

CORRECTIONAL SERVICE CANADA

CHANGING LIVES. PROTECTING CANADIANS.



SERVICE CORRECTIONNEL CANADA

TRANSFORMONS DES VIES. PROTÉGEONS LES CANADIENS.

Workforce and Internal Services Working Group

Record of Decision

Wednesday, January, 27 2021

11:00am – 12:15pm

MS Teams / audioconference

Present:

Nick Fabiano, ACHRM
Tony Matson, ACCS
Kelly Hartle, CEO CORCAN
Marie-France Lapierre, Director WOS
Jennifer Morse, Manager, Health Services
Daniel Giroux, Senior Director, Internal Audit
Anick Charette, Communications Advisor
Angela Alves, OHS Advisor
Patricia Phee, Corporate LR
Mackenzie Lambe, Senior Director, Enterprise
and Client Services
Claude Duguay, DG LRWM
Carson Gaudet, PRA Regional Director HS
Ghislain Sauvé, DG TSF
Bev Arseneault, SNN Project Lead

ADHOC

Roger Poirier, ATL

UCCO

Gord Robertson, UCCO
Éric Thibault, UCCO

USJE

JP Surette
Frank Janz

PIPSC

Steven Fréchette, PIPSC
Gary Desbiens, PIPSC

ADCIS

Greg Fortnum, ADCIS PAC
Lesley Kenyon, ADCIS ONT
Jasmine Verge, ADCIS ATL
Pattie Krafchuk, ADCIS PRA

Absent:

Kristel Henderson, DG LR
Kristina Windsor, Program Manager
Simon Bonk, CIO
Sylvain Mongrain, A/DG L&D
Steven Fiore, DG Resource Management
Brigitte Deblois, Director
Tanny King, Manager OPM, IMS
Jennifer Wheatley, ACHS

Rob Hawkins, ACFO

Genevieve Thibault, ADCIS QC

Opening remarks- ACHRM

There were no agenda items submitted for today's meeting, however during the round table please bring up any items you want to discuss.

The ACHRM proposed that the working group maintain the scheduled meeting frequency, however, when no agenda items have been brought forward during the email call for agenda items, that the meeting be cancelled.

No concerns brought forward by members for this approach.

Record of Decision – ACHRM

There were no comments from last week's records of decision.

Round Table

USJE indicated they would like to discuss cellphones for parole officers and those in the community. They have had problems with the replacement of phones that are not no longer functioning.

The Senior Director for Enterprise and Client Services responded that 2,000 talk and text phones should be coming in sooner rather than later. They will ensure that the parole officers and sentencing managing folks will be equipped and prioritized. They have worked with groups in the regions to put in an additional smart phone purchase for life cycling purposes. The Prairie region had an issue with backup phones, which has been dealt with. Currently, CSC has a much better posture for IT devices than ever before and the IT device distribution will allow for the retirement of the dinosaur laptops. Next year, there will be an effort in getting back devices where people have multiples in their possession.

Cell phone allocations are based on FTE allocation and lifecycle allocation. Regions receive their orders and they get distributed. On an as needed basis, cell phones can be reallocated relatively quickly.

A team has been mobilized to work with SSC on network modernization at sites that include cable designs at institutions as we continue to evolve and adapt. This item will come back to the WISWG in March 2021.

ACHRM reminded members that version 12 of the RMF came out yesterday.

Closing remarks

Working group members were thanked for their participation.