

An Assessment of LEED Certification's Impact on Net Rental Rates for Commercial Office Space in Toronto, Ontario

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Abstract

With issues such as energy crises, climate change and environmental degradation becoming evermore prevalent on national and international levels, industrialized societies are beginning to take heed of the impact they are having on the natural environment and we are beginning to see movements towards socially¹ and environmentally responsible decision-making. With the impact that buildings have on the environment, it is important to understand what barriers are preventing or slowing investment in socially and environmentally responsible property.

The present study was conducted to determine whether LEED² certification has a significant impact on the market value³ of office buildings in Toronto, Ontario – value determined by the average net asking rent⁴ for each building. For some 68 subject and control buildings, we matched information on the net asking rent for 16 LEED certified (subject) buildings to 52 otherwise comparable properties (control buildings). Using ordinary least squares (OLS) analysis, we looked to find what relationship exists between net asking rent and the LEED label. Controlling for other variables historically shown to have an impact on property value, we expected the results of this study to determine whether there is a business case for LEED certification in the downtown Toronto office market.

The results of the study have shown that LEED certification has had no impact on the market value of the sample of office buildings in Toronto. This is a surprising result, given the growth in the number of LEED buildings in Canada, but interviews with three senior executives in the industry have helped to provide insight into this trend. It seems that with time LEED will likely have an impact in this market, but it hasn't arrived yet.

¹ General sustainability criteria include corporate governance, financial robustness, environmental management and performance, human rights, supply chain management, risk and crisis management, and labour practices (Pivo, 2005).

² Leadership in Energy and Environmental Design (LEED) is a third-party (Canadian or U.S. Green Building Council) certification program that has become the benchmark for the design, construction and operation of high performance green buildings in North America.

³ The International Valuation Standards Committee defines **Market Value** as, “the estimated amount for which a property should exchange on the date of valuation between a willing buyer and a willing seller in an arms’ length transaction after proper marketing wherein the parties had each acted knowledgeably, prudently and without compulsion”(International Valuation Standards, 2007).

⁴ The **Net Asking Rate** is the annual amount a landlord charges a lessee over and above the “additional rent”. **Additional Rent** is the amount the landlord will charge to cover the costs associated with running a building, which may include property taxes, common area maintenance and any other expenses the landlord charges that are associated with the operating of the property.

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Introduction

Background and Motivation

The movement towards green building has gained momentum from a number of energy crises, environmental disasters, global pollution concerns and the environmental movements that have taken place in recent history. These trends and events have led to a number of publications and the development of several councils, task forces and associations formed by industry, governments and non-government organizations.

One indicator of the effect this movement has been having on the interest in green buildings⁵ is the growth in membership in the green building councils in Canada⁶ and the United States.⁷ Although the figures indicate an increased interest in the green and sustainable property movement, the reality is that up until 2005 Canada had seen less than 200 buildings become registered for LEED(Lucuik, 2005). There are a number of stakeholders involved in Canada's slow rate of adoption of green/sustainable building standards, and the specific issues faced by these stakeholders and the relationships between these groups has been the focus of many recent studies.

The cycle inhibiting the production of sustainable buildings has been described by many (Keeping, 2000; Rapson, 2007; Myers, 2008; Lorenz, 2008) as "The Vicious Circle

⁵ A **Green Building** is a property "that uses resources efficiently, reduces waste and provides superior indoor air and other qualities." A **Green Value** is the value obtainable by a green building {over and above} the market compared to a non-green peer group. Therefore the Green Value is an integral part of the overall market value. Both parts can only theoretically be separated (RICS, 2005).

⁶ See Appendix A for a chart depicting membership growth in the Canadian Green Building Council.

⁷ See Appendix B for a chart depicting membership growth in the U.S. Green Building Council.

of Blame”.⁸ A number of studies have been performed in assessment of the factors inhibiting the adoption of social and environmental initiatives in the commercial real estate industry. These studies investigate the factors inhibiting adoption by:

- Valuation professionals (Guertler, 2005; Millington, 2000; Warren-Meyers, 2009; Reed, 2009; Lorenz, 2008; Robinson, 2005);
- Investors (Hagart, 2008; Pivo, 2008; Eichholtz et al., 2009; Miller, 2008; Roper, 2006; Loftness, 2005; Sayce, 2007; Pivo, 2005; Parnell, 2005; Kats, 2003);
- Developers (Pivo, 2009, Eichholtz, 2009, Lippiatt, 1999; Robert, 2002; Matthiessen, 2004; Kats, 2003);
- Contractors (Matar, 2008; Lam, 2007; Lam 2010; Matar, 2004; Matar, 2007; Du Plessis, 2002; Reed, 2003; Landman, 1999; Pearce, 2002; Scheuer, 2002; Vanegas, 2000); and,
- Occupiers (Broughton, 2006; Ellison, 2006; Fisk, 2000; Morton, 2002; Lucuik et al., 2005; Eichholtz et al., 2009).

However, the vast majority of these studies only provide anecdotal evidence in the form of engineering estimates, case studies and surveys of opinion; most of which have been performed on markets outside of Canada (particularly the US, UK, and Australia). It is therefore a motivation for this research to contribute to the literature by investigating the adoption of LEED in Canadian markets, specifically in Toronto, Ontario.

⁸ See Appendix C for a depiction of the “Vicious Circle of Blame.”

An Introduction to LEED

LEED is a third-party certification program and an internationally accepted benchmark for the design, construction and operation of high performance green buildings. It provides building owners and operators the tools they need to have an immediate and measurable impact on their buildings' performance. It was designed by the U.S. Green Building Council to encourage and accelerate global adoption of sustainable green building and development practices through the creation and implementation of universally understood and accepted tools and performance criteria. These performance criteria are evaluated through a suite of rating systems that recognize projects that implement strategies for better environmental and health performance.

The Canadian rating systems are an adaptation of the US Green Building Council's (USGBC) LEED Green Building Rating System, tailored specifically for Canadian climates, construction practices and regulations. The rating systems are adapted to the Canadian market through an inclusive process that engages stakeholders and experts representing the various sectors of the Canadian industry.

The Green Building Certification Institute (GBCI) administers LEED certification for all commercial and institutional projects registered under any LEED Rating System. The Canadian Green Building Council (CaGBC) administers the development and ongoing improvement of the LEED rating systems. CaGBC is also the primary source for LEED and green building education and resources for project teams, such as reference guides, rating system addenda, workshops, online trainings and other tools to help you achieve success on your LEED project.

Building types that are eligible for certification include – but are not limited to – offices, retail and service establishments, institutional buildings (e.g., libraries, schools, museums and religious institutions), hotels and residential buildings of four or more habitable stories. In addition, the CaGBC has developed separate rating systems that take into the specific needs of: new construction, core and shell, commercial interiors, existing buildings, homes, and neighbourhoods. For any project that falls under one of these categories, LEED promotes a whole-building approach to sustainability by recognizing performance in five key areas of human and environmental health:

- sustainable site development
- water efficiency
- energy efficiency
- materials selection
- indoor environmental quality

Credits and Prerequisites are organized into these five categories. An additional category, focusing on innovation, addresses sustainable building expertise, exemplary performance, and design (or operational) measures not covered under these five environmental categories. Projects are rated on a 100-point scale, and credits are weighted to reflect their potential environmental impacts. Additionally, 10 bonus credits are available, four of which address regionally specific environmental issues. A project must satisfy all prerequisites and earn a minimum number of points to be certified, and level of certification is based on the total point score achieved, with four possible levels

of certification (certified, silver, gold and platinum). (Canadian Green Building Council, 2011; U.S. Green Building Council, 2011)

Despite the development of several versions of LEED designed to account for the challenges faced by those looking to build and retrofit buildings in Canada, the rate of adoption has been slow when compared to adoption of LEED in the U.S.. In order for LEED to be widely adopted in Canada, compelling empirical evidence of the benefits it offers needs to be provided in order for stakeholders to be motivated to make decisions that will lessen the negative impact that buildings are having on the natural environment.⁹

Research Questions and Objectives

As there are a number of variables that contribute to building value, it is important to take these factors into account when trying to determine what impact, over and above all other factors, LEED certification has on office rents. The present research employs OLS to assess the factors affecting building net asking rates. The objective is to effectively separate LEED's contribution to net asking rent from that contributed by all other variables.

Thus, the research question is: Does LEED certification matter in downtown Toronto, Ontario's office rental market yet?

In response to this question, the objectives of this research are to:

⁹ The **Natural Environment**, encompasses all living and non-living things occurring naturally on Earth or some region thereof.

- 1) Identify the key stakeholders involved in the market adoption of socially responsible property initiatives (SRPI) such as LEED.
- 2) Identify the factors inhibiting and motivating market adoption of SRPI by those stakeholders shown to be a catalyst to adoption by the rest of the market.
- 3) Analyze the impact of LEED labeling on those factors affecting market adoption of SRPI by key stakeholders.

The answers to these research questions will allow for the identification of key stakeholder groups, factors influencing their adoption of LEED certification, and climate for market adoption of LEED certification in Toronto, Ontario. Although the development of the models will be general in nature, for the purpose of this study, the research will be specific to downtown Toronto, Ontario. Therefore, it is important to note that although the model specifications can be used in future studies, the results of this study are specific to downtown Toronto, Ontario, and cannot be generalized to other markets.

Research Objective 1 - Identify the key stakeholders involved in the market adoption of socially responsible property initiatives (SRPI) such as LEED.

Literature Review (Part 1)

The review of literature provides an examination of the issues faced by key stakeholder groups in their adoption of LEED standards. Included in this examination are issues faced by (2.1) Valuers, (2.2) Investors, (2.3) Developers, (2.4) Contractors and (2.5) Occupiers.

Valuers

As the stakeholders responsible for assessing a property's market value, the willingness and ability of valuers to attribute a portion of a building's value to its green attributes will affect the determination of its worth to other stakeholders and ultimately their willingness to adopt green standards. The link between valuation and action taken by other stakeholders has been shown in past research of building energy performance, which has shown that unless valuation professionals appreciate the importance of low energy offices, the likelihood of the Energy Performance in Buildings Directive having any impact in a reasonable time is small (Guertler, 2005). That is to say, if valuation professionals do not incorporate building energy performance into their assessments of property value, market adoption of energy saving technology will be slow and impact that building energy performance directives have on the environment will be lessened.

The determination that specific building characteristics contribute to property value plays an important role in the decision of investors and developers as to the degree to which they will pursue specific building attributes. Traditionally, the main issues that are taken into account when determining whether a building is of 'investment quality' are location, condition, design, size and quality of the floor space, amenities and service, adaptability to different tenant's requirements, and infrastructure (transport and communications) (Millington, 2000; Guertler, 2005). In assessing the value contribution of these individual attributes valuers search for and analyze comparable market data.

Finding comparable data is a basic fundamental of property valuation – not just when applying the comparison approach¹⁰ – and analyzing this data to derive input figures which could be used within the valuation process. The essential rule to ensure that the outcome is correct is therefore: to compare apples with apples! Comparables must have the same building characteristics in terms of location, technical equipment, condition, and tenant profile among other attributes, and also with respect to green-features (e.g. energy efficiency level). With the introduction of yet another aspect which needs to be comparable, the assessment of the subject and comparable properties will become more complex (Warren-Myers, 2009).

In addition to the complexity of including green-features into the characteristics to be evaluated in the property valuation process, there are also a number of issues associated with the tools used to rate a building's 'greenness'. Within the rating tools, particularly design oriented tools like LEED, Green Star and BREEAM where certification is assessed over a number of environmental categories, the ability to compare properties is inherently difficult; as the achievement of certification can be accomplished through various pathways and often these are not openly addressed or advertised in the marketplace. Therefore the lack of transparency in how buildings achieve their certification levels prevents valuers and appraisers from being able to compare properties on a 'like for like' basis as required by valuation statute (Warren-Myers, 2009).

¹⁰ The comparison approach adjusts the prices of the comparable transactions according to the presence and degree of characteristics which influence value.

Along with the difficulty in comparing ‘apples to apples’ when taking green attributes into consideration during the valuation process, the following barriers to acceptance of sustainability considerations in valuation must also be addressed (Reed, 2009):

- Lack of knowledge about the effects on value
- Inability of valuation approaches to incorporate sustainability
- Quantifying the intangible aspects of “greenness” in the valuation
- Point of difference (marketing)
- Government legislation (regulations as well as incentives)
- Addressing long-term obsolescence

In addition to these barriers, another major issue furthering the reluctance of valuers to incorporate socially responsible property characteristics in their valuation is who derives the benefit associated with these characteristics. Traditionally, market valuation implies that only direct monetary benefits or reductions in property-specific risks that are realized by the owner or user of the asset have to be taken into account within the valuation process. Indirect or non-monetary benefits that are realized by society or the environment are not to be considered (Lorenz, 2008).

There are a number of proposed developments to valuation seeking to overcome these barriers. Likely future development incorporating sustainability considerations into valuation include (Reed, 2009):

- Changing perception of sustainability
- Updated definition of market value
- Changing relationship between cost and value

- Increased communication and information availability
- Undertaking explicit evaluations

Past studies of green building initiatives have used the energy savings associated with green design to determine the value associated with green design features, with the most influential of those being that conducted by Greg Kats in 2003. The problem with these determinations of the value of green design features is that energy use is a very small percentage of business costs, even though for some companies, the actual bill is a large amount in absolute terms. Very few organizations use whole-life costing to evaluate energy efficiency improvements, and the actual cost of energy in use can be low compared with the project management cost of improvement, possibly regardless of whether whole-life costing¹¹ is applied (Guertler, 2005). In addition, energy, like other business related expenses, is tax deductible and the plant and equipment that use energy can be depreciated against taxable income, causing lenders of capital neglect environmental costs in their assessment frameworks (Robinson, 2005). If valuers, lenders, and investors are going to attribute value to green design features they are going to need better impartial evidence of the value generated by green features and related performance (*Green value. green buildings, growing assets* 2005). Gaining such evidence would allow green characteristics to be incorporated into property valuation and accelerate the adoption of green buildings.

¹¹ **Whole Life Costing** refers to evaluating the total cost of ownership over the life of an asset.

Developers

In general, in socially responsible investing, few companies are eliminated or included in funds or indices because of the products they produce. Exceptions include guns and tobacco. But generally, companies that do a good job with social, environmental and governance issues regardless of their products are included. The focus is on how they do their business and produce their products, not on what products they produce. However, with real estate, companies or funds or trusts can be differentiated both in terms of how they produce their products and the types of products they produce (Pivo, 2005).

Both real estate developers and institutional investors are understandably uncertain about how far to go in implementing environmental investments, since the economic rationale for the development of sustainable buildings is based almost entirely on anecdotal evidence (Eichholtz, 2009). In addition, because buildings can be sources of environmental degradation during their construction, operation and demolition, it is difficult for developers to determine what the most cost-effective methods of greening their projects are. According to Lippiatt (1999), although environmental performance cannot be measured on a monetary scale it can be quantified using the evolving, multidisciplinary approach known as environmental life-cycle assessment. This method of assessment is also known as the cradle-to-grave approach as it takes into account the impact that the construction, operation and eventual demolition of a building will have on the environment.

Before a building is developed, it is important to take into consideration not only the short-term operation of the building, but instead take a cradle to grave approach to planning project design and construction. It is not sufficient to undertake investments that approach compliance with the system conditions in the short term. A neglected principle is that the steps taken must also avoid dead ends in the future. This means that each investment should provide feasible stepping-stones, or “flexible platforms,” to link to future investments in the same direction. This is particularly important when investments are large, and consequently tie up money and resources for extended periods of time (Robèrt, 2002).

The ability to design and construct new developments to be able to adapt to new standards is an important element in making investment in socially responsible property more feasible. Unfortunately, it is too late for existing buildings to benefit from this type of forethought, and as a result, retrofitting these properties to be more socially and environmentally responsible is often more difficult and costly than for new construction. Retrofitting involves both direct costs (the upfront capital cost of working on the building fabric or replacing heating, ventilation, and air conditioning (HVAC) equipment) and opportunity costs (the rent that landlords lose while work is being carried out in a vacant property) (*Greening UK*, 2008). Another difficulty related to the economic costs of retrofitting revolves around who pays and who benefits from energy performance improvements. Many commercial buildings are rented and while owners are responsible for the costs of replacing inefficient equipment or improving the fabric of the building, it is occupiers that benefit from savings in their energy bills. More fundamentally, simple measures to make energy savings at practically no additional cost are often not

implemented due to a significant disconnect between those owning/managing buildings and those paying the energy bills (*Greening UK*, 2008). Besides barriers related to the availability of information on energy consumption, the economic costs of retrofitting and coordination between owners and occupiers, there are physical constraints that dictate what is feasible in terms of retrofitting buildings to make them more energy efficient (*Greening UK*, 2008).

Moreover, even if a landlord is willing to assume the additional costs and effort associated with making their property more socially and environmentally responsible, certain buildings may not be suitable for certain types of improvement (e.g., insulation measures may not be feasible in buildings with single leaf wall construction). “In addition, other issues such as the location of the building may effect its retrofitting options (e.g. lack of sufficient roof and wall surfaces on which to place photovoltaic cells and solar thermal panels)” (*Greening UK*, 2008). This has important implications for the design of policy instruments. In particular, existing stock cannot be retrofitted to comply with ‘new build’ standards. Therefore, different types of non-domestic buildings may require different benchmarks – albeit along a standard scale. An approach that rewards relative, rather than absolute, improvements may be the way forward. Simply rewarding the highest performer may have unintended consequences if most existing buildings cannot achieve the desired standard (*Greening UK*, 2008).

When considering LEED for a building project, it is crucial first to determine which points are achievable by the project. From there, an understanding of the potential costs of each achievable point can be developed (Matthiessen, 2004). The best and most economically sustainable designs are ones in which the features are incorporated at an

early stage into the project, and where the features are integrated, effectively supporting each other (Matthiessen, 2004).

Once achievable points have been determined and the most economical design has been implemented the costs can be determined. At this point developers and investors could attempt to determine the precise “green premium” for a given project, but this is often very difficult for several reasons:

- Developers typically only issue specifications and costs for the designed building, not for other green options. Individual green items are sometimes priced out in comparison to non-green ones, but this is not the norm and does not provide a basis for cost comparison between green and conventional whole building design.
- Some green buildings being built today are showcase projects that may include additional and sometimes costly “finish” upgrades that are unrelated to greenness but that nonetheless are counted toward the green building cost increase.
- The design and construction process for the first green building of a client or design/architectural firm is often characterized by significant learning curve costs, and design schedule problems such as late and costly change orders.
- The relative newness of green technologies and systems can make designers, architects and clients conservative when using them. They may oversize green building systems and not fully integrate them into the building, thereby reducing cost savings and other benefits. Similarly, cost estimators may add uncertainty factors for new green technologies they are not familiar with, and these can compound, further inflating cost estimates (Kats, 2003).

As developers and their partners¹² gain more experience in the design of new projects and the retrofitting of existing buildings, the risks and premiums associated with green design and technologies will diminish, providing additional motivation for other development to follow suit.

Contractors

A typical construction project can employ executing entities as diverse as architects, various specialist engineers, general contractors, specialist subcontractors, and quantity surveyors (Matar, 2008). Apart from the variability in technical competence, the problems with existing specification practice are associated with the unclear delineation of responsibilities amongst stakeholders and the infrequent use of reliable templates (Lam, 2007). These problems have caused disputes and inconsistency of work quality in the construction process. When stakeholders wish to achieve sustainable construction through the use of green specifications, these problems must be mitigated and a lucid understanding of the factors involved in successful implementation of green specifications is essential (Lam, 2010).

Several barriers contribute to hindering sustainable construction¹³ being the dominant trend of the industry. Principally, these barriers can be summarized into two

¹² Partners may include such stakeholder as investors, architects, contractors, and engineers. They are the other parties that developers may collaborate with throughout the completion of a project.

¹³ **Sustainable Construction** is construction that aims at reducing the environmental impact of a building over its entire lifetime, while optimizing its economic viability and the comfort and safety of its occupants.

main categories: general barriers and technical barriers (Matar, 2004; Matar, 2007; Matar, 2008).

General Barriers to sustainability include:

- 1) The lack of expressed interest from different project parties (Du Plessis, 2002).
- 2) The lack of training/education in sustainable design/construction (Du Plessis, 2002).
- 3) The slow or very slow recovery of investment in sustainable construction practices (Du Plessis, 2002; Reed, 2003).
- 4) The higher initial cost of sustainable building alternatives (Landman, 1999).

Technical barriers to sustainable construction include:

- 1) The lack of a well defined set of sustainable construction practices that can be practically engineered in construction projects (Pearce, 2002).
- 2) The need for mature and well-developed framework of application for sustainable practices in construction...Each of the currently available systems has its own set of assumptions and limitations, and is designed for utilization by specific participants in the building process (Scheuer, 2002). This hinders the capacity of different industry stakeholders to cooperate in a uniform and constructive way.
- 3) The disagreement about an optimum project delivery structure to attain sustainability.

- 4) The need for effective drivers for change for different parties in the construction industry (Vanegas, 2000).

As sustainability becomes increasingly popular with other stakeholders these barriers will be removed. The development of sustainable construction guidelines, training and education of the workforce, reduced costs and faster recovery of investments will all result from industry progression toward and experience with sustainable design and construction, thereby allowing for the removal of contractors from the vicious circle of blame.

Occupiers

The common use of triple net leases is a disincentive to investments that reduce operating costs because owners and developers do not receive direct benefits unless tenants agree to higher lease rates (Broughton, 2006). When determining to what extent investors and developers should bear additional costs in efforts to design and construct more socially responsible property it is important to keep in mind that market factors dictate the rental level, but business productivity ultimately dictates the occupier's ability to pay (Ellison, 2006). It is therefore important to consider the economic impact green buildings have on occupiers. As noted by Fisk (2000), economic benefits *may* result from: (1) reduced health care costs; (2) reduced sick leave; and (3) a reduction in time when health effects diminish performance of workers while they are at work. The potential value of these employee-related benefits has been estimated in research conducted by Carnegie Mellon University for the General Services Administration in 1999. That research found that costs associated with employees amounted to 78 percent

of total operations costs, while costs connected directly to the built environment – rent, operations and maintenance, and office moves – made up only 9 percent (Morton, 2002). Many of the cost/benefit studies conducted in the past have used these figures in attempts to estimate the economic gains attainable from improvements in the indoor environment offered by green buildings. However, even with the best of the information currently available, there is a high level of uncertainty with these estimates of the health and associated economic gains attainable from improvements in the indoor environment. In general, the largest source of uncertainty is the degree to which health effects could be reduced through practical changes in building design, operation, and maintenance (Fisk, 2000). As noted by Lucuik et al. (2005), there is limited statistically sound research into the benefits of green buildings, particularly in the area of productivity, which could be a key element in the acceptance of green buildings. In order for occupiers to actively seek out green buildings, concrete evidence of the economic benefits derived from green attributes must be presented.

If the economic benefits of green buildings for commercial property are indeed reflected in tenants' willingness to pay premiums on net rent for green spaces or in lower risk premiums for buildings, this would enable investors to offset the higher initial investment required for sustainable buildings, or even to command higher risk-adjusted returns. However, for real estate investors, hard evidence on the financial performance of green buildings is limited and consists mainly of industry-initiated case studies. To persuade property owners, developers and investors in the global marketplace of the benefits of "eco-investment," the payoff from investment in green buildings needs to be identified in that same marketplace (Eichholtz et al., 2009).

As credible evidence of the economic gains attributable to green buildings begins to mount, tenants will begin to actively seek out socially responsible space, effectively removing themselves from the vicious circle of blame.

Investors

One of the key barriers identified by the Intergovernmental Panel on Climate Change to realizing sustainable real estate's potential was the availability of financing (Hagart, 2008). As property owners and debtors, real estate investors can influence how property-related issues are addressed. They can purchase and promote new buildings that are located and designed to create fewer negative and more positive impacts, and they can address issues through how they manage and refurbish their existing portfolios (Pivo, 2008).

In a recent study it was determined that the strongest drivers of Responsible Property Investing¹⁴ were conventional considerations such as concern for risk and return and opportunities to outperform [the market] (Pivo, 2008). However, for real estate investors, hard evidence on the financial performance of green buildings is limited and consists mainly of industry-initiated case studies. To persuade property owners, developers and investors in the global marketplace of the benefits of "eco-investment," the payoff from investment in green buildings needs to be identified in that same marketplace (Eichholtz, 2009). Clearly the costs of going green vary by local market, the number of vendors, and experience in the local market, developer/owner experience, and project or portfolio scale (Miller, 2008). Because of their impact on costs, these factors

¹⁴ **Responsible Property Investment** is a term that captures all the ways that investors can find and create value through improving the economic, social, and environmental profile of their investments.

all need to be taken into account by investors when determining whether or not to become engaged in a green building project.

Beyond the factors impacting project cost, one of the most important considerations for investors is how they go about their cost/benefit calculations. To date, the single most important justification mechanism for managers striving to make the case for sustainable buildings is life cycle costing, which is a modification of benefit/cost analysis that focuses more on cost reductions over time than near-term financial benefits. Nearly all of the benefits accrued with green building occur over the economic or design life of the building with a typical time horizon of 20-25 years. (Roper, 2006) “Beyond the [1-3 year] time frame, however, few decision-makers believe in the predictions of the cost of energy, or that they will still own the building and be accruing savings from the innovation”(Loftness, 2005).

In addition to the long payback periods faced by investors, there is also a lack of guidelines allowing them to clearly define what a green building is. “From a stock market perspective, the lack of a clear definition [on what constitutes a green building] is a significant issue. The market likes to benchmark, but there is no one clear benchmark of green or sustainable property or development” (*Green Property: Does it Pay?*, 2005). One way around this issue is in assessing the performance of groups of buildings¹⁵. If an index of performance of existing buildings correlating financial return and sustainability criteria is realized, then a market transformation will take place (Sayce, 2007).

¹⁵ There are a number of ways that buildings may be evaluated in groups. Some examples include portfolios, trusts, or even indices.

Asset flows indicate that investors are finding socially screened funds more attractive than other funds. According the Social Investment Forum, screened funds attract and retain investor assets longer than non-screened funds and socially responsible funds saw net inflows of \$1.5 billion during 2002 compared to a \$10.5 billion outflow for US diversified equity funds over the same period (Pivo, 2005). The vicious cycle has been broken, at least in part, although progress towards a virtuous wheel as envisaged by (Parnell, 2005) remains tenuous and focused on a small number of investors and developers. Empirical evidence points to greater awareness but only slight market movement (Sayce, 2007). While there seems to be consensus on the environmental and social benefits of green building there is a consistent concern, both within and outside the green building community, over the lack of accurate and thorough financial and economic information (Kats, 2003). In order for markets to progress towards socially responsible property investing, concrete evidence must be provided as to the worth¹⁶ of socially responsible property.

Studies of Responsible Property Initiatives

Many studies attempting to provide a complete cost/benefit analysis of socially and environmentally responsible property initiatives (such as LEED) have two major flaws that inhibit their ability to provide motivation for stakeholders to invest in socially and environmentally responsible property. First, they are fraught with assumptions that are backed by engineering calculations and surveys of opinion rather than factual

¹⁶ **Worth** can be defined as the value of the property to a particular investor, or class of investors, for identified investment objectives (Lorenz, 2008).

evidence. Second, the costs and benefits are based on a number of factors that may not be applicable to other projects.

The study performed by Kats (2003) is one of the most heavily cited cost/benefit analyses ever performed on green buildings. One of the main conclusions of this study was that green buildings are more comfortable and healthier for building occupants, in addition to supporting increases in productivity. Therefore they should be in greater demand than conventional buildings: achievable rents should be higher and vacancies lower. Although Kats' study does not prove there is a net financial benefit associated with green buildings, he does note that, "a study that tracks green buildings in the marketplace could confirm or deny this." (Kats, 2003).

When buildings are tracked in the marketplace, occupancy (or vacancy) rates are commonly used as a *portmanteau* indicator of market conditions (Fuerst, 2009). The vast majority of the academic literature on vacancy levels has been on modeling regional or metropolitan levels typically focusing on their explanatory power in rent determination at the market level. Not surprisingly, these studies have tended to find a positive relationship between rent and occupancy rates. Essentially both rent and occupancy rates are analyzed as jointly determined and are modeled as outcomes of the interaction of the same supply and demand conditions (Fuerst, 2009).

To date there have been a number of studies assessing the impact that LEED certification has on rental¹⁷ and occupancy rates.¹⁸ However, these studies have all provided assessment of markets outside of Canada. The first study investigating the financial implications of factoring environmental, social, and governance (ESG) considerations in real estate investment decision-making in Canada was that conducted by Hebb (2009). Although Hebb provides an analysis of the financial implications of factoring environmental, social and governance considerations in real estate investment decision-making in Canada, her study was not specific to the effects of LEED labeling. In addition, because Hebb's study used stock price performance rather than the more conventional measures of rental or occupancy rates, she was unable to find a statistically significant relationship. The reason for this, as noted by Hebb (2009), is that many other factors in the market influence the stock price changes of these firms to a greater degree than can be claimed by simply having high ESG standards.

So, although there have been a number of recent studies measuring market adoption of socially and environmentally responsible property initiatives, the majority of existing studies have focused on markets outside of Canada. Of the studies that have focused on Canadian markets, none have offered concrete evidence as to the impact on value of socially and environmentally responsible property initiatives such as LEED labeling.

¹⁷ The **Rental (or Lease) Rate** is the rental payment made by lessee to a lesser for the use of assets for a specified period of time.

¹⁸ The **Occupancy Rate** is the measure of capacity utilized within a building for a given year.

A review of the literature indicates that property owners and investors are the stakeholder group with the power to decide how building issues get addressed, and should therefore be a focus in promoting market adoption of LEED. Furthermore, given that this stakeholder group is predominantly concerned with the financial implications of their decisions. That being the case, a second round of literature was reviewed to determine what factors have an impact on return on investment for property owners.

Research Objective 2 - What factors have an impact on return on investment for property owners?

Literature Review (Part 2)

There are a number of previous office studies that have assessed what factors have an impact on return on investment for property owners. The factors that have been shown to be significant determinants in office price modeling outlined in Table 1. To provide some context for the results of each study, the table also includes the sample size and dependent variable used, as well as the year and region in which the study was conducted.

Table 1: Studies of factors impacting office rents

Author (study year)	Region Studied	Sample Size	Dependent Variable	Independent variables found to be significant
Clapp (1980)	Los Angeles Metropolitan Area, USA	105	Average 1974 asking rent	<ul style="list-style-type: none">• Size• Age• Number of floors• Internal parking• Prestigious address• Property tax

				<ul style="list-style-type: none"> • Air quality • Amount of office space within a two block radius • Distance by road to nearest motorway junction • Average commuting time for employees
Hough & Kratz (1983)	Chicago Central Business District (CBD), USA	139	Average 1978 asking rent	<ul style="list-style-type: none"> • Existence of “good” architecture • Distance from central point of CBD • Public Parking • Age • Size • Number of Floors • Availability of conference facility
Cannaday & Kang (1984)	Champaign-Urbana, Illinois, USA	24	Average 1979-80 asking rent	<ul style="list-style-type: none"> • Age • Minimum lease term in years • “crow fly” distance to the CBD • “crow fly” distance to a shopping centre • Average unit size • Average number of units per floor
Brennan et al. (1984)	Chicago (CBD), USA	29	Actual transacted lease values (incorporating lease terms) within a building from 1980-1983	<ul style="list-style-type: none"> • Size of building • Size of each unit • Lease terms • Loss factor (proportion of area rented but not possible to use) • Position within the building • Location with respect to centre of CBD
Glascoek et al.	Baton Rouge, Louisiana,	675	Asking rents of office units	<ul style="list-style-type: none"> • Location • Building type • Size

(1990)	USA		from 1985-1988	<ul style="list-style-type: none"> • The year in which the property was let
Mills (1992)	Chicago, USA	543	Asking rents & the discounted rent over the period of a 15 year lease	<ul style="list-style-type: none"> • Age • Size • Parking • Internal restaurant • Internal bank • Location outside the CBD (but not subsectors within the CBD)
Dunse & Jones (1998)	Glasgow, Scotland	477	Asking rents 1994-1995	<ul style="list-style-type: none"> • Size • Age • Location • Air conditioning • Acoustic tiling • Carpeting cellular layout • Double glazing • Internal parking • Raised floors • Tea preparation area

Overall, location, age and size were the variables found to most consistently explain the variation in rents in these studies. Although each study shows a variety of building attributes to be significant, they appear significant on a less consistent basis than location age and size because the value attributed to them is unique to the particular office market studied. It is therefore important to note that, although previous studies can provide us with insight into which combinations of variables have been proven significant in past studies for other markets, their results are not transferable to the office market in downtown Toronto, Ontario. At best, a review of the literature allows us to develop a list of principal determinants of rent for local market areas that we can use to build a model for downtown Toronto, Ontario.

Research Objective 3 – Determine whether LEED is a significant contributor to a model accounting for the variance in office rents in downtown Toronto, Ontario.

With knowledge of those variables that have been proven significant in past studies, quantitative analysis can now be used to determine what a model explaining the variance in office rents would look like, and whether LEED would be included in that model.

Research Design and Methodology

Globally there are more than 100 different types of environmental rating tools, however the well known tools include: LEED (USA and Canada), Energy Star (USA), BREEAM (United Kingdom), CASBEE (Japan), Green Star (Australia) and NABERS (Australia) just to name a few (Warren-Myers, 2009). The U.S. Green Building Council's Leadership in Energy and Environmental Design (LEED) rating system has been widely embraced both nationally and internationally as the green building standard (Kats, 2003). It was therefore decided that LEED would be the environmental rating tool evaluated in this study. In addition, when all building types are considered, the largest single source of greenhouse gas emissions in buildings came from offices (Reed, 2005), providing reason for this study to limit its attention to office buildings.

Model Components

The first step is to establish the buildings attributes to be accounted for in this study. As there are a number of variables that contribute to the heterogeneity of buildings, comparisons must draw upon a refined set of variables. In order to select the most relevant variables, only those specific attributes proven by past studies to be contributing significantly to building value will be chosen.

Data Collection

The principal resource for developing a complete list of all LEED-labeled buildings in Canada was the Canadian Green Building Council. Information related to specific building variables for both LEED-labeled buildings and their comparables was obtained from Altus Group's Altus Insite database and Toronto City Hall's property assessment database. The the list of variables for which data was sought was influence by past studies (Clapp, 1980; Hough & Kratz, 1983; Cannaday & Kang, 1984; Dunse & Jones, 1998), as this existing literature provided a preliminary research framework to prioritize what data should be collected and analyzed based on what variables have been proven significant in past studies.

To supplement the findings generated through quantitative analysis, phone interviews were held with three individuals uniquely qualified to provide an overview of trends in the downtown Toronto office rental market.. All interviewees were recruited by telephone. Three interviews were conducted with individuals either involved in deciding whether or not to pursue LEED certification or involved in the determination of asking rents for the subject properties. Each of the three interviewees were senior executives of commercial real estate development firms that held both LEED certified and non-LEED commercial office space in Toronto, Ontario. The inclusion of their viewpoints and experiences provides an understanding of the decisions related to certified and non-certified buildings in the study.

An interview protocol was used to guide the interviews. The interviews were semi-structured to provide room for probing (Patton, 2002). The interview protocol contained questions pertaining to the research objectives and was divided into three major

parts: 1) background information about the decision (on whether or not to LEED certify) and the involvement of the interviewee in it; 2) their perception of the impact their decision has had/will have on the property value; and 3) their views regarding the future of LEED certification. The interviews lasted 15 to 30 minutes and were digitally recorded and transcribed with the consent of the interviewees.

Given its quantitative nature, this study does not rely primarily on interview data, but rather used it to glean additional insight into the figures produced by the model and to determine whether the perceptions of practitioners are congruent with study results.

Data Analysis

In keeping with the approach used in a number of building studies conducted in U.S. markets (Miller et al., 2008; Wiley et al. 2008; Eichholtz et al., 2009; Fuerst & McAllister, 2009; Fuerst, 2009), Ordinary Least Squares analysis will be used to develop a model that best accounts for the variance in office rents and, ultimately, indicate whether LEED would be included in that model.

Ordinary least squares (OLS) is a method for estimating the unknown parameters in a linear regression model. This method minimizes the sum of squared vertical distances between the observed responses in a dataset, and the responses predicted by the linear approximation. The resulting estimator can be expressed by a version of the following formula:

$$Y = X\beta + \varepsilon$$

where Y is an $n \times 1$ vector of observations on the regressand (i.e., the average net asking rent for a building), X is a $n \times k$ matrix of observations of the regressors (e.g.,

building age, building class, existence of indoor parking, etc.), β is a $k \times 1$ vector of unknown coefficients, and ε is an $n \times 1$ vector of independent and identically distributed (i.i.d.) normal disturbances with zero mean and variance σ^2 .

The goal of this analysis for the purposes of this research will be to develop a model that is best able to account for the variance in net asking rents (our regressand) and determine whether LEED is a significant contributor to a model accounting for the variance in office rents in downtown Toronto, Ontario.

Application

A review of the literature that has modeled office prices (Clapp, 1980; Hough & Kratz, 1983; Cannaday & Kang, 1984; Dunse & Jones, 1998) has allowed this study to refine the list of variables to be included to those that have been consistently proven significant in past studies. As the variables which typically have a significant influence on property value have been established, they will be included in this study in conjunction with LEED certification to determine if LEED certification should be included in a model seeking to explain the variance in net asking rents.

Assess the Impacts

From these interconnected evaluations, an assessment of LEED-labeling's impact on property value will be made. The baseline building characteristics for properties included in this study provides a base for the generalizability of results and their applicability in

demonstrating the impact of LEED-labeling across various scenarios. Each building characteristic will hold certain weight and in light of that, the various changes introduced (and their affects) will make it possible to evaluate the building as a whole. The evaluations will culminate in a valuation report that addresses the impact of LEED-labeling on net asking rent.

Analysis and Results

This thesis research work will contribute to the study of responsible property investing in Canada by assessing the value of LEED certification in a major Canadian submarket (downtown Toronto, Ontario) while developing a model that will identify those determinants of office rents that are most significant in the study area. Although quantitative analysis has been performed in the past to assess the contribution of various attributes to property value, and there have been studies assessing the responsible property investing climate in Canada, this study will provide the first assessment of LEED certification's impact on net asking rents for office buildings in Canada – specifically downtown Toronto, Ontario. Taking into account the relative infancy of the 'green' building movement in Canada and the impact that buildings are having on our environment, assessing whether (and to what degree) markets value socially responsible building initiatives will be helpful in developing government and industry policies and practices that seek to diminish the negative impacts of buildings while retaining (if not increasing) property value.

Although the results of this research will only be applicable to those areas for which building data will be studied, the model itself will serve as a point of reference for

future studies of other markets within Canada and around the globe. The comparison of two submarkets in this study will provide for an accounting of various location characteristics that may impact the value of LEED in any given submarket but are not explicitly accounted for in this study.

The study area and data

The study area: Toronto, Ontario

The chosen study area is Toronto, Canada's largest city, which is situated in the Golden Horseshoe region of Ontario. The City of Toronto has 116 million square feet of office space, approximately 73 percent of the office space in the GTA making Toronto the largest office centre in Canada (City of Toronto, 2011). In addition, Toronto's downtown core is one of the most populated with LEED certified buildings in Canada (Canada Green Building Council, 2011), providing a large sample size that makes it appealing for use as a study area.

The buildings included in this study are taken from two areas of Toronto, downtown Toronto and Northern Toronto. Two areas are used because, as noted above, the comparison of two submarkets in this study will provide for an accounting of various location characteristics that may impact the value of LEED in any given submarket but are not explicitly accounted for in this study. The main office market is located in downtown Toronto, also referred to as the central business district (CBD) of Toronto, with a total office inventory of 69,060,133 square feet (Lambersky & D'Souza, 2011) and

an average gross rent¹⁹ of \$34.52/square foot. For the purposes of this study CBD will refer to the area bounded by Bloor to the North, Lake Ontario to the south, Don river to the East, and Bathurst street to the West. The buildings included in this study that fall outside of the CBD are approximately 13 kilometers North of 200 Bay Street²⁰ and are within a 3.5 kilometer radius of one another. A total of 21 buildings were taken from Northern Toronto (four of which are LEED certified), while 47 buildings were taken from Toronto's CBD (12 of which are LEED certified).

Data

A sample of 24 LEED certified office buildings was obtained from the Canadian Green Building Council's list of Canadian LEED certified properties (Canada Green Building Council, 2011), and the list of 90 non-LEED comparable properties was obtained from the Toronto City Hall's building information database. Information related to building class²¹, total office area, year built, parking ratio, direct available rate,²² direct asking rate,²³ and total additional rent²⁴ were all obtained from the Altus Insight database.

¹⁹ **Gross Rent** is the monthly rent charged to occupy a premise which includes all operating costs (i.e., utilities, maintenance, taxes, etc.)

²⁰ For the purposes of this study 200 Bay Street is considered to be the centre point of the most prestigious office area in Toronto.

²¹ The Building Owners and Managers Association (BOMA) classifies buildings based on a number of building and location characteristics as well as the ability to attract tenants at, above, or below market rents for the area. Based on these characteristics, buildings are subjectively ranked Class A, B or C.

²² The **Direct Available Rate**, otherwise known as the **Vacancy Rate** is the percentage of all units that are unoccupied or not rented at a given time.

²³ **Direct Asking Rate**, otherwise known as the **Net Asking Rate**, is the amount the landlord hopes to receive from a rental property after deducting costs such as taxes, insurance, utilities, etc.

Additional information related to direct asking rates and total additional rent that was not available from the database was obtained through phone calls to building leasing agents.

This study limited the inclusion of buildings to those that are office buildings in excess of 30,000 square feet and located within the study area. In addition, those buildings that were owner-occupied were eliminated from the study. For each LEED building included in the study attempts were made to include at least three non-LEED certified, but otherwise comparable properties. Ultimately, study specification and limitations related to data availability led to the inclusion of 16 LEED certified buildings and 52 non-LEED certified comparables.

Attempts to obtain information related to actual transacted rents through contact with a number of landlords, brokerage and research firms were unsuccessful. As a proxy, asking rents will be used as a measure of value. Although there was some concern about using asking rents rather than actual transaction price, Dunse and Jones (1998) found initial asking rent and final transacted rent to have a correlation coefficient of 0.98, showing that the two variables are highly correlated and therefore providing justification for the use of asking rents as a proxy measure of value.

Variable definitions

The hedonic price model is estimated using regression analysis in which the dependant variable is asking rent, which will serve as a proxy for actual transacted rent values. The independent variables included are those that have been proven significant in similar past studies of other markets, and many of the variables are expressed as dummy

²⁴ **Additional Rent** is the portion of rent the tenant pays under the lease to cover expenses of the landlord.

variables in a binary code. The analysis has been constrained due to study specifications resulting from a review of the literature as well as limitations related to data availability. There are a total of 12 variables, listed and described in Table 2, which describe the physical and location characteristics of each building.

Total office area relates to the capacity of the building. Although parking is the only variable related to physical structure, age and building class have been included as proxies for other variables related to a building's structure. Direct available rate and sublet area rate will serve as proxies to annual building vacancy rates. The direct asking rate serves as a proxy to actual transaction prices, and total additional rent is also included due to its impact on the gross rent that tenants pay.

The variables included in this study, although not an exhaustive list of building variables, are thought to comprise a comprehensive list of those variables believed to have a significant effect on net asking rent. Many building structure characteristics are excluded, although it is possible to argue that they are accounted for with the building class and age variables. Many location specific variables were excluded due to the clustering of the sample buildings included in the study. In their place, a calculation of each building's proximity or "crow fly" distance to the CBD centre point (200 Bay Street) was used to account for any variation in office rents related to building location–variance usually associated with a prestigious address. 200 Bay Street is at the heart of Toronto's financial district, an area predominantly occupied by financial institutions and large professional practices and commands top rents for office space, providing justification for its use as the centre of the CBD in this study.

Table 2: Variables and description of variables

Variables	Variable Code	Measure	Description
LEED Certified	LEED	Dummy Variable	Indicates whether or not a building is LEED certified
“Crow fly” Distance from 200 Bay	CROW_FLY	Number	The Euclidian distance from the subject property to 200 Bay St.
Office Class A	CLASS_A	Dummy Variable	Is it a Class A office building, if yes=1
Office Class B	CLASS_B	Dummy Variable	Is it a Class B office building, if yes=1
Office Class C	CLASS_C	Dummy Variable	Is it a Class C office building, if yes=1
Total Office Area	OFFICE_AREA	Number	Total building square footage
Building Age	AGE	Number	The age of the building
Parking Ratio	PARKING_RATIO	Number	The number of parking stalls per 1,000/sq.ft. of leasable office space
Direct Available Rate	DIRECT	Number	The percentage of the building space available for lease from the landlord at the time of study
Sublet Area Rate	SUB_AVAIL	Number	The percentage of the building space available for lease from an existing tenant at the time of the study
Direct Asking Rate	NET_RENT	Number	The asking rent (per square foot)
Total Additional Rent	ADD_RENT	Number	The additional charges (per square foot) above and beyond asking rent

Table 3: Binary Coding of Building Class

	CLASS_B	CLASS_C
Office Class A	0	0
Office Class B	1	0
Office Class C	0	1

Results

Before conducting the regression analysis, a correlation matrix was developed to determine each variable's level of explanatory power. The correlation matrix in Table 4 was then used to conduct a Ordinary Least Squares (OLS) analysis to determine which compilation of variables creates the equation that best accounted for the variance in net asking rents. In the analysis, the independent variable with the highest partial correlation coefficient to net asking rent is entered first into the model. This process is continued by adding the variable with the next highest partial correlation coefficient to the model and the adjusted R^2 for the new model is evaluated to compare its explanatory power²⁵ to that of the previous model. This process is continued until all of those variables with a partial coefficient significant at the 0.05 level have been added to the model to assess their impact on the model's explanatory power. In addition, as new variables are added to the model, previous variables are removed from the equation if their significance level falls below the 10 percent critical value.

²⁵ The explanatory power of the model is the proportion of variability in a dataset that is accounted for by the statistical model. In this study, adjusted R^2 is used to measure the model's explanatory power because unlike R^2 , which increases when a new term is added to the model, adjusted R^2 only increases if the new term improves the model more than would be expected by chance.

Table 4: Correlation Matrix

Correlations												
	NET_RENT	LEED	CLASS_A	CLASS_B	CLASS_C	OFFICE_AREA	PARKING_RATIO	AGE	DIRECT	SUB_AVAIL	ADD_RENT	CROW_FLY
NET_RENT	1	.193	.489**	-.428**	-.198	.566**	.616**	.089	.214	-.032	.873**	-.608**
LEED		1	.394**	-.367**	-.102	.230	.190	-.197	-.060	.025	.240	-.104
CLASS_A			1	-.931**	-.260*	.390**	.368**	-.196	.001	-.069	.489**	-.110
CLASS_B				1	-.110	-.348**	-.303*	.185	.008	.019	-.406**	.081
CLASS_C					1	-.144	-.201	.042	-.022	.137	-.256*	.085
OFFICE_AREA						1	.550**	-.089	.198	-.063	.650**	-.297*
PARKING_RATIO							1	.113	.135	-.230	.649**	-.455**
AGE								1	-.109	.058	.031	-.171
DIRECT									1	-.038	.172	.060
SUB_AVAIL										1	.015	-.152
ADD_RENT											1	-.576**
CROW_FLY												1

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

In order to gain some understanding of the relationship between LEED and the other coefficients included in the matrix, we will analyze the correlation²⁶ between them. The two coefficients most heavily correlated with LEED are CLASS_A and CLASS_B, with correlation coefficients of .394 and -.367 respectively. These two variables having a correlation with LEED that is significant at the 0.01 level is likely the result of all LEED certified buildings included in the sample being Class A buildings, thereby resulting in a strong positive correlation with CLASS_A and a strong negative correlation with

²⁶ The correlation between two coefficients tells us the extent to which, as one variable increases, the other increases/decreases.

CLASS_B. CLASS_C is also negatively correlated with LEED, but not to the same degree as CLASS_B, this is likely due to the fact that there were far fewer Class C buildings included in the study than there were Class A and B.

Next we see that ADD_RENT and OFFICE_AREA are positively correlated with LEED, with correlation coefficients of .240 and .230 respectively. Office area is positively correlated with LEED certification because the buildings in the sample that were LEED certified tended to be larger buildings. It follows that larger office buildings are also those that are more likely to have a large amount of common area and more amenities, thereby increasing the amount of additional rent charged to tenants.

The remaining coefficients that are positively correlated with LEED are PARKING_RATIO and SUB_AVAIL, with correlation coefficients of .190 and .025 respectively. These correlations tell us that LEED buildings may have more parking and more sublet space available, but given the low level of significance obtained by these correlations, any attempt to generalize these statements would be unlikely to hold much water.

We then have those remaining coefficients that were negatively correlated with LEED, those being AGE, CROW_FLY and DIRECT, with correlation coefficients of -.197, -.104 and -.06 respectively. These figures tell us that LEED buildings tend to be newer properties, likely situated near the centre of the CBD, with lower than average vacancy. Again, however, the low level of significance of these obtained by these correlations makes it difficult to generalize these statements beyond the study sample.

Finally, we look at the .193 correlation between NET_RENT (our dependent variable) and LEED. Although this correlation is near significance, possibly telling us that LEED buildings obtain higher net rents, this could also be the result of multicollinearity with other variables that have high positive correlations with NET_RENT.

Now that the relationships between LEED and the other coefficients considered for the model have been analyzed, we will now begin to build our model.

The first variable to be included in the model, with a partial correlation coefficient of .873, is additional rent.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.873 ^a	.761	.757	3.67977

a. Predictors: (Constant), ADD_RENT

ANOVA^b

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	2720.370	1	2720.370	200.903	.000 ^a
	Residual	853.067	63	13.541		
	Total	3573.437	64			

a. Predictors: (Constant), ADD_RENT

b. Dependent Variable: NET_RENT

Coefficients^a

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.
	B	Std. Error	Beta		

1	(Constant)	-7.747	2.130		-3.636	.001
	ADD_RENT	1.350	.095	.873	14.174	.000

a. Dependent Variable: NET_RENT

This initial model returned an adjusted R^2 of .757, with additional rent significant at the 99 percent critical value level. This is a very high adjusted R^2 and may be cause for concern that ‘additional rent’ might be drowning out the effect that other variables (including LEED) might have on net asking rent, especially when considering the high degree of correlation between additional rent and the other predictor variables. That being said, the process of adding and removing variables from the model based on their partial correlation coefficients and significance levels was continued until we arrived at a model consisting of ADD_RENT and CLASS_B.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.881 ^a	.776	.769	3.59315

a. Predictors: (Constant), CLASS_B, ADD_RENT

ANOVA^b

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	2772.972	2	1386.486	107.390	.000 ^a
	Residual	800.464	62	12.911		
	Total	3573.437	64			

a. Predictors: (Constant), CLASS_B, ADD_RENT

b. Dependent Variable: NET_RENT

Coefficients^a

Model	Unstandardized Coefficients	Standardized Coefficients	t	Sig.
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		B	Std. Error	Beta		
1	(Constant)	-5.585	2.340		-2.387	.020
	ADD_RENT	1.277	.100	.826	12.808	.000
	CLASS_B	-2.195	1.087	-.130	-2.018	.048

a. Dependent Variable: NET_RENT

The model produced an adjusted R^2 of .769, with ADD_RENT significant at the 99 percent critical value level and CLASS_B significant at the 95 percent critical value level.

The exclusion of many variables from the “best” model is explicable when we look at the relation of each to additional rent while taking into consideration the characteristics of the sample buildings. The first variable that was removed from the model was PARKING_RATIO, which has a partial correlation coefficient of .616 yet could still not be deemed significant in a model that already included ADD_RENT. As ADD_RENT is typically a composition of those costs associated with property taxes, common area maintenance and any other additional expenses the landlord may charge that related to building maintenance and services, the greater the amount of common area a building possesses, the higher the additional rent will be. Those buildings with the greatest amount of common area in downtown Toronto happen to be located in the CBD, an area where reserved parking is rare and highly sought after. When linking the value placed on parking in the CBD with the higher additional rents in the area, it is understandable why the significance of parking may have been drowned out by the ADD_RENT variable.

As we go down the list of variables with high individual correlation coefficients we can see that the same effect was had on CROW_FLY and OFFICE_AREA, as these

variables are affected by proximity to the centre point of the CBD. CROW_FLY is affected because it is actually a measure of building proximity to the centre of the CBD, while OFFICE_AREA is affected because the buildings in downtown Toronto with the greatest amount of office space are those in the centre of the city's CBD. The only other variable excluded from the model with a significant individual correlation to net asking rent was CLASS_A, which was excluded because it was replaced by CLASS_B which reduced its significance and provided a model with a higher adjusted R^2 . The large changes in the regression coefficients produced by the inclusion of ADD_RENT in the model are an indication of multicollinearity. The same can be said for the relationship between CLASS_A and CLASS_B, however the multicollinearity that exists between these two variables was expected as they are both indicators of building class, but both were evaluated to see which contributed most significantly to the model.

In an attempt to reduce multicollinearity, a second stepwise regression analysis was performed that excluded ADD_RENT from the model. The first variable included in the new model was PARKING_RATIO, resulting in an R^2_{adj} of .370 with the parking ratio significant at the 99 percent critical value level.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.616 ^a	.380	.370	5.93085

a. Predictors: (Constant), PARKING_RATIO

ANOVA^b

Model	Sum of Squares	df	Mean Square	F	Sig.
1 Regression	1357.415	1	1357.415	38.590	.000 ^a

Residual	2216.022	63	35.175	
Total	3573.437	64		

- a. Predictors: (Constant), PARKING_RATIO
b. Dependent Variable: NET_RENT

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	16.620	1.105		15.035	.000
	PARKING_RATIO	.003	.001	.616	6.212	.000

- a. Dependent Variable: NET_RENT

Next, CROW_FLY was added to the model, returning an adjusted R^2 of .501 while both coefficients maintained significance at the 99 percent critical value level.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.719 ^a	.516	.501	5.28014

- a. Predictors: (Constant), CROW_FLY, PARKING_RATIO

ANOVA^b

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	1844.885	2	922.443	33.086	.000 ^a
	Residual	1728.551	62	27.880		
	Total	3573.437	64			

- a. Predictors: (Constant), CROW_FLY, PARKING_RATIO
b. Dependent Variable: NET_RENT

Coefficients^a

Model		Unstandardized Coefficients	Standardized Coefficients	t	Sig.
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		B	Std. Error	Beta		
1	(Constant)	20.624	1.373		15.020	.000
	PARKING_RATIO	.002	.001	.430	4.344	.000
	CROW_FLY	-.001	.000	-.414	-4.181	.000

a. Dependent Variable: NET_RENT

OFFICE_AREA was then included, increasing the adjusted R^2 to .552, and although CROW_FLY and OFFICE_AREA remained significant at the 99 percent critical value level, PARKING_RATIO's significance was reduced to the 95 percent critical value level.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.757 ^a	.573	.552	5.00293

a. Predictors: (Constant), OFFICE_AREA, CROW_FLY, PARKING_RATIO

ANOVA^b

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	2046.647	3	682.216	27.257	.000 ^a
	Residual	1526.790	61	25.029		
	Total	3573.437	64			

a. Predictors: (Constant), OFFICE_AREA, CROW_FLY, PARKING_RATIO

b. Dependent Variable: NET_RENT

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
		1	(Constant)	19.694		
	PARKING_RATIO	.001	.001	.279	2.585	.012
	CROW_FLY	.000	.000	-.392	-4.169	.000

OFFICE_AREA	5.328E-6	.000	.288	2.839	.006
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a. Dependent Variable: NET_RENT

When CLASS_A is added to the model we see PARKING_RATIO and OFFICE_AREA's significance reduced to the 90 and 95 percent critical value levels respectively, while CROW_FLY and CLASS_A are significant at the 99 percent critical value levels and the model's adjusted R^2 moves to .604.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.793 ^a	.629	.604	4.70200

a. Predictors: (Constant), CLASS_A, CROW_FLY, OFFICE_AREA, PARKING_RATIO

ANOVA^b

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	2246.908	4	561.727	25.407	.000 ^a
	Residual	1326.528	60	22.109		
	Total	3573.437	64			

a. Predictors: (Constant), CLASS_A, CROW_FLY, OFFICE_AREA, PARKING_RATIO

b. Dependent Variable: NET_RENT

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	17.839	1.404		12.710	.000
	PARKING_RATIO	.001	.001	.200	1.907	.061
	CROW_FLY	.000	.000	-.409	-4.616	.000
	OFFICE_AREA	4.192E-6	.000	.226	2.324	.024
	CLASS_A	4.311	1.432	.264	3.010	.004

Coefficients^a

Model		Unstandardized Coefficients		Standardized	t	Sig.
		B	Std. Error	Coefficients		
				Beta		
1	(Constant)	17.839	1.404		12.710	.000
	PARKING_RATIO	.001	.001	.200	1.907	.061
	CROW_FLY	.000	.000	-.409	-4.616	.000
	OFFICE_AREA	4.192E-6	.000	.226	2.324	.024
	CLASS_A	4.311	1.432	.264	3.010	.004

a. Dependent Variable: NET_RENT

Finally, CLASS_B is introduced to the model, but subsequently removed due to its negative effect on the significance of the other variables and adjusted R^2 .

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.779 ^a	.607	.581	4.83646

a. Predictors: (Constant), CLASS_B, CROW_FLY, OFFICE_AREA, CLASS_A

ANOVA^b

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	2169.955	4	542.489	23.192	.000 ^a
	Residual	1403.482	60	23.391		
	Total	3573.437	64			

a. Predictors: (Constant), CLASS_B, CROW_FLY, OFFICE_AREA, CLASS_A

b. Dependent Variable: NET_RENT

Coefficients^a

Model		Unstandardized Coefficients		Standardized	t	Sig.
		B	Std. Error	Coefficients		
				Beta		

1	(Constant)	17.565	3.518		4.992	.000
	CROW_FLY	-.001	.000	-.468	-5.487	.000
	OFFICE_AREA	5.595E-6	.000	.302	3.312	.002
	CLASS_A	6.255	3.565	.384	1.754	.084
	CLASS_B	1.395	3.622	.083	.385	.701

a. Dependent Variable: NET_RENT

Therefore, our “best” model is comprised of the coefficients PARKING_RATIO, CROW_FLY, OFFICE_AREA and CLASS_A, producing an adjusted R^2 of .604.

According to the correlation matrix, LEED certification’s correlation with net asking rent is not significant at the .05 level, which would normally disqualify it from inclusion into the model, but regressions were still conducted to assess the impact of LEED on our “best” model’s explanatory power.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.780 ^a	.609	.583	4.82678

a. Predictors: (Constant), LEED, CROW_FLY, OFFICE_AREA, CLASS_A

ANOVA^b

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	2175.567	4	543.892	23.345	.000 ^a
	Residual	1397.870	60	23.298		
	Total	3573.437	64			

a. Predictors: (Constant), LEED, CROW_FLY, OFFICE_AREA, CLASS_A

b. Dependent Variable: NET_RENT

Coefficients^a

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.	
	B	Std. Error	Beta			
	1	(Constant)	18.824			1.341
	CROW_FLY	-.001	.000	-.471	-5.535	.000
	OFFICE_AREA	5.697E-6	.000	.308	3.373	.001
	CLASS_A	5.306	1.507	.325	3.520	.001
	LEED	-.925	1.482	-.055	-.624	.535

a. Dependent Variable: NET_RENT

Ultimately, when LEED was introduced to the model all original model coefficients fell within their original significance levels, but LEED was not shown to be statistically significant (.528), pulling adjusted R^2 down to .600. It was therefore concluded that LEED certification should remain excluded as it did not improve the explanatory power of the model.

Views of Practitioners

With results of the regression showing LEED certification having no statistically significant impact on the model's ability to explain net asking rents, phone interviews were held with three individuals uniquely qualified to provide an overview of trends in the downtown Toronto office rental market. These interviews were conducted in attempts to gain insight into why LEED is being adopted in downtown Toronto, despite evidence

that it does not have a significant impact on rents. What follows is a synopsis of those interviews²⁷:

Table 5: Synopsis of Interviews

	Interviewee 1	Interviewee 2	Interviewee 3
Does LEED certification currently have a significant impact on achievable gross rent?	No.	No.	No.
Moving forward, do you think LEED is going to be the new benchmark (i.e. the new A class)?	No.	Yes.	Yes.
Could a building built in compliance with LEED, but without the certification (label), achieve the same returns as a LEED certified (labelled) building?	Yes.	Yes.	Yes.
Will LEED certification help attract more potential purchasers/tenants?	Yes.	Yes.	Yes.

Discussion of Interview Responses

Does LEED certification currently have a significant impact on achievable gross rent?

An important point to make with regard to this question was that it referred to achievable gross rent rather than net asking rent (the dependent variable in the model). This became the focus of question responses as interviewees sought to distinguish the effects of LEED certification from those of operating costs on rents. As LEED buildings tend to have lower operating costs, landlords will increase the net rent portion of the formula to keep their properties comparable with the market on a gross rent basis. With this in mind, although potential savings in operating expenses allow for possible

²⁷ See Appendix D for a complete transcription of interviews.

increases in net asking rents, each of the parties interviewed did not see LEED as having a significant impact on achievable gross rent.

Moving forward, do you think LEED is going to be the new benchmark (i.e. the new A class)?

Interviewee 1 differed from the others in their response to this question. The reason for the difference of opinion was that interviewee 1 approached the question from the standpoint of what tenants value, gross rent. And seeing as LEED is not considered to have a significant impact on gross rent, it is not likely to become a factor in developing a new building standard. The second interviewee approached the question from the standpoint of what valuation professional consider during the property appraisal process, noting that there will a factor built into appraisal methodology that gives green buildings more value because they last longer. Finally, the third interviewee noted that when they first decided to pursue LEED certification it was a marketing advantage, while now it is becoming the standard. So based on the interviews, when trying to determine whether LEED is going to become the new benchmark (standard) it is important to ask a second question...to whom? From the interviews, it seems that LEED is becoming a standard in Toronto for Landlords/Developers and Valuation professional, while tenants are predominantly concerned with what they will be paying in gross rent, regardless of what portion of their rent comes from operating expenses and what portion is net asking rent.

Could a building built in compliance with LEED, but without the certification (label), achieve the same results as a LEED certified (labelled) building?

All interviewees felt that a building that was not LEED labelled could achieve the same returns as an otherwise comparable LEED labelled building. This unanimous opinion seemed to have stemmed from the point that the returns currently generated from LEED buildings stem from a reduction in operating costs.

Will LEED certification help attract more potential purchasers/tenants?

All of the interviewees were of the mind that LEED certification will help attract more potential purchasers/tenants, although the consensus seems to be that those potential tenants are not likely to be willing to pay a premium on a gross rent basis for a building that is LEED certified.

General conclusions derived from interviews:

All three interviewees had similar responses with respect to their views on LEED certification's impact on achievable rent, ability to let, and the attitudes of prospective tenants. The insight gleaned from the interviews lends to the idea that, although the current study did not find LEED certification to have a statistically significant impact on net asking rent, as markets continue to evolve and stakeholders place an increasing amount of importance on sustainability, we are likely to see LEED certification become a more significant factor in the determination of office rents. In addition, as more LEED buildings come onto the market, it will allow for studies with a larger sample size, allowing for inclusion of coefficients with more subtle impacts into the model, thereby making it possible that future studies with larger sample sizes may find LEED a significant contributor to property value.

Conclusions

Contributions

This study contributes to the literature by assessing whether LEED certification has a significant impact on determining net asking rents in Canada's largest office market (Toronto, Ontario), an area where the financial benefit of obtaining LEED certification has not attracted sufficient research attention. In the current literature, the main focus has been on markets outside of Canada, but much less attention has been paid to what extent the Canadian office market values LEED certification. Although this study did not find LEED certification to be statistically significant in explaining the variance in net asking rents, this study can be helpful in setting parameters for more advanced research on the impact that LEED certification has on net asking rents and other measures of property value. Given the high rate of adoption of LEED certification by landlords in markets across North America, this will continue to be a promising area of research

The results of the study have shown that LEED certification has had no impact on the market value of the sample of office buildings in Toronto. This is a surprising result, given the growth in the number of LEED buildings in Canada, but interviews with three senior executives in the industry have helped to explain it. One might think of that impact as a wave which is coming to the commercial market, but has not yet arrived. This is a hypothesis for future work that can be tested by repeating this study in future years, using the present approach as the basis.

Implications for practitioners

This study provides directions for managerial practice. The study presents two main implications for landlords/developers that may be considering LEED certification for office buildings in the downtown Toronto area. First, given that the study did not find LEED certification significant in explaining the variation in net asking rents, it follows that practitioners looking to maximize building returns should be cautious in subscribing to LEED if the costs associated with achieving certification are significant.

Second, if the financial draw for practitioners is associated with a reduction in operating expenses and not the marketing impact of a LEED label, then these building improvements can still be achieved without requiring the payment of various fees associated with the certification process. From this standpoint it may be beneficial for practitioners to consider investing in building characteristics that serve to reduce operating expenses and/or increase the building class rating, as both of these building attributes have been shown to be more significant in explaining the variance in office rents than LEED certification. However, interviews suggest that benefits derived from using LEED as a guide to building “green”, as well as a method of providing proof to prospective tenants, are other benefits derived from LEED that could not be had otherwise.

Limitations and directions for future studies

Despite the efforts made to ensure the best possible design for the study, there are limitations that should be acknowledged. First, due to the confidential nature of

information related to tenant lease contracts, information related to actual rent per square foot paid and tenant inducements were not included in this study. Instead, average net asking rental rates for each building were used as a proxy. If possible, future studies should look to include information related to actual transacted leases. This would allow for the impact of tenant inducements²⁸ and actual transacted rent to be used, providing a more accurate depiction of those factors having a significant impact on actual returns to landlords. The use of actual transaction information may also have an effect on LEED certification's inclusion into a model seeking to explain the variance in actual transacted rents.

A second limitation of this study is the inability to generalize study results to other markets. This study was not intended to generalize findings to other real estate markets, but rather to gain insights on the influence of LEED certification within the market studied. Future studies may look to expand the study area beyond the boundaries of Toronto or increase the number of Toronto submarkets included in an effort to determine if LEED's impact on rents changes based on market/submarket characteristics.

A third limitation of this study is that, due to the relative infancy of the LEED movement in Canada, it was only able to provide a 'snapshot' of the impact (or lack thereof) that LEED certification has on net asking rent. As this movement matures, longitudinal studies related to the change in costs and benefits over time and over varying economic conditions would prove valuable. Such studies would not only provide a

²⁸ **Tenant Inducements** may include such things as free rent periods, modification of the space according to tenant specifications, or any other form of incentive a landlord may offer a prospective tenant in efforts to let space.

historical trend analysis, but may also provide key stakeholders some foresight as to issues and opportunities that may become factors in the near and distant future.

The infancy of the LEED movement in Canada was also cause for the limited number of LEED certified buildings being available for inclusion in this study, resulting in a sample size that would have only allowed for the inclusion of those variables thought to have a medium to large effect size on net asking rents. As more LEED buildings enter the market, future studies will be able to increase sample size to a level that would allow for the detection of a smaller effect size on net asking rent and other measures of value.

Finally, it is important to note that this study does not provide an assessment of the incentives provided by various regions in an effort to encourage responsible property development. As the goal of this study was to assess the impact of LEED certification on net asking rents, future studies may look to undertake a complete cost/benefit analysis that takes into account incentives to LEED certification not resulting from market value impacts. Studies of this nature would also allow for the identification of regions considered most encouraging of responsible property development, and perhaps even more importantly, would provide other regions with information on what initiatives have been successfully adopted elsewhere that may be applied to their own.

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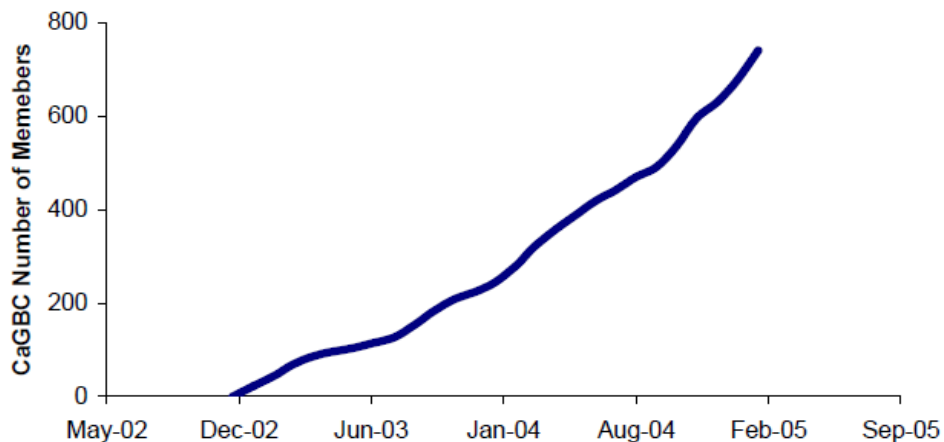
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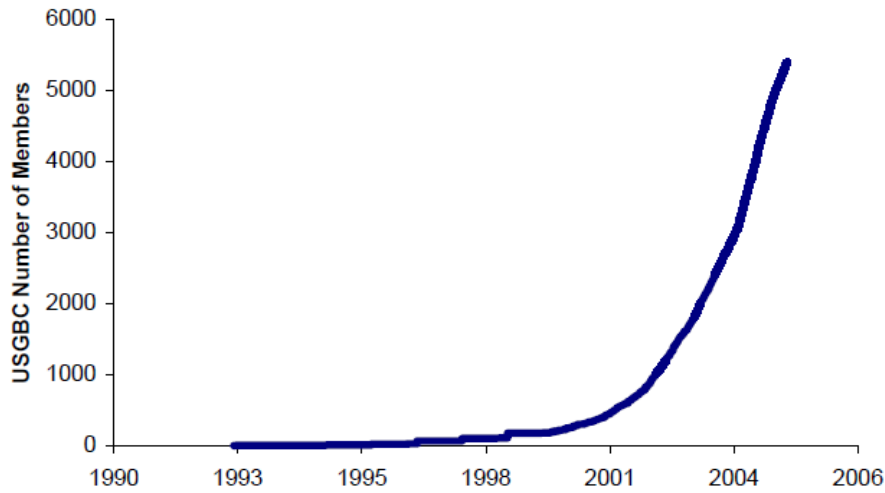
Appendix

Appendix A: Membership Growth in Canadian Green Building Council



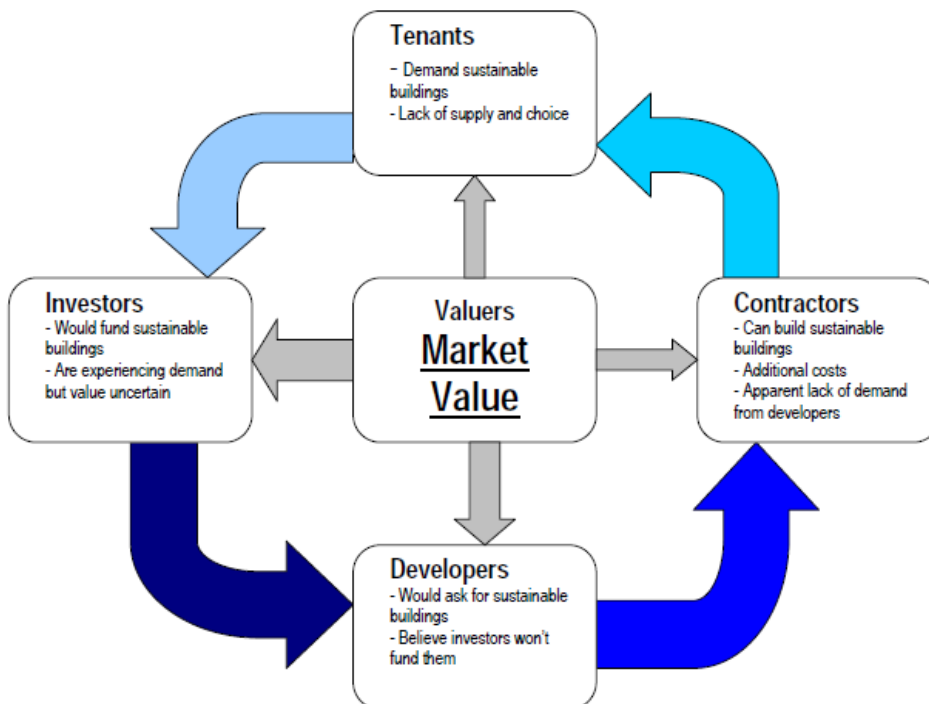
Source(35 Lucuik,M. 2005)

Appendix B: Membership Growth in U.S. Green Building Council



Source : (35 Lucuik, M. 2005)

Appendix C: “The Vicious Circle of Blame”



Source: (Myers, 2008)

“The Vicious Circle of Blame” depicted above, is a representation of the barriers faced by key stakeholder groups in the adoption of sustainable building practices such as LEED resulting from their relationship with/ dependence on other stakeholders involved in the market adoption of sustainable building practices. The above diagram depicts the following:

- Developers blame investors. They would ask for/develop sustainable buildings, but believe investors won't fund them.
- Contractors blame developers. They can build sustainable buildings, but feel there is a lack of demand from developers, especially if there are additional construction costs involved.
- Tenants blame contractors. They would occupy these buildings if there were more supply and choice provided by the contractors who build the buildings.
- Investors are blaming tenants. They would fund sustainable buildings, especially given the expressed demand from tenants, but are concerned about tenant's willingness to pay a premium that would justify the added investment in making a building more sustainable.
- Finally, valuation professionals (valuers) need to be shown that the market values sustainable building characteristics before that value can be represented in the valuation process.

Appendix D: Transcription of Interviews

Interview 1:

Interviewee Profile: Interviewee 1 serves as Vice President to one of Canada's largest Landlords/Developers. In that role he is responsible for the origination and execution of office, industrial, and land transactions, together with major property portfolios across Canada.

The Interview:

In your experience, do you feel that LEED certification has a significant impact on achievable net rents?

Having a LEED building certainly does cut down the operating expenses, allowing you to achieve a greater net rent while still remaining competitive with other buildings on a gross basis. You might be higher on a net basis, but you'll be lower on a gross basis because you are able to achieve some net savings that you can pass on to the tenant.

But above and beyond that, take 18 York Street for example. That is a building that GWL is building on behalf of BCIMC, and their big tenant they have right now is PWC. When these guys pulled the trigger it was in 2008 at a point when the market had already shifted down into tenant favour. Nobody was leasing space. There was a credit crunch.

Investment transactions were few and far between and yet BCIMC still went ahead to develop that building. And the reason why was because they wanted to be able to say that they owned a downtown building that was LEED certified. Their thought is that large tenants on a go forward basis—banks, insurance firms, law firms will make it a requirement. That any space that they lease has to be in a LEED building that is reflective of their overall objective with respect to the environment in their business plan model. So yeah, I think that over time you are going to see that rents are only going to go in one direction for LEED buildings.

Do you think that LEED buildings are going to be considered the new A class?

Tenants are only concerned with the gross rents. They do not care what the net rent is, they do not really care what the taxes and operating costs are. They want to know what their gross rents are. So as long as their gross rents are competitive to class A buildings and they know that their carbon footprint is less and they are doing a good thing for the environment they'll go there. Although some tenants will make that a requirement and

will pay more just to be in that building. But, if you are able to track a comparison between LEED buildings and comparable class A buildings, I think you are going to see at least a \$2-3/sqft savings, and I think that you will be able to make up for that in net rent.

Above and beyond additional rent savings, do you think that from a marketing perspective, over the long term, LEED buildings will be able to achieve significantly higher rents?

No. There is an inherent value that you are adding. From a liquidity standpoint, let's say, if I am the broker and I have got two buildings I can sell. One is the triple A office building downtown, and the other is similar building that is LEED certified I believe the LEED building will attract more buyers because people are feeling conscious. Am I going to get more value for it? No, I don't think so.

Do you think that from a sales standpoint LEED certification is going to help you attract more potential purchasers?

Yes. I believe that, but I do not think that will necessarily translate into more value. And that relates back to your earlier question where you asked me if I thought a tenant would be willing to pay more for a LEED building, and I said no. And the reason I say no is that tenants have their own going concerns that they are worried about and rent represents a really big part of their obligations, their costs, especially if you are renting four floors of downtown office space and frankly they are driven by the bottom line. Yeah, you do have some big companies like maybe PWC that were motivated by the fact that it was a LEED building, but I think it was just that they were the lead tenant in that project, so

undoubtedly GWL gave them a bit of a concession to get them in and then they could attract others.

If I had a B class building that I was planning on retrofitting to bring it up to date with the aim of reducing my operating costs in an effort to increase my achievable net rent, do you think I should undertake to have the building LEED certified and pay the additional costs associated with that? Or do you say if you can reduce additional costs for your prospective tenants then that is good enough?

I would say, and its unfortunate, its probably the latter. We are selling a building right now where they have BOMA BEST certification, where they have acknowledged that they have been able to reduce operating costs through efficiencies. It is a class A building and it is in the suburbs, but at the end of the day if they were able to attain LEED status I don't think that would increase their occupancy, or necessarily translate into more net rents, and its unfortunate, but I really don't think that is the case.

Interview 2:

Interviewee Profile: Interviewee 2 serves as Senior Vice President for one of Canada's largest Landlords/Developers. In that role he is involved in informing the decision-making that provides the company with strategic direction.

The Interview:

I understand you have a building in downtown Toronto that you are getting LEED certified, why did you decide to prescribe to LEED certification, and why this building specifically?

It goes back to Fall of 2005, while we had the site under contract and we closed in December of 2005. Imagine a board meeting where I was making a presentation to three owners in September. Three different owners: The first one was the Menkes Family, who had a 20 percent interest in the property. Their comment was, “we have no clue what LEED is”, this was before LEED existed in Canada, “we understand in terms of the world sustainability is going to be necessary. We are responsible developers, so if you think it is the right thing to do then it will be one of our specifications and we will figure it out as we go.” That’s 20 percent; Then the hospitals of Ontario Pension Plan, who owned 50 percent. They say, “we also don’t know what it is because we haven’t seen anything, no building exists in Canada. But we, representing our pensioners, all 40,000 of them, wish to respect sustainability in everything we do.” That’s 50 percent; The Harvard endowment fund, who represented 20 percent, said, “if this is not a LEED building we will not invest, simply because we are setting the standards in terms of regulations of the sort world wide. Our people are. Our graduates are. And sustainability is a must.” That is where it all started. So we started as responsible citizens, and then as investors, and then as owners of real estate in Canada. The LEED manuals didn’t even hit the table until 2007. So we were ahead of the curve, and in hindsight every single tenant who walked into the building asked about our sustainability platform. Every single tenant who walked into the building wanted a green platform.

Seeing the success you have achieved with this building, are their plans for the certification of others?

We have another office development downtown and the building will be somewhere in the 900,000 square feet range and we too will be LEED Gold core and shell. Moving forward it is simply the only standard we have.

Are you only looking to certify new developments, or are you looking at retrofits as well?

In terms of existing buildings, we have numerous applications in for LEED on a number of our office complexes. No industrial.

Is there a reason why you are not for industrial but are for office buildings?

The tenants are more interested in it. And on industrial it is next to impossible to achieve on an existing industrial space. You can achieve it moving forward with a new LEED development, but moving backwards, no.

Comparing you LEED certified building to others in your portfolio and others you compete with in that market, do you think that the LEED certification has been a factor in achievable gross rent.

Zero. Now let's qualify that. There is no history. Everything we put into 25 York was a projection. People had to believe it was going to happen. I had no ability to get any higher rent than another office tower in downtown Toronto which doesn't have it, because there was no proof. Many a time tenants ask, "Well, how do you know?" and we would reply, "Because our engineers tell us." And they reply, "So! You know the Prime

Minister of Canada tells us we are going to be debt free too...show me!” Ask that question in 5-10 years. Then the green buildings will stand out.

So do you think that moving forward LEED is going to be the new standard?

Definitely! As markets go forward. And, from an appraisal point of view, there will be a factor built into all appraisals which give green buildings more value because they will last longer.

What do you think the impact of LEED certification will be as markets fluctuate?

If it is a tenant’s market, LEED will win first. If it is a landlord’s market, nobody gives a shit.

Additional discussion.

Every single tenant that moved into our LEED building insisted they build to LEED standard. When asked: are you going to certify? One tenant said that, according to their corporate platform, they wished to be one of the top 50 sustainable companies in the world. So they went through a certification process. Every other tenant said, “I don’t need a certification, I don’t need to pay for all that bullshit. I get nothing for the certificate on the wall. I just want to know myself I did the right thing.

Apart from the reduction in operating costs, do you find any value in the LEED label itself?

Not today.

So if you had an otherwise comparable property, are you saying that you would not bother getting the building LEED certified?

You asked me do I perceive any value! Me the landlord. Look at it from the tenant's point of view. Not one tenant believes one landlord! Therefore, I have to get a certification by a third party in order for the tenant to believe me. The tenants perceive value in the buildings. Long term, LEED counts. It may not be called LEED in 10 or 15 years, but sustainability counts. And what is happening with these buildings is that, over and over, the manufacturers of materials and equipment are pursuing certification themselves because they are listening to the politicians saying that it is coming, we have to save the world. More importantly they are listening to their kids.

On top of that, every single pension plan, The CASE, BOMERS, Teachers Pension Plan of Ontario, BCIMC, IMCO. They have said, they have decreed, they have policies, "if we are developing new office buildings they shall be green." Representing their pensioners. Their pensioners are average everyday people. It started with BCIMC out of British Columbia, as it should, that is where the green movement started.

Interview 3

Interviewee Profile: Interviewee 3 serves as the National Director of Sustainability and Energy Management for one of Canada's largest Landlords/Developers. In that role he informs company decision-making related to making the company's more environmentally responsible and energy efficient.

The Interview:

Do you have any LEED certified buildings.

Yes we do.

Are they new builds or retrofits?

New builds, but we are also going to have a couple of retrofits coming up this year.

With respect to the buildings that you already have certified and the ones that are soon to be certified, why did you decide to certify these buildings?

Two reasons. At the time LEED was beginning to be considered a competitive advantage, and for the buildings we decided to have certified it was not a complicated process and the cost premium was not that significant.

When you talk about competitive advantage, are you talking about making it easier to lease the space thereby reducing vacancy, or are you talking about an ability to achieve higher gross rents.

When we develop the building pro forma, we put together the project and we start marketing it so that the building is already tenanted by the time it is delivered. So as we were marketing the property some of our clients liked the fact that it was LEED certified. They see it through two perspectives: One is the PR. Marketing wise they see it as something they can make use of and portray their companies as more environmentally conscious with a higher CSR status.

The second is that there is a higher level of predictability when it comes to utilities. So they know that if they are coming into a certified building there are higher environmental and ethical standards, and that the building is going to perform closer to what they have budgeted for in future years. So the level of certainty is important, especially for those companies where real estate is a big component of their finances.

Did LEED certification meet your expectations in terms of competitive advantage for your buildings?

Yes. Also, some of the tenants in our non-LEED certified buildings are looking for LEED certified space.

Are you noticing LEED as a factor for other potential tenants?

Yes. When we are building a property, potential tenants will ask, “do you guys plan on building it to LEED certified standards”, and we say “yes”, and that becomes part of the negotiation. And the big thing is that we wouldn’t do it any other way. We wouldn’t do it any other way because it is now the market expectation to have your building LEED certified.

Are you saying that from now on when you build it is going to be LEED certified?

Yes. Pretty much. When we had decided to certify one of our buildings about 3 or 4 years ago it was a marketing advantage, while now it is becoming the standard. And I am not sure how far down the road it is going to be detrimental in some cases where we will have to LEED certify.

Do you think that you could have built to LEED certification standards without getting the buildings certified and achieved the same results?

Yes, however collecting the data and following the protocols is not as efficient if you do not have to comply with a certification. The moment you say that we need to do this to get the certification things start to happen faster. Even if you don’t have the certification you should be able to do the work to that standard, but at the end it doesn’t seem to work that way. The certification process acts as a guide throughout the development process.

Do you plan on retrofitting all your buildings as well to be LEED certified?

Not all of them. There are some buildings where it makes a lot of sense, where we have tenants that want to be in a certified building, some buildings where we have challenges with utilities, and so on. But there are properties where there is no need for it. It could be because they are in a very strong market, because we have long-term leases, because the building is performing in peak range, so in those cases it wouldn't be necessary to pursue certification.

Are there some buildings where you will not look to retrofit because of the difficulty in getting the building to a state where it complies with LEED standards?

Yes. The capital required to bring some buildings up to LEED standards makes it impossible for us to get them certified. There are also issues with retrofitting existing industrial and multi-residential properties, so at this point we are only retrofitting office buildings. However, we are pursuing LEED certification for all new builds.