



Access to Information & Privacy Division

340 Laurier Avenue West
Ottawa, Ontario
K1A 0P9

Your file Votre référence
A-2021-00130 / CLEE
Our file Notre référence
A-2021-00079

Dear X:

I am writing in response to your *Access to Information Act* request, received on May 12, 2021, for the following information:

“I am requesting all records documenting the number and nature of grievances related to COVID-19 submitted by people on parole and other individuals currently on community release, as well as staff in your parole offices. Date range: October 1 2020 to December 20 2020.”

Please find enclosed the records you have requested. You will note that certain records or portions thereof have been withheld pursuant to subsection 19(1) of the *Access to Information Act*. I am enclosing, for your information, a copy of the relevant legislation.

Please be advised that you are entitled to lodge a complaint to the Information Commissioner concerning the processing of your request within sixty days of the receipt of this notice. In the event you decide to avail yourself of this right, your notice of complaint should be addressed to: Information Commissioner of Canada, 30 Victoria Street, Gatineau, Québec K1A 1H3.

Should you have any questions, please do not hesitate to contact Eunice Duodu at 343-571-1245.

Sincerely,

For:
Stéphane Brisson
Director
Encl.: 1 pages

Access to Information Act

19(1) PERSONAL INFORMATION

Subject to subsection (2), the head of a government institution shall refuse to disclose any record requested under this Act that contains personal information as defined in section 3 of the Privacy Act.

REQUEST NUMBER / N° DE DEMANDE : A-2021-00079

The request was for / La demande est pour :

"I am requesting all records documenting the number and nature of grievances related to COVID-19 submitted by people on parole and other individuals currently on community release, as well as staff in your parole offices. Date range: October 1 2020 to December 20 2020. "

LEVEL	RECEIVED DATE	FILED AGAINST	GRIEVANCE SYNOPSIS / NATURE
COMPLAINT	2020-12-08	HOCHELAGA CCC	La direction du CCC Hochelaga n'a pas informé les résidents qu'un des résidents était atteint du Covid.
INITIAL GRIEVANCE	2020-12-15	OSBORNE CCC	Systemic racism/discrimination.
INITIAL GRIEVANCE	2020-12-15	OSBORNE CCC	Systemic racism / discrimination - There's opportunity to give me some support

(Data Source: Data Warehouse, Effective date 2021-05-23)