resubmit for review by their legal team for an additional fee. | Varies | 1, 3 | Evidence or document creation |
| Nonprofit Bylaws (Guided Pathways) | https://stepstojustice.ca/guided-pathways/nonprofit-bylaws/ | Non-Profit | Non-profit organizations seeking to develop a set of bylaws. | The tool asks questions, provides options to choose from, along with information on how to decide what to include in the non-profit's bylaws. Generates the bylaws for the non-profit. | Free | 1, 3 | Help for businesses |
| Notary Pro | https://www.notarypro.ca | Private | People seeking notary services. | Provides notary services for public and commissioner Oaths, virtual witnessing, and real estate closing. Also assists with filling out documents. | Varies | 3, 7 | Other legal assistance |
| Online Legal Essentials | https://www.onlinelegalessentials.ca/canadianlegaltemplatelibrary | Private | Canadian business owners with an online presence | A library of legal templates and education modules. | Yes | 1, 3, 5, 6 | Evidence or document creation |

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| OnRègle / Legalhood | https://www.onregle.com/ https://www.legalhood.com/ | Private | People seeking legal help, demand letters and to rectify small claims matters | This website helps users prepare their own legal documents for matters like small claims, demand letters, and separation agreements. It also offers to help resolve family legal problems and offers the ability to connect with a lawyer or have a legal document reviewed. | Yes | 3, 5, 7 | Help with self-representation |
| Ontario Benefits | https://play.google.com/store/apps/details?id=com.ontario.benefits | Private | People seeking information on social assistance in Ontario. | The app provides information on the benefits available and how to apply. | Free | 1, 2 | Help with social benefits |
| Ontario Child Support Calculator | https://www.torontodivorceclaw.com/ontario-child-support-calculator/ | Private | People in Ontario seeking to calculate child support | Performs very basic hold support calculations under the Ontario Child Support Guidelines. You can use it to determine the base amount of child support payments. This child support calculation does not determine the quantum of spousal support to be paid or received and it doesn't consider special expenses. | Free | 1, 5, 6 | Help with family law matters |
| Ontario Online Divorce | https://ontarioonlinedivorce.com/ | Private | People seeking to file uncontested divorce forms | This web service aids Ontarians with filing uncontested divorce applications. It also uses a guided pathway questionnaire to aid individuals in completing the forms. | Yes | 1, 2, 3 | Help with family law matters |
| Our Family Wizard | https://www.ourfamilywizard.ca/ | Private | People who are co-parents seeking to manage their individual custodies | This mobile app allows parents to communicate, share calendars, and have access to sensitive data like their children's medical information, gives access to professionals as needed to aid in dispute resolution. | Yes | 4, 6 | Help with family law matters |
| ownr | https://www.ownr.co/ | Private | People who seek to register and incorporate businesses as well as owners of existing business who want to create legal agreements, manage employees. | This web tool allows users to create, organize, and file legal documents. | Yes | 1, 3 | Help for businesses |
| Painworth | https://www.painworth.com | Private | People dealing with personal injury claim seeking settlements | This web tool is used to input details of the personal injury claim and then it uses an algorithm to research similar cases and determine a report on the value of the claim. | Free | 1, 2, 5 | Other legal assistance |
| Path Legal | https://ca.pathlegal.com/ | Private | People seeking legal advice | This web tool provides a legal directory for connecting users to lawyers and allows users to ask questions for legal advice on a public forum. | Free | 1, 2, 5, 7 | Other legal assistance |

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| Personal Directives App | https://www.legalinfo.org/forms/personal-directive | Non-Profit | People seeking to make a personal directive (addresses non-financial issues when a person loses capacity including health-care wishes (but not medical assistance in dying)) | This web tool provides guided pathways to assist with making a personal directive and produces a finished form; a guide is linked to the app to assist users with understanding legal information relevant to making a personal directive; referral to a lawyer is available. | Free | 1, 2, 3, 7 | Other legal assistance |
| Planctus | https://planctus.ca/en | Educational Institution | People seeking to learn more about their language rights or to file a formal complaint to an official language authority | This web tool informs individuals of their language rights and simplifies the complaint process by aiding the drafting of complaints to 12 language authorities. | Free | 1, 3 | Other legal assistance |
| Point Calculator(s) | https://www.siammigration.com/sw-67point-calculator | Private | People seeking entry into Canada | Users can choose from 11 point calculators where they select from dropdowns or radio buttons to calculate a score in real-time. Does not provide any indication of whether the score is good or chances of success. | Free | 5, 6 | Help with immigrating to Canada |
| Point Calculator(s) | https://mannz.ca/2022-bc-pnp-point-calculator-new/ | Private | People seeking entry into Canada | Users can choose from 12 point calculators where they select from dropdowns or radio buttons to calculate a score in real-time. Does not provide any indication of whether the score is good or chances of success. | Free | 5, 6 | Help with immigrating to Canada |
| Private prosecution (Guided Pathway) | https://stepstojustice.ca/guided-pathways/guided-pathway-for-applying-for-a-private-prosecution/ | Non-Profit | People who are victims of crimes involving gender-based violence (but not sexual assault) | This web tool helps individuals learn about private prosecutions, or apply for a private prosecution for certain types of crimes. | Free | 1, 2, 3 | Help with self-representation |
| Prospectus Exemption Tool | https://tool.myopencourt.org/prospectus-exemption-tool | Educational Institution | People who own small-to-medium-sized businesses seeking information about securities reporting requirements | This web tool uses a series of questions to provide users with legal information pertaining to securities reporting requirements. The general website lists legal partners if additional support is required. | Free | 1, 5 | Help for businesses |
| Reddit (r/Legal Advice for Canadians) | https://www.reddit.com/r/legaladvicecanada/ | Private | People seeking legal advice | This website is a subreddit that is made up of individuals seeking legal advice and legal professionals providing advice. The format of the website is a forum where users specify which jurisdiction they are in and give a brief synopsis of their legal issue. They then receive comments back from community members. | Free | 5, 6, 7 | Other legal assistance |

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| Respond to elder abuse (Guided Pathway) | https://stepstojustice.ca/guided-pathways/guided-pathway-for-responding-to-elder-abuse/ | Non-Profit | People seeking information about family abuse and violence | The guided pathway provides information and resources for responding to, understanding, and preventing elder abuse. | Free | 1, 2, 3, 5 | Help with family law matters |
| Severance Pay Calculator | https://www.ertl-lawyers.com/employment-law/severance-pay-calculator/ | Private | People seeking information on how much severance they might be owed | Designed to give users a basic idea of how to calculate severance pay at common law. Relies upon references to over 3,000 wrongful dismissal cases decided over the last 40 years, from across Canada. | Free | 1, 5, 6 | Help with employment law |
| Severance Pay Calculator | https://www.severancepaycalculator.com/ | Private | People and employers seeking to calculate severance | This web tool helps employees and employers calculate how much severance is due | Free | 1, 5, 7 | Help with employment law |
| Severance Pay Calculator | https://hydehlaw.com/severance-pay-calculator | Private | People seeking information on how much severance they might be owed | Users answer questions to receive an estimate for severance, both in dollars and length of time. | Free | 1, 5, 6 | Help with employment law |
| SimpleArb | https://www.simplearb.com/ | Private | Individuals seeking to engage in negotiations, resolve a dispute, conduct business transactions etc. | A web tool for people to help rapidly resolve disputes and negotiations which were capable of immediate resolution. | Yes | 5, 6 | Help with self-representation |
| Small Claims Court App | https://www.legalinfo.org/smallclaims | Non-Profit | People seeking to dispute a matter in small claims court | This web tool provides guided pathways that instruct users in deciding whether small claims court is appropriate, how to begin claims, and how to present their case. | Free | 1, 2 | Help with self-representation |
| Snowbird by Moody's Tax | https://apps.apple.com/ca/app/moodys-gartner-tax-law-app/id948547963 | Private | People who spend significant time in the United States who are originally from Canada seeking to calculate their taxes | This mobile app allows users to calculate time left out of the country and alerts of important milestones for tax purposes. Also offers tax calculators. | Free | 1, 5 | Other legal assistance |
| talking Parents | https://play.google.com/store/apps/details?id=com.talkingparents.tpandroid | Private | Parents who are divorced, separated, or were never legally married and looking to communicate regarding their children. | This is a co-parenting communication app for families that offers messaging, calling, shared calendars and payments. | Yes | 4 | Help with family law matters |
| Termination Compensation Calculator | https://tool.myopencourt.org/termination-compensation-calculator | Educational Institution | People who are workers or employers seeking information about termination compensation | This web tool uses a series of questions to provide users with legal information pertaining to termination compensation and offers to help build a demand letter. When providing an answer, the tool prompts the user to connect with a legal professional. | Free | 1, 3, 5, 7 | Help with employment law |

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| The Contract Shop | https://thecontractshop.com/ | Private | Creative entrepreneurs, online course creators, consultants, coaches, and more | A repository of contract templates that have been peer-reviewed by an attorney in the applicable country (specifically mentions Canada) | Yes | 3 | Evidence or document creation |
| TiketFix Legal | https://apps.apple.com/ca/app/tiketfix-legal/id1525967112 | Private | People seeking help fighting traffic violations | Connects people to lawyers or paralegals to dispute their traffic violation | Yes | 2, 7 | Connecting to legal professionals |
| Unbundled Legal Services: Self-Assessment | https://unbundlinglaw.peopleslaw.school.ca/is-unbundling-for-you/take-the-self-assessment/ | Non-Profit | People seeking information on low-cost legal services | This self-assessment tool to help users determine if unbundled legal services is a good fit for them, and then provides a roster of lawyers who offer unbundled services. | Free | 1, 2, 5, 7 | Help with self-representation |
| Undo | https://www.undo.ca/ | Private | People seeking to get divorced | This service offers various packages that can provide: calculations for issues like child or spousal support, document creation, and court filings. Some packages include document review by a lawyer. | Varies | 1, 2, 3, 7 | Help with family law matters |
| Untie the Knot | https://untietheknot.ca/ | Private | People seeking uncontested divorce services | This web service provides divorce services such as court filing assistance, professional review of documents, completed divorce documents and general support. | Yes | 1, 2, 3, 7 | Help with family law matters |
| Wage Cut Tool | https://tool.myopencourt.org/wage-cut | Educational Institution | People who are workers or employers seeking to know if a wage cut would constitute constructive dismissal | This web tool uses a series of questions to provide users with legal information pertaining to wage cuts and constructive dismissal. The general website lists legal partners if additional support is required. | Free | 1, 5 | Help with employment law |
| Willflora | https://www.willflora.com/ | Private | People seeking to make a will or power of attorney | This web tool allows users to answer a series of questions and it creates a will. It is funded by charities and not-for-profits that are hoping to encourage legacy gifts in wills. | Free | 1, 3 | Other legal assistance |
| Willful | https://willful.co | Private | People seeking to obtain a will | This web tool allows users to create wills through answering prompts and to modify these documents as needed. | Yes | 1, 2, 3 | Other legal assistance |

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| Wills and Powers of Attorney (Guided Pathways) | https://stepstojustice.ca/guided-pathways/wills-and-powers-of-attorney/ | Non-Profit | People seeking to obtain wills and powers of attorney | This web tool uses Guided Pathways, which are a series of online interviews, to help people create wills and powers of attorney. The pathways ask targeted questions related to these types of legal documents. Answers are put into the required format. Each question includes information that explains what is needed. | Free | 1, 2, 3 | Other legal assistance |
| Wills Preparation App | https://www.legalinfo.org/will | Non-Profit | People seeking to obtain a will | This web tool provides guided pathways to assist with making a will and produces a finished form; a guide is linked to the app to assist users with understanding legal information relevant to making a will. | Free | 1, 3 | Other legal assistance |
| Wonder Legal | https://www.wonder.legal/en-ca/ | Private | People seeking to draft their own legal documents | This web tool allows users to fill out forms and have legal documents automatically generated from templates created by lawyers. | Yes | 1, 2, 3 | Evidence or document creation |