

Klachkova, Anastasiya (CSC/SCC)

From: Worthington Dr. James (NHQ-AC)
Sent: March 9, 2021 9:49 AM
To: de Souza Henry (NHQ-AC); Clement Chris (NHQ-AC); Clarke Ginette (NHQ); Wheatley Jennifer (NHQ-AC); Morse Jennifer (NHQ-AC)
Subject: RE: Patient-Person Health Care Home

Henry, I'll make myself available if at all possible, Jim

From: de Souza Henry (NHQ-AC) <Henry.deSouza@CSC-SCC.GC.CA>
Sent: March 9, 2021 9:34 AM
To: Worthington Dr. James (NHQ-AC) <Dr.James.Worthington@CSC-SCC.GC.CA>; Clement Chris (NHQ-AC) <Chris.Clement@CSC-SCC.GC.CA>; Clarke Ginette (NHQ) <Ginette.Clarke@CSC-SCC.GC.CA>; Wheatley Jennifer (NHQ-AC) <Jennifer.Wheatley@CSC-SCC.GC.CA>; Morse Jennifer (NHQ-AC) <Jennifer.Morse@CSC-SCC.GC.CA>
Subject: Patient-Person Health Care Home

Do you have time this week for a meeting to discuss some next steps, in particular, identify any quick wins. The list is long, but we can do quick reviews to confirm we are heading in the same direction.

- Collapsing working groups
 - Determining membership (Regional and NHQ)
 - Identifying regional point-person (**champions**)
- Education/training
 - Discussion on Leadership training Pilot (Chris & Jennifer Morse) and next steps
 - Problematic Substance use
 - Understanding Indigenous perspective
 - Trauma Informed Care
- Strategy for engaging Leadership
 - Role of HSET
 - Some positive responses from HSET-Physician Leadership on presentations of March 4
 - ED Pacific (interested on working on a process for patient-person engagement)
 - ED Atlantic
 - Physicians in general ... very enthusiastic response form physician leads for Ontario (Primary Care and Psychiatrist)
 - **Recommendation:** Regular standardized structured reporting to HSET on existing projects (OAT; OPIC; PNEP/OPS; various MH initiatives; COVID-19)
- Resources
 - Progress
 - Matthew (with Emily's support)
 - Will contact Sandra (Ginette's / Audrey's have given the ok)
 - Meeting with Chris and Kristina this week to explore RN
- Communications
 - Communication materials (brief overview etc.)
 - Patient-Person engagement
 - Front-line staff and Institutional managers engagement

- Inter-sectoral communication and engagement National, Regional and Institutional (every feedback opportunity, with institutional and regional staff, has emphasised the importance of this)
- Implementing the EX1 regional positions
- Records management
 - Review recommendations by Cindy Penner
 - Implementing plan for Records management (HR)
 - Policy/Guidance on records management