



Access to Information & Privacy Division

340 Laurier Avenue West
Ottawa, Ontario
K1A 0P9

Your file / Votre référence

Our file / Notre référence
A-2020-00376

Kevin Walby
Centennial Hall
515 Portage Avenue, 3rd floor
Winnipeg, Manitoba R3B 2E9

Dear Kevin Walby:

This is in response to your request submitted under the *Access to Information Act* on January 14, 2021 for the following information:

**“Timeframe (pre-pandemic planning): 5 January 2020 (WHO Disease Outbreak News) to 1 March 2020
Health, Hygiene, Cleaning, and Distancing
I am requesting memorandums, briefing notes, information notes, statistics and PowerPoint decks outlining protocols issued and measures adopted in your correctional institutions related to COVID-19 pandemic prevention and management in the areas of
(a) health and personal hygiene
(b) cleaning, and
(c) social distancing.”**

The review of the information you requested is now complete. I am pleased to release it to you in its entirety. No exemptions or exclusions have been applied pursuant to the *Access to Information Act*. This completes the processing of your request.

Please be advised that you are entitled to lodge a complaint to the Information Commissioner concerning the processing of your request within sixty days of the receipt of this notice. In the event you decide to avail yourself of this right, your notice of complaint should be addressed to: Information Commissioner of Canada, 30 Victoria Street, Gatineau, Québec K1A 1H3.

Should you have any questions, please do not hesitate to contact Sarmatha Sathianathan at 343-571-1281.

Sincerely,

For:
Stéphane Brisson
Director

Encl.: 84 pages

**Pages 3 to / à 4
are not relevant
sont non pertinentes**

**Pages 7 to / à 32
are not relevant
sont non pertinentes**

Sathianathan Sarmatha (NHQ-AC)

From: Thompson Crystal (ONT)
Sent: March 26, 2020 1:23 PM
To: Liscumb Vicki (ONT); Lawson Kirk (ONT)
Cc: Thompson Crystal (ONT); Anderson Christine (ONT)
Subject: FW: CSC COVID-19 Preparedness Cleaning Requirements_État de préparation du SCC en lien avec la COVID-19 Exigences en matière de nettoyage_2020-03-25.doc

Attachments: CSC COVID-19 Preparedness Cleaning Requirements_État de préparation du SCC en lien avec la COVID-19 Exigences en matière de nettoyage_2020-03-25.doc

Vicki/Kirk:

FYI and action as necessary.

Kim for Crystal

From: Clark Rhianna (ONT) **On Behalf Of** Harris Scott (ONT)
Sent: March 26, 2020 1:11 PM
To: 401-REG-RMC
Subject: FW: CSC COVID-19 Preparedness Cleaning Requirements_État de préparation du SCC en lien avec la COVID-19 Exigences en matière de nettoyage_2020-03-25.doc

Please see attached memo.

Rhianna Clark on behalf of

Scott Harris
Regional Deputy Commissioner (Ontario)
Sous-commissaire régional (Ontario)
Correctional Service of Canada / Service correctionnel Canada Regional Headquarters
(Ontario) / Administration régionale (Ontario)
443 Union Street, PO Box 1174 / CP 1174
Kingston ON K7L 4Y8 scott.harris@csc-scc.gc.ca
Telephone / Téléphone: 613-545-8211
Facsimile / Télécopieur: 613-545-8684
Government of Canada / Gouvernement du Canada

From: Fuoco John (NHQ-AC) <John.Fuoco@CSC-SCC.GC.CA> **On Behalf Of** Matson Tony (NHQ-AC)
Sent: March 25, 2020 1:23 PM
To: 100-RDC <100-RDC@CSC-SCC.GC.CA>

Cc: 100-RDC Admin <100-RDCAdmin@CSC-SCC.GC.CA>; Fabiano Nick (NHQ-AC) <Nick.Fabiano@CSC-SCC.GC.CA>; Sauvé Ghislain (NHQ-AC) <Ghislain.Sauve@CSC-SCC.GC.CA>; de Souza Henry (NHQ-AC) <Henry.deSouza@CSC-SCC.GC.CA>; Matson Tony (NHQ-AC) <Tony.Matson@CSC-SCC.GC.CA>
Subject: CSC COVID-19 Preparedness Cleaning Requirements_État de préparation du SCC en lien avec la COVID-19 Exigences en matière de nettoyage_2020-03-25.doc

Good day / Bonjour,

Please see attached Memorandum / Veuillez voir la Note de service ci-jointe.

Thank you / Merci

John Fuoco on behalf of/de la part de

Tony Matson

Assistant Commissioner, Corporate Services and Chief Financial Officer
Correctional Service of Canada / Government of Canada
Tony.Matson@csc-scc.gc.ca / Tel: 613-996-4242

Commissaire adjoint, Services corporatifs et Dirigeant principal des finances
Service correctionnel du Canada / Gouvernement du Canada
Tony.Matson@csc-scc.gc.ca / Tél: 613-996-4242

MEMORANDUM NOTE DE SERVICE

To / À: Regional Deputy Commissioners / Sous-commissaires régionaux

From / De: ACCS and CFO / CASC et DPF

Security Classification - Classification de sécurité Unclassified Non classifié	
Our File - Notre référence CCM 328524	
Your File - Votre référence	
Date	Tel. No. - N° de tél. 613-996-4242

Subject / Objet: **CSC COVID-19 Preparedness: Cleaning Requirements**

État de préparation du SCC en lien avec la COVID-19 : Exigences en matière de nettoyage

As you are aware, Canada's Public Health system is currently fully engaged in global efforts to contain the spread of COVID-19, a novel coronavirus that emerged in China in December 2019. This memorandum is to inform you of the cleaning measures that will be implemented in Correctional Service of Canada (CSC) facilities. A reminder that the Public Health Agency of Canada (PHAC) continually assesses information as it becomes available. For more information, see PHAC's Coronavirus disease (COVID-19) Outbreak Update at <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection.html>.

Comme vous le savez, le système de santé publique canadien participe pleinement aux efforts mondiaux visant à contenir la propagation de la COVID-19, un nouveau coronavirus qui a fait son apparition en Chine en décembre 2019. La présente note de service vise à vous informer des mesures de nettoyage qui seront immédiatement mises en œuvre dans les installations du Service correctionnel du Canada (SCC). On souhaite également vous rappeler que l'Agence de la santé publique du Canada (ASPC) évalue continuellement l'information au fur et à mesure qu'elle est disponible. Pour de plus amples renseignements, consultez la mise à jour sur l'écllosion de la maladie à coronavirus (COVID-19) de l'ASPC à l'adresse <https://www.canada.ca/fr/sante-publique/services/maladies/2019-nouveau-coronavirus.html>.

COVID-19 is spread through contact with respiratory droplets left behind after someone coughs or sneezes. In the absence of any vaccine or treatment, containment relies on good infection prevention and control practices. The following recommendations are based on advice from PHAC:

Le COVID-19 se transmet lors d'un contact avec des gouttelettes projetées lorsqu'une personne tousse ou éternue. En l'absence de vaccin ou de traitement, le confinement dépend de bonnes pratiques de contrôle et de prévention de l'infection. Les recommandations suivantes sont fondées sur les conseils formulés par l'ASPC:

-2-

<https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/health-professionals.html#i>.

Required Hygiene for Staff and Visitors:

At the main entrance of institutions and Community Correctional Centres (CCC), **staff and visitors will be required to clean and sanitize their hands.** Alcohol-based hand rubs (ABHRs) will be provided for staff and visitors to assist them in preventing the spread of infection upon entry. If the hand sanitizer is not available, staff are requested to wash their hands regularly with soap and water for twenty seconds. In addition, signage will be posted to advise visitors with symptoms and who meet COVID-19 exposure criteria to delay their visit to the institution or CCC.

Routine Facilities Cleaning:

Throughout the living units, cleaners must continue to clean and disinfect on a daily schedule according to training standards with commercially available products (wipes, bleach, detergents and soaps, etc.). Cleaners are asked to increase the frequency of cleaning for **all high-touch surface areas** such as door handles, push bars, water fountains, handrails, telephones, toilets, dining tables, and light switches is significant in controlling the spread of infection.

Paper Towel will be provided for one-time use and is to be disposed of in the garbage. Health Services staff will provide advice on proper use and disposal of paper towels.

<https://www.canada.ca/fr/sante-publique/services/maladies/2019-nouveau-coronavirus/professionnels-sante.html#p>

Hygiène requise pour le personnel et les visiteurs:

À l'entrée principale des établissements et des centres correctionnels communautaires (CCC), **le personnel et les visiteurs devront se nettoyer et se désinfecter les mains.** Un désinfectant pour les mains à base d'alcool sera fourni aux membres du personnel et aux visiteurs afin de les aider à prévenir la propagation de l'infection à l'entrée. Si le désinfectant pour les mains n'est pas disponible, le personnel est prié de se laver les mains régulièrement avec de l'eau et du savon pendant vingt secondes. Ces mesures s'ajoutent aux affiches préparées par les responsables des communications dans le but de conseiller aux visiteurs qui présentent des symptômes et répondent aux critères d'exposition à la COVID-19 de reporter leur visite à l'établissement ou au CCC.

Nettoyage régulier des installations:

Dans toutes les unités résidentielles, les nettoyeurs doivent continuer à nettoyer et à désinfecter quotidiennement les lieux avec des produits commerciaux (lingettes, eau de Javel, détergents, savons, etc.) conformément aux normes de formation. Une fréquence accrue de nettoyage de **toutes les surfaces à contact fréquent**, comme les poignées de porte, les barres de poussée, les fontaines à boire, les rampes, les téléphones, les toilettes, les tables à dîner et les interrupteurs, contribue grandement à contrôler la propagation des infections.

Du papier essuie-tout sera fourni et ne devra être utilisé qu'une seule fois avant d'être jeté à la poubelle. Le personnel des services de santé vous conseillera sur les procédures à suivre pour l'emploi et l'élimination appropriées du papier essuie-tout.

.../3

Enhanced Cleaning Practices in the event of a suspected or confirmed COVID-19 case in an institution:

Cleaning an Infected Patient's Cell

In order to prevent further transmission, patients who meet the suspected or confirmed COVID-19 case definition will be instructed to 'self-isolate' in their cells.

In addition to commercial cleaning products, patients will be provided with a hospital grade disinfectant (wipes or solutions) in order to disinfect their cell, especially high-touch surfaces including table tops, toilets, switches, door handles and drawer knobs, etc. A hospital grade disinfectant is a potent virucide, and is clearly identified with a Drug Identification Number (DIN) indicating approval by Health Canada and labelled with Workplace Hazardous Materials Information System (WHMIS) information.

Different cleaning products should not be mixed together. The user must comply with all warnings and precaution signs.

If a potent virucide is not available, use bleach 0.5% diluted as per label.

Enhanced Facilities Cleaning:

The ranges or living units of any suspected or confirmed COVID-19 cases are to be cleaned as per above, with the added requirement to use hospital grade disinfectants (wipes or solutions) for cleaning high-touch surface areas. These will be provided by Health Services.

Pratiques de nettoyage renforcées en cas de cas soupçonnés ou confirmés de COVID-19 en établissement:

Nettoyage de la cellule d'un patient infecté

Afin de prévenir la transmission, les patients qui satisfont à la définition de cas soupçonné ou confirmé de COVID-19 recevront l'ordre de « s'isoler » dans leur cellule.

En plus des produits commerciaux de nettoyage, les patients recevront un désinfectant approuvé pour un usage en milieu hospitalier (lingettes ou solutions) afin de désinfecter leur cellule, en particulier les surfaces à contact fréquent, comme les dessus de table, les toilettes, les interrupteurs, les poignées de porte, les poignées de tiroir, etc.). Un désinfectant approuvé pour un usage en milieu hospitalier est un virucide puissant et est clairement identifié à l'aide d'un numéro d'identification du médicament (DIN) indiquant qu'il a été approuvé par Santé Canada. Il porte aussi une étiquette du Système d'information sur les matières dangereuses utilisées au travail (SIMDUT).

Il ne faut pas mélanger différents produits de nettoyage. L'utilisateur doit respecter toutes les mises en garde et les précautions.

Si un virucide puissant n'est pas disponible, utiliser le Javel 0.5% dilué selon l'étiquette.

Nettoyage renforcé des installations:

Les rangées ou les unités résidentielles de tout cas soupçonné ou confirmé de COVID-19 doivent être nettoyées en suivant les directives ci-dessus, toutefois, une exigence est ajoutée : il faut utiliser des produits désinfectant approuvés pour un usage en milieu hospitalier (lingettes ou solutions) pour nettoyer les surfaces à contact fréquent. Ces produits seront fournis par les Services de santé.

-4-

Food Trays:

For inmates that are restricted to their cell due to COVID-19 investigation or infection:

- Disposable food trays and utensils will be provided and should be disposed of in the garbage appropriately. Efforts will be made to procure environmentally friendly products.
- If used, reusable food trays must be sealed in a plastic bag and transported to a separate cleaning area, where hospital grade disinfectant is used to clean the trays.

Cleaning of Transportation Vehicles:

When transporting inmates who meet the case definition of COVID-19 (or any inmate with respiratory or influenza-like illness) in a CSC vehicle, the inmate should wear a surgical mask and staff should use appropriate Personal Protective Equipment (a gown, gloves, face shield and a mask). After each inmate transport, clean the following with hospital grade disinfectant:

- floors
- walls
- surfaces
- interior glass of the inmate compartment

Plateaux-repas:

Dans le cas des détenus qui ne peuvent sortir de leur cellule parce qu'ils sont atteints de la COVID-19 ou ont fait l'objet de tests pour lesquels on attend les résultats:

- Des plateaux-repas et des ustensiles jetables seront fournis et devraient être jetés à la poubelle en prenant les mesures appropriées. On s'efforcera de fournir des produits écologiques.
- Si on utilise des plateaux-repas réutilisables, ils doivent être placés dans un sac en plastique scellé et transportés dans un endroit distinct où ils seront nettoyés avec un désinfectant approuvé pour un usage en milieu hospitalier.

Nettoyage des véhicules de transport:

Lorsque l'on transporte un détenu qui satisfait à la définition de cas de COVID-19 (ou tout détenu atteint d'une maladie respiratoire ou semblable à la grippe) dans un véhicule du SCC, le détenu devrait porter un masque chirurgical et le personnel devrait utiliser l'équipement de protection individuelle approprié (une blouse, des gants, un écran facial et un masque). Après le transport d'un détenu, nettoyer ce qui suit avec un désinfectant approuvé pour un usage en milieu hospitalier:

- les planchers;
- les murs;
- les surfaces;
- la vitre intérieure du compartiment des détenus.

.../5

-5-

In all cases, personnel undertaking enhanced cleaning should be provided with safety glasses, a surgical mask, disposable coveralls and disposable gloves.

Finally, institutions are to ensure that their Workplace Health & Safety Committees are consulted in the implementation of these cleaning requirements.

For questions or comments please contact: marc.jette@csc-scc.gc.ca, Senior Manager, Support Services.

For questions specific to cleaning and health care please contact: samar.sarkesh@csc-scc.gc.ca, Nursing Project Manager, COP.

Dans tous les cas, le personnel effectuant un nettoyage renforcé doit être muni de lunettes de sécurité, d'un masque chirurgical, d'une combinaison jetable et de gants jetables.

Enfin, les établissements doivent s'assurer que leurs comités de santé et de sécurité au travail sont consultés dans la mise en œuvre de ces exigences en matière de nettoyage.

Pour toutes questions ou des commentaires communiquez avec Marc Jetté, gestionnaire principal, Services de soutien, à marc.jette@csc-scc.gc.ca.

Pour toute question ayant trait au nettoyage et aux soins de santé, communiquez avec Samar Sarkesh, gestionnaire de projet, Soins infirmiers, OPC, à samar.sarkesh@csc-scc.gc.ca.

Original signed by:

Tony Matson

C.C. :

Assistant Commissioner, Human Resource Management Sector / Commissaire adjoint, secteur de la gestion des ressources humaines

Director General, Clinical Services and Public Health / Directeur général, Services cliniques et Santé

Director General, Technical Services and Facilities / Directeur général, Services Techniques et installations

**Pages 40 to / à 44
are not relevant
sont non pertinentes**

Collicott Jill (ONT)

From: O'Hara Tim (ONT)
Sent: February 14, 2020 1:48 PM
To: 401-ONT-Chiefs Health Services; 401-ONT-Chiefs Mental Health Services; 401-REG-Wardens; Brownlee Mindy (ONT); Burtenshaw Stephanie (ONT); Cimbulea Ioana (ONT); Clifford-Brown Tracey (ONT); Dano Grace (ONT); Davies Donna (ONT); Desbiens Gary (ONT); Erkan Claire (ONT); Goodwin Brett (ONT); Hunt Angela (ONT); Jones Pat (ONT); Keating Kelsey (ONT); Rayner Amber (ONT); Rowhani Melody (ONT); Spence Victoria (ONT); Timmerman Samantha (ONT); Tinney Susanna (ONT); Williams Paul (ONT)
Cc: Bourgeois Carolyn (ONT); Gravelle Jennifer (NHQ-AC); Green Kate (ONT); Hyndman Heather (ONT); Irving Ian (ONT); Lindsay Pamela (ONT); Roscoe Belinda (ONT); Velej Christopher (ONT); Storing Allison (ONT); Fraser Krista (ONT); Mills Dr. Jeremy (ONT)
Subject: Coronavirus info and update Feb 14th, 2020

All:

NHQ has received the updated information on site N95 masks. We have indicated the number of N95 masks reported and made calculations on what each site will require for purchase.

THANK-YOU for your quick review and communication on this.

RHQ is exploring the purchase of additional stock of N95 and eye protection to ensure sites are supported if required, as supply orders can be challenging if there are competing priorities. RHQ will communicate this if the purchase is supported.

Summary of site responsibilities: *Preparedness and Planning*

- Operations and health care should be focusing on N95 fit testing compliance for health care workers, CX and food stewards. *RHZ Health Services is exploring a regional resource to attend sites to assist with HC fit testing. A separate email will circulate if this is supported.
- Health care should continue to monitor PPE supplies on a weekly basis and report any deficiencies. Please order at your site to ensure you have minimum 500 on hand for both HC and operations.
- Health care should be working with operations to update the Pandemic workbooks (sent to sites) Once completed, these can be added to the outbreak binder and shared.
- Health care should increase communication on hand hygiene for both staff and clients.
- Health care managers should be tracking efforts above to ensure sites are compliant.

➤ World Health Organization (WHO) has prepared a short YouTube video on Coronavirus:

<https://youtu.be/mOV1aBVYKGA>

➤ Here is the link to the Coronavirus **dashboard**.

<https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6>

Status of cases in Ontario

Every weekday at 10:30 a.m. ET, this web page will be updated with the most up-to-date information on the status of cases in Ontario.

The symptoms of the 2019 novel coronavirus, which can include fever and cough, are similar to other respiratory infections, including influenza. As a result, individuals who may simply have the flu are being tested out of an abundance of caution and in line with Ontario's robust detection protocols. This means that most individuals who are tested are unlikely to be infected with the 2019 novel coronavirus.

Confirmed negative¹ 353

Presumptive negative² 0

Currently under investigation ³	8
Presumptive positive ⁴	0
Confirmed positive ⁵	2
Resolved ⁶	1

Total number of patients approved for COVID-19 testing to date 364

¹Patient negative based on testing performed at both Public Health Ontario (PHO) Laboratory and National Microbiology Lab (NML)

²Patient tested negative at PHO Laboratory but not yet tested by NML

³Test results are pending

⁴Patient tested positive at PHO Laboratory but not yet tested by NML

⁵Patient positive based on testing performed at both PHO Laboratory and NML

⁶Patient is no longer infectious

Last updated: February 14, 2020 at 10:30 a.m. ET

Coronaviruses

Coronaviruses are a large family of viruses that can cause illnesses ranging from the common cold to more serious respiratory infections like bronchitis, pneumonia or severe acute respiratory syndrome (SARS).

Coronaviruses are spread mainly from person to person through close contact, for example, in a household, workplace or health care centre.

Some human coronaviruses spread easily between people, while others do not.

Your risk of severe disease may be higher if you have a weakened immune system. This may be the case for:

- older people
- people with chronic disease (for example, diabetes, cancer, heart, renal or chronic lung disease)
-

The 2019 novel coronavirus (COVID-19)

The 2019 novel coronavirus (COVID-19) causes a respiratory infection that originated in Wuhan, China.

The first presumptive case of this infection in Ontario was identified on January 25, 2020.

Current affected areas

The following geographic areas are identified as affected areas:

- mainland China
-

Travellers returning from affected areas

Travellers who have returned from Hubei province, including Wuhan City, should:

- contact their local public health unit within 24 hours of arriving in Canada
- **stay at home and avoid close contact with others, including those in their home**, for a total of 14 days from the date they left Hubei province
- contact Telehealth Ontario at 1-866-797-0000 or their local public health unit if they experience symptoms of the 2019 novel coronavirus

Travellers who have returned from mainland China should:

- monitor themselves for symptoms of the 2019 novel coronavirus for 14 days after leaving China
- contact Telehealth Ontario at 1-866-797-0000 or their local public health unit if they experience symptoms of the 2019 novel coronavirus

Learn about travel advisories related to the 2019 novel coronavirus.

Laboratory testing

Testing is being conducted at the Public Health Ontario Laboratory, which is working collaboratively with the National Microbiology Laboratory in Winnipeg.

How Ontario is preparing

Ontario is working with its partners in the health care system implementing a robust plan to monitor for, detect and, if needed, isolate any cases of the 2019 novel coronavirus. The Ministry of Health is taking several steps to ensure the health and safety of Ontarians. This includes:

- monitoring hospitals for potential cases of the virus in individuals with travel history to current affected areas
- adding the 2019 novel coronavirus as a designated disease reportable under Ontario's public health legislation, enabling local public health units to quickly and effectively take all necessary measures to investigate, complete lab tests and do case and contact management to prevent and control further spread of the infection
- ongoing planning with federal and provincial/territorial partners and readiness to coordinate with other provinces/territories
- meeting with hospitals, paramedics and local public health units near Pearson International Airport to provide further information on the federal border screening measures
-

Symptoms and treatment

Symptoms range from mild – like the flu and other common respiratory infections – to severe, and can include:

- fever
- cough
- difficulty breathing

Complications from the 2019 novel coronavirus can include serious conditions, like pneumonia or kidney failure, and in some cases, death.

There are no specific treatments for coronaviruses, and there is no vaccine that protects against coronaviruses. Most people with common human coronavirus illnesses will recover on their own.

You should:

- drink plenty of fluids
- get rest and sleep as much as possible
- try a hot shower to help with a sore throat or cough

If you need immediate medical attention you ask to see institutional health care.

How to protect yourself

Coronaviruses are spread mainly from person to person through close contact, for example, in a household, workplace or health care centre. The 2019 novel coronavirus has evidence of limited human-to-human transmission.

There is no vaccine available to protect against the 2019 novel coronavirus.

There are everyday actions that can help prevent the spread of germs that cause respiratory illnesses. Take these everyday steps to reduce exposure to the virus and protect your health:

- **wash your hands often with soap and water or alcohol-based hand sanitizer**
- **sneeze and cough into your sleeve**
- **avoid touching your eyes, nose or mouth**
- **avoid contact with people who are sick**
- **self-isolate if you are sick**

If any additional information is required, please let me know and I can assist.

Thank-you,

Tim O'Hara R.N

A/Regional Manager of Public Health

Correctional Services Canada | Service Correctionnel Canada

Regional Headquarters | Administration Regional (ONT)

Mailing address: 443 Union St, West. P.O Box 1174 Kingston, ONT. K7L 4Y8

Office address: 508 Portsmouth Ave, Kingston, ONT. K7M 2W9 (Office 209)

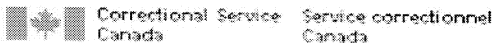
Email | Courriel: Tim.OHara@csc-scc.gc.ca

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Government of Canada | Gouvernement du Canada



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Please Consider the Environment Before Printing ~ Remember to Wash Your Hands

Murphy Gerda (ONT)

From: Dufresne Lynn (ONT)
Sent: March 18, 2021 10:34 AM
To: Dufresne Lynn (ONT)
Subject: FW: Coronavirus info and update Feb 14th, 2020

From: Dufresne Lynn (ONT)
Sent: February 16, 2020 10:58 AM
To: Watson Lorena (ONT) <Lorena.Watson@CSC-SCC.GC.CA>; Revelle Mike (ONT) <Mike.Revelle@CSC-SCC.GC.CA>
Cc: Ringler Larry (ONT) <Larry.Ringler@csc-scc.gc.ca>
Subject: RE: Coronavirus info and update Feb 14th, 2020

Hi Lorena,

Mike currently has 464 N95 masks on hand and has ordered an additional 640.

- Health care should continue to monitor PPE supplies on a weekly basis and report any deficiencies. Please order at your site to ensure you have **minimum 500 on hand** for both HC and operations.

Mike,

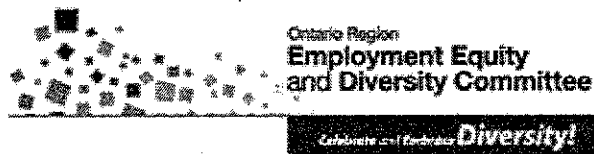
Please let us know once you have received your order.

Thanks,

Lynn

Lynn Dufresne

Correctional Service Canada | Service Correctionnel Canada
A/Assistant Warden Management Services | Directrice adjointe, Services de gestion p.i.
Collins Bay Institution | Établissement de Collins Bay
1455 Bath Road, P.O. Box 190, Kingston, Ontario K7L 4V9
lynn.dufresne@csc-scc.gc.ca
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Government of Canada | Gouvernement du Canada



From: Ringler Larry (ONT) <Larry.Ringler@csc-scc.gc.ca>
Sent: February 16, 2020 10:51 AM
To: 440-CBI-IMM <440-CBI-IMM@CSC-SCC.GC.CA>
Subject: FW: Coronavirus info and update Feb 14th, 2020

FYI

Larry

From: O'Hara Tim (ONT) <Tim.OHara@csc-scc.gc.ca>

Sent: February 14, 2020 1:48 PM

To: 401-ONT-Chiefs Health Services <401-ONT-ChiefsHealthServices@CSC-SCC.GC.CA>; 401-ONT-Chiefs Mental Health Services <401-ONT-ChiefsMentalHealthServices@CSC-SCC.GC.CA>; 401-REG-Wardens <401-REG-Wardens@CSC-SCC.GC.CA>; Brownlee Mindy (ONT) <Mindy.Brownlee@CSC-SCC.GC.CA>; Burtenshaw Stephanie (ONT) <Stephanie.Burtenshaw@csc-scc.gc.ca>; Cimbulea Ioana (ONT) <Ioana.Cimbulea@csc-scc.gc.ca>; Clifford-Brown Tracey (ONT) <Tracey.Clifford-Brown@CSC-SCC.GC.CA>; Dano Grace (ONT) <Grace.Dano@CSC-SCC.GC.CA>; Davies Donna (ONT) <Donna.Davies@CSC-SCC.GC.CA>; Desbiens Gary (ONT) <Gary.Desbiens@csc-scc.gc.ca>; Erkan Claire (ONT) <Claire.Erkan@CSC-SCC.GC.CA>; Goodwin Brett (ONT) <Brett.Goodwin@CSC-SCC.GC.CA>; Hunt Angela (ONT) <Angela.Hunt@CSC-SCC.GC.CA>; Jones Pat (ONT) <Pat.Jones@csc-scc.gc.ca>; Keating Kelsey (ONT) <Kelsey.Keating@csc-scc.gc.ca>; Rayner Amber (ONT) <Amber.Rayner@CSC-SCC.GC.CA>; Rowhani Melody (ONT) <Melody.Rowhani@CSC-SCC.GC.CA>; Spence Victoria (ONT) <Victoria.Spence@CSC-SCC.GC.CA>; Timmerman Samantha (ONT) <Samantha.Timmerman@CSC-SCC.GC.CA>; Tinney Susanna (ONT) <Susanna.Tinney@CSC-SCC.GC.CA>; Williams Paul (ONT) <Paul.Williams@csc-scc.gc.ca>

Cc: Bourgeois Carolyn (ONT) <Carolyn.Bourgeois@csc-scc.gc.ca>; Gravelle Jennifer (NHQ-AC) <Jennifer.Gravelle@CSC-SCC.GC.CA>; Green Kate (ONT) <Kate.Green@csc-scc.gc.ca>; Hyndman Heather (ONT) <Heather.Hyndman@csc-scc.gc.ca>; Irving Ian (ONT) <Ian.Irving@CSC-SCC.GC.CA>; Lindsay Pamela (ONT) <Pamela.Lindsay@CSC-SCC.GC.CA>; Roscoe BeLinda (ONT) <BeLinda.Roscoe@CSC-SCC.GC.CA>; Velely Christopher (ONT) <Christopher.Velely@CSC-SCC.GC.CA>; Storrington Allison (ONT) <Allison.Storrington@CSC-SCC.GC.CA>; Fraser Krista (ONT) <Krista.Fraser@CSC-SCC.GC.CA>; Mills Dr. Jeremy (ONT) <Jeremy.Mills@CSC-SCC.GC.CA>

Subject: Coronavirus info and update Feb 14th, 2020

All:

NHQ has received the updated information on site N95 masks. We have indicated the number of N95 masks reported and made calculations on what each site will require for purchase.

THANK-YOU for your quick review and communication on this.

RHQ is exploring the purchase of additional stock of N95 and eye protection to ensure sites are supported if required, as supply orders can be challenging if there are competing priorities. RHQ will communicate this if the purchase is supported.

Summary of site responsibilities: Preparedness and Planning

- Operations and health care should be focusing on N95 fit testing compliance for health care workers, CX and food stewards. *RHZ Health Services is exploring a regional resource to attend sites to assist with HC fit testing. A separate email will circulate if this is supported.
 - Health care should continue to monitor PPE supplies on a weekly basis and report any deficiencies. Please order at your site to ensure you have minimum 500 on hand for both HC and operations.
 - Health care should be working with operations to update the Pandemic workbooks (sent to sites) Once completed, these can be added to the outbreak binder and shared.
 - Health care should increase communication on hand hygiene for both staff and clients.
 - Health care managers should be tracking efforts above to ensure sites are compliant.
- World Health Organization (WHO) has prepared a short YouTube video on Coronavirus:
<https://youtu.be/mOV1aBVYKGA>
- Here is the link to the Coronavirus **dashboard**.

<https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6>

Status of cases in Ontario

Every weekday at 10:30 a.m. ET, this web page will be updated with the most up-to-date information on the status of cases in Ontario.

The symptoms of the 2019 novel coronavirus, which can include fever and cough, are similar to other respiratory infections, including influenza. As a result, individuals who may simply have the flu are being tested out of an abundance of caution and in line with Ontario's robust detection protocols. This means that most individuals who are tested are unlikely to be infected with the 2019 novel coronavirus.

Confirmed negative ¹	353
Presumptive negative ²	0
Currently under investigation ³	8
Presumptive positive ⁴	0
Confirmed positive ⁵	2
Resolved ⁶	1

Total number of patients approved for COVID-19 testing to date 364

¹Patient negative based on testing performed at both Public Health Ontario (PHO) Laboratory and National Microbiology Lab (NML)

²Patient tested negative at PHO Laboratory but not yet tested by NML

³Test results are pending

⁴Patient tested positive at PHO Laboratory but not yet tested by NML

⁵Patient positive based on testing performed at both PHO Laboratory and NML

⁶Patient is no longer infectious

Last updated: February 14, 2020 at 10:30 a.m. ET

Coronaviruses

Coronaviruses are a large family of viruses that can cause illnesses ranging from the common cold to more serious respiratory infections like bronchitis, pneumonia or severe acute respiratory syndrome (SARS).

Coronaviruses are spread mainly from person to person through close contact, for example, in a household, workplace or health care centre.

Some human coronaviruses spread easily between people, while others do not.

Your risk of severe disease may be higher if you have a weakened immune system. This may be the case for:

- older people
- people with chronic disease (for example, diabetes, cancer, heart, renal or chronic lung disease)
-

The 2019 novel coronavirus (COVID-19)

The 2019 novel coronavirus (COVID-19) causes a respiratory infection that originated in Wuhan, China.

The first presumptive case of this infection in Ontario was identified on January 25, 2020.

Current affected areas

The following geographic areas are identified as affected areas:

- mainland China
-

Travellers returning from affected areas

Travellers who have returned from Hubei province, including Wuhan City, should:

- contact their local public health unit within 24 hours of arriving in Canada
- **stay at home and avoid close contact with others, including those in their home**, for a total of 14 days from the date they left Hubei province
- contact Telehealth Ontario at 1-866-797-0000 or their local public health unit if they experience symptoms of the 2019 novel coronavirus

Travellers who have returned from mainland China should:

- monitor themselves for symptoms of the 2019 novel coronavirus for 14 days after leaving China
- contact Telehealth Ontario at 1-866-797-0000 or their local public health unit if they experience symptoms of the 2019 novel coronavirus

Learn about [travel advisories](#) related to the 2019 novel coronavirus.

Laboratory testing

Testing is being conducted at the Public Health Ontario Laboratory, which is working collaboratively with the National Microbiology Laboratory in Winnipeg.

How Ontario is preparing

Ontario is working with its partners in the health care system implementing a robust plan to monitor for, detect and, if needed, isolate any cases of the 2019 novel coronavirus. The Ministry of Health is taking several steps to ensure the health and safety of Ontarians. This includes:

- monitoring hospitals for potential cases of the virus in individuals with travel history to current affected areas
- adding the 2019 novel coronavirus as a designated disease reportable under Ontario's public health legislation, enabling local public health units to quickly and effectively take all necessary measures to investigate, complete lab tests and do case and contact management to prevent and control further spread of the infection
- ongoing planning with federal and provincial/territorial partners and readiness to coordinate with other provinces/territories
- meeting with hospitals, paramedics and local public health units near Pearson International Airport to provide further information on the federal border screening measures

Symptoms and treatment

Symptoms range from mild – like the flu and other common respiratory infections – to severe, and can include:

- fever
- cough
- difficulty breathing

Complications from the 2019 novel coronavirus can include serious conditions, like pneumonia or kidney failure, and in some cases, death.

There are no specific treatments for coronaviruses, and there is no vaccine that protects against coronaviruses. Most people with common human coronavirus illnesses will recover on their own.

You should:

- drink plenty of fluids
- get rest and sleep as much as possible
- try a hot shower to help with a sore throat or cough

If you need immediate medical attention you ask to see institutional health care.

How to protect yourself

Coronaviruses are spread mainly from person to person through close contact, for example, in a household, workplace or health care centre. The 2019 novel coronavirus has evidence of limited human-to-human transmission.

There is no vaccine available to protect against the 2019 novel coronavirus.

There are everyday actions that can help prevent the spread of germs that cause respiratory illnesses. Take these everyday steps to reduce exposure to the virus and protect your health:

- **wash your hands often with soap and water or alcohol-based hand sanitizer**
- **sneeze and cough into your sleeve**
- **avoid touching your eyes, nose or mouth**
- **avoid contact with people who are sick**
- **self-isolate if you are sick**

If any additional information is required, please let me know and I can assist.

Thank-you,

Tim O'Hara R.N
A/Regional Manager of Public Health

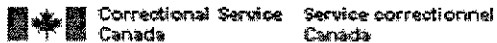
Correctional Services Canada | Service Correctionnel Canada
Regional Headquarters | Administration Regional (ONT)
Mailing address: 443 Union St, West. P.O Box 1174 Kingston, ONT. K7L 4Y8
Office address: 508 Portsmouth Ave, Kingston, ONT. K7M 2W9 (Office 209)
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Government of Canada | Gouvernement du Canada



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Murphy Gerda (ONT)

From: Dufresne Lynn (ONT)
Sent: March 18, 2021 10:33 AM
To: Dufresne Lynn (ONT)
Subject: FW: Coronavirus info and update Feb 17th, 2020
Attachments: CoV Memo BC Corrections CHS Feb 13 2020.doc; COVID-19 test-requisition Feb 13, 2020.pdf

From: Ringler Larry (ONT) <Larry.Ringler@csc-scc.gc.ca>
Sent: February 17, 2020 3:19 PM
To: 440-CBI-Div. Heads <440-CBI-Div.Heads@CSC-SCC.GC.CA>
Subject: FW: Coronavirus info and update Feb 17th, 2020

Fyi,
Larry

Sent from my Bell Samsung device over Canada's largest network.

----- Original message -----

From: "O'Hara Tim (ONT)" <Tim.OHara@csc-scc.gc.ca>
Date: 2020-02-17 3:16 PM (GMT-05:00)
To: 401-ONT-Chiefs Health Services <401-ONT-ChiefsHealthServices@CSC-SCC.GC.CA>, 401-ONT-Chiefs Mental Health Services <401-ONT-ChiefsMentalHealthServices@CSC-SCC.GC.CA>, 401-REG-Wardens <401-REG-Wardens@CSC-SCC.GC.CA>, "Brownlee Mindy (ONT)" <Mindy.Brownlee@CSC-SCC.GC.CA>, "Burtenshaw Stephanie (ONT)" <Stephanie.Burtenshaw@csc-scc.gc.ca>, "Cimbulea Ioana (ONT)" <Ioana.Cimbulea@csc-scc.gc.ca>, "Clifford-Brown Tracey (ONT)" <Tracey.Clifford-Brown@CSC-SCC.GC.CA>, "Dano Grace (ONT)" <Grace.Dano@CSC-SCC.GC.CA>, "Davies Donna (ONT)" <Donna.Davies@CSC-SCC.GC.CA>, "Desbiens Gary (ONT)" <Gary.Desbiens@csc-scc.gc.ca>, "Erkan Claire (ONT)" <Claire.Erkan@CSC-SCC.GC.CA>, "Goodwin Brett (ONT)" <Brett.Goodwin@CSC-SCC.GC.CA>, "Hunt Angela (ONT)" <Angela.Hunt@CSC-SCC.GC.CA>, "Jones Pat (ONT)" <Pat.Jones@csc-scc.gc.ca>, "Keating Kelsey (ONT)" <Kelsey.Keating@csc-scc.gc.ca>, "Rayner Amber (ONT)" <Amber.Rayner@CSC-SCC.GC.CA>, "Rowhani Melody (ONT)" <Melody.Rowhani@CSC-SCC.GC.CA>, "Spence Victoria (ONT)" <Victoria.Spence@CSC-SCC.GC.CA>, "Timmerman Samantha (ONT)" <Samantha.Timmerman@CSC-SCC.GC.CA>, "Tinney Susanna (ONT)" <Susanna.Tinney@CSC-SCC.GC.CA>, "Williams Paul (ONT)" <Paul.Williams@csc-scc.gc.ca>
Cc: "Bourgeois Carolyn (ONT)" <Carolyn.Bourgeois@csc-scc.gc.ca>, "Gravelle Jennifer (NHQ-AC)" <Jennifer.Gravelle@CSC-SCC.GC.CA>, "Green Kate (ONT)" <Kate.Green@csc-scc.gc.ca>, "Hyndman Heather (ONT)" <Heather.Hyndman@csc-scc.gc.ca>, "Irving Ian (ONT)" <Ian.Irving@CSC-SCC.GC.CA>, "Lindsay Pamela (ONT)" <Pamela.Lindsay@CSC-SCC.GC.CA>, "Roscoe BeLinda (ONT)" <BeLinda.Roscoe@CSC-SCC.GC.CA>, "Veley Christopher (ONT)" <Christopher.Veley@CSC-SCC.GC.CA>, "Storring Allison (ONT)" <Allison.Storring@CSC-SCC.GC.CA>, "Fraser Krista (ONT)"

<Krista.Fraser@CSC-SCC.GC.CA>, "Mills Dr. Jeremy (ONT)" <Jeremy.Mills@CSC-SCC.GC.CA>, "Watson Lorena (ONT)" <Lorena.Watson@CSC-SCC.GC.CA>
Subject: Coronavirus info and update Feb 17th, 2020

All:

No new countries reported cases of COVID-19 in the past 24 hours.

The RMPH and NHQ had a call this afternoon to discuss N95 and Pandemic supplies and NHQ will be reviewing recent data sent about site stocks to determine need. They are also exploring supply chain and surplus stock numbers. The Pacific region has identified a universal, 1-mask-fits-all version of the N95 from the US. It has a chin strap and advertises no exp. date. NHQ is reviewing this product.

Canadians who arrived on Friday, Feb 7th on the two flights from Wuhan have 5 days left out of their 14 days of quarantine at Canadian Forces Base (CFB) Trenton. Those who arrived Feb 11th on the third flight from Wuhan, have 9 days left of their 14 day quarantine at CFB in Trenton. So far all continues well with everyone.

Please see [here](#) the COVID-19 situational report #23 dated Feb. 16, 2020, received from the Ministry of Health's Emergency Operations Centre (EOC). The number of confirmed cases reported to us today by the EOC, in Canada, is eight, with three persons in Ontario and five in British Columbia. All are recovering at home in self-isolation. In Ontario, at this time, there is 1 person under investigation with lab results pending. RAO wants to stress the need not to let your guard down, and continue to protect yourself and educate others to regular respiratory protection practices - see **WHO** [here](#). The silver lining of COVID-19 is that hopefully we can also reduce flu and common cold transmissions.

A reminder to all to be up-to-date on EOC information:

http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/2019_guidance.aspx.

Situation Report 27 from the **WHO** updates that worldwide, there are 51,857 laboratory-confirmed (1278 new) cases of COVID-19 and 1669 deaths (143 new), mainly in China. (These are laboratory-confirmed cases; you may have seen larger numbers reported elsewhere since Hubei province has changed their reporting criteria for cases, resulting in a large spike in case count numbers for China according to the new definition). No new countries reported cases of COVID-19 in the past 24 hours. A third death of a COVID-19 patient has been reported outside of China; this individual was a tourist from China visiting France.

Studies to assess the epidemiology and clinical characteristics of COVID-19 cases in different settings are critical to furthering our understanding of this virus and associated disease. Several early investigation master protocols or master forms are available from WHO for countries to use. More information can be found [here](#). For those requiring advanced technical information, the WHO has a [website with technical guidance](#).

RAO policy corner: Initial efforts to understand the behavior of the COVID-19 virus by researchers in Singapore suggest it is different from Severe Acute Respiratory Syndrome (SARS) and has more similarities with H1N1. Like influenza, COVID-19 is infectious when symptoms are mild, the researchers found. Because of this transmission mechanism, COVID-19, like influenza, can spread quite quickly, as people with mild symptoms may let their guard down. The other difference between COVID-19 and SARS is the severity, since the fatality rate in China for COVID-19 is lower than SARS. Outside of Hubei province in China, it is even lower, so mortality rates are lower than SARS. The fatality rate of SARS globally during the 2002-2003 outbreak was 9.56 per cent, as compared to a 2.14 per cent fatality rate for COVID-19 so far. The SARS outbreak led to 774 deaths out of 8,098 cases, according to WHO figures, while COVID-19 has so far killed at least 1,380 people out of about 64,400 cases (using the Hubei case definition). A study by the WHO based on 17,000 patients found that 82 per cent had mild symptoms, 15 per cent severe symptoms and 3 per cent had critical symptoms. The key message from this is not to let our guard down and insist on respiratory hygiene for persons with symptoms of a cold, flu and the like; and to follow EOC guidelines for testing when a travel history to China or other affected regions exists.

Here is the link to the Coronavirus **[dashboard](#)**.

<https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6>

Status of cases in Ontario

Every weekday at 10:30 a.m. ET, this web page will be updated with the most up-to-date information on the status of cases in Ontario.

The symptoms of the 2019 novel coronavirus, which can include fever and cough, are similar to other respiratory infections, including influenza. As a result, individuals who may simply have the flu are being tested out of an abundance of caution and in line with Ontario's robust detection protocols. This means that most individuals who are tested are unlikely to be infected with the 2019 novel coronavirus.

Confirmed negative ¹	399
Presumptive negative ²	0
Currently under investigation ³	0
Presumptive positive ⁴	0
Confirmed positive ⁵	2
Resolved ⁶	1

Total number of patients approved for COVID-19 testing to date 402

¹Patient negative based on testing performed at both Public Health Ontario (PHO) Laboratory and National Microbiology Lab (NML)

²Patient tested negative at PHO Laboratory but not yet tested by NML

³Test results are pending

⁴Patient tested positive at PHO Laboratory but not yet tested by NML

⁵Patient positive based on testing performed at both PHO Laboratory and NML

⁶Patient is no longer infectious

Last updated: February 17, 2020 at 10:30 a.m. ET

Sites continue to assess their supplies and update the pandemic workbooks. These workbooks are for HEALTHCARE and do not replace the Institutional Contingency Plan. The information gathered should be consistent with the ICP information.

Tim O'Hara R.N

A/Regional Manager of Public Health

Correctional Services Canada | Service Correctionnel Canada

Regional Headquarters | Administration Regional (ONT)

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 Correctional Service Canada | Service correctionnel Canada

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MEMORANDUM

Date: February 13, 2020

To: All Staff, BC Corrections and Correctional Health Services

From: CHS Leadership & Infection Control Committee

Subject: Hoax Calls and Health Screening for COVID-19 (novel Coronavirus)

Last night, several of our correctional centres received calls from a person allegedly with the BC Centre for Disease Control stating “a patient had tested positive for the Coronavirus, strain 229E.” We want to stress that these are calls are a hoax and there are currently no patients in Correctional Health Services who have tested positive.

Coronavirus 229E is **not** the same virus that causes COVID-19 (previously known as novel coronavirus 2019). There are many different types of coronaviruses, including multiple strains that regularly circulate in British Columbia (e.g. 229E, NL63, OC43, HKU1), in addition to the numerous other respiratory viruses circulating at this time of year such as influenza, RSV, and parainfluenza. Staff are far more likely to encounter those routine viruses in their daily work than the virus causing COVID-19, and should be following routine infection prevention and control practices including frequent hand hygiene, conducting point of care risk assessments, using appropriate personal protective equipment, cleaning and disinfecting equipment and the environment, and placing any patient with new respiratory symptoms on droplet and contact precautions.

For management of clients at risk for COVID-19, we continue to follow the precautions communicated last week, which are as follows:

1. Clients who have visited mainland China within 14 days OR have had close contact with a symptomatic individual who recently traveled to mainland China should be provided with information on signs and symptoms of acute respiratory illness/pneumonia, and advised to notify Correctional Health Services or BC Corrections Staff if they develop symptoms of acute respiratory illness/pneumonia. These symptoms include, but are not limited to, fever, dry cough, sore throat, difficulty breathing, and headache.
2. If Correctional Health Services or BC Corrections Staff identify a client who has visited mainland China within 14 days OR have had close contact with a symptomatic individual who recently traveled to mainland China, and is in an immigration hold, or

is being taken into custody, the staff should segregate/isolate the client from the other clients and monitor closely for acute respiratory illness/pneumonia. Negative pressure rooms are not required, but these rooms may be used if deemed best fit for segregation/isolation purposes. The client should be advised to notify Correctional Health or BC Corrections Staff if they develop symptoms of acute respiratory illness/pneumonia. At present, Corrections has adopted an approach of placing all clients who have visited mainland China or have had close contact with a symptomatic individual who recently traveled to mainland China into **droplet** and **contact** precautions (hand hygiene, surgical mask, eye protection, gown, gloves), in addition to segregating/isolating the client from the other clients, regardless whether or not they have symptoms.

3. N95 respirators are not routinely recommended unless collecting respiratory samples. For collecting respiratory samples (NP swab and throat swab) a N95 respirator should be worn. N95 respirators are sufficient to use if no surgical masks are available, however, N95 respirators are not superior to surgical masks for droplet and contact precautions.
4. Clients who have visited mainland China within 14 days OR have had close contact with a symptomatic individual who recently traveled to mainland China with symptoms should wear a surgical mask for all interactions.
5. **Droplet** and **contact** precautions should be maintained until medically cleared by Medical Director in consultation with the Medical Health Officer.
6. Clients will participate in environmental cleaning of their designated space as outlined by Correctional Services.

To protect yourself and others, follow proper hygiene etiquette during the cold and flu season, including hand hygiene (alcohol based hand rub or washing with soap and water), covering your mouth and nose when coughing or sneezing (use a tissue and put your used tissue in a waste basket or if you don't have a tissue use your upper sleeve, not your hands), and staying home when sick.

For the latest information, please visit the following links:

BCCDC updates: [Emerging-Respiratory-Virus-Updates](#)

Public Health Agency of Canada: [Coronavirus](#)

Government of Canada Travel Advisory: [Travelling Advisories Pneumonia China](#)

World Health Organization: [Coronavirus](#)

For laboratory use only	
Date received: yyyy / mm / dd	PHOL No.:

2019-nCoV (Novel coronavirus) Test Requisition

ALL Sections of this form must be completed at every visit.

1 - Submitter		2 - Patient Information	
Name Address City & Province Postal Code		Health Card No.:	Medical Record No.:
		Last Name:	
Submitter lab no. number (if applicable):		First Name:	
Clinician initial / Surname and OHIP / CPSO Number		Date of Birth: yyyy / mm / dd	Sex: <input type="radio"/> M <input type="radio"/> F
Telephone: (###) ###-####	Fax: (###) ###-####	Address:	
cc Doctor/Qualified Health Care Provider information		Postal Code:	Patient Phone No.: (###) ###-####
Name:		3 - Risk Factors and Travel (mandatory)	
Lab/Clinic Name:		Travel to:	
CPSO Number:		Date of Travel: yyyy / mm / dd	Date of Return: yyyy / mm / dd
Telephone: (###) ###-####	Fax: (###) ###-####	Date of Symptom Onset: yyyy / mm / dd	
Address:		4 - Sick Contact Information (if applicable)	
Postal Code:		Origin of Contact:	
5 - Test(s) Requested		Date of Return: yyyy / mm / dd	Date of Onset: yyyy / mm / dd
2019-nCoV (Novel Coronavirus) To the best of your knowledge, does this patient meet the Provincial Case Definition of PUI? <input type="radio"/> Yes <input type="radio"/> No		8 - Patient Symptoms	
6 - Specimens Collect Each (check all that apply)		<input type="checkbox"/> Fever (Temperature if known):	
Mandatory: <input type="checkbox"/> NPS in UTM and <input type="checkbox"/> Throat Swab in UTM	If possible/ if warranted: <input type="checkbox"/> BAL or <input type="checkbox"/> Sputum	<input type="checkbox"/> Cough	
7 - Patient Setting		<input type="checkbox"/> Sore Throat	
<input type="checkbox"/> ER / Inpatient	<input type="checkbox"/> Community Practice	<input type="checkbox"/> Pneumonia	
		<input type="checkbox"/> Other (specify):	
		9 - Will the Patient Be Hospitalized?	
		<input type="radio"/> Yes <input type="radio"/> No	

CONFIDENTIAL WHEN COMPLETED

The personal health information is collected under the authority of the Personal Health Information Protection Act, s.36(1)(c)(iii) for the purpose of clinical laboratory testing. If you have questions about the collection of this personal health information please contact the PHO laboratory Manager of Customer Service at 416-235-6556 or toll free 1-877-604-4567.
 Form No. F-SD-SCG-4000 (02/20).



**Pages 61 to / à 63
are not relevant
sont non pertinentes**

Murphy Gerda (ONT)

From: Dufresne Lynn (ONT)
Sent: March 18, 2021 10:34 AM
To: Dufresne Lynn (ONT)
Subject: FW: Message from Health Canada: Information about the coronavirus | Message de Santé Canada : Renseignements au sujet du coronavirus

From: Kreps Darren (ONT) <Darren.Kreps@csc-scc.gc.ca>
Sent: February 27, 2020 11:27 AM
To: O'Hara Tim (ONT) <Tim.OHara@csc-scc.gc.ca>
Cc: Gencarelli Thomas (ONT) <Thomas.Gencarelli@csc-scc.gc.ca>; Barkley Chris (ONT) <Chris.Barkley@CSC-SCC.GC.CA>; 401-REG-AWMS <401-REG-AWMS@CSC-SCC.GC.CA>; Charron Stéphane (NHQ-AC) <Stephane.Charron@CSC-SCC.GC.CA>; Townsend Donna (NHQ-AC) <Donna.Townsend@CSC-SCC.GC.CA>
Subject: FW: Message from Health Canada: Information about the coronavirus | Message de Santé Canada : Renseignements au sujet du coronavirus

Hello Tim

Just looking to confirm if the PPE listed below is applicable for Food service staff who may be needed to deliver meals door to door in an out break, I pulled this data from the Canada.ca website under information for professionals, please advise.

Regards,
Darren Kreps
Regional Food Service Manager | Gestionnaire régional, services d'alimentation
Regional Headquarters | Administration régionale
Correctional Service Canada | Service correctionnel Canada
443 Union Street, PO Box 1174 | 443 Union, Kingston ON Canada K7L 4Y8
443, rue Union, case postale 1174 | 443 Union, Kingston ON Canada K7L 4Y8
Tele 613-583-1785

Infection prevention and control

In the absence of effective drugs or vaccines, infection prevention and control (IPC) strategies to prevent or limit transmission of COVID-19 in healthcare facilities include:

- prompt identification
- appropriate risk assessment
- management and placement of probable and confirmed cases
- investigation and follow up of close contacts

Early recognition and source control

To facilitate early recognition and source control:

- triage for identification and appropriate placement (source control) of patients
- masks, tissues and alcohol-based hand rubs (AHBR) should be available at entrances
- signage should be posted to instruct symptomatic patients to alert healthcare workers, thus prompting completion of a patient screening questionnaire

If a person presents with symptoms of influenza-like illness and within 14 days before the onset of illness, has travelled to an area where the virus is known to be circulating, and/or been in close contact with a probable or confirmed case of COVID-19 or someone who has travelled to an affected area:

- place the patient in a designated separate waiting area or space
- encourage the patient with signs and symptoms of an acute respiratory infection to perform respiratory hygiene/cough etiquette, and provide tissues, AHBR and a waste receptacle
- limit visitors to only those who are essential
- do **not** cohort with other patients (unless necessary, in which case cohort only with patients confirmed to have COVID-19)

Application of routine practices and additional precautions

The application of routine practices and additional precautions (RPAP) is based on a point-of-care risk assessment (PCRA). Health care workers (HCWs) should use a risk assessment approach before and during each patient interaction to evaluate the likelihood of exposure.

In addition to the consistent application of routine practices, follow contact and droplet precautions. This includes the appropriate selection and use of **all** the following personal protective equipment (PPE):

- gloves
- a long-sleeved gown
- facial protection, such as surgical/procedural mask and eye protection, face shield, or surgical/procedural mask with visor attachment
- an N95 respirator (plus eye protection) should be used when performing aerosol-generating medical procedures (AGMPs) on a person under investigation (PUI) for COVID-19

Hand hygiene should be performed whenever indicated, paying particular attention to during and after removal of PPE, and after leaving the patient care environment.

Infection prevention and control guidelines

- [Infection prevention and control for coronavirus disease \(COVID-19\): interim guidance for acute healthcare settings](#)
- [Routine Practices and Additional Precautions for Preventing the Transmission of Infection in Healthcare Settings](#)

From: GEN-Communique <Communique.GEN-@CSC-SCC.GC.CA>

Sent: January 28, 2020 2:41 PM

To: 100-All-CSC-ATL-Users <100-All-CSC-ATL-Users@CSC-SCC.GC.CA>; 100-All-CSC-NHQ-Users <100-Exchange-All@CSC-SCC.GC.CA>; 100-ALL-CSC-ONT-Users <100-ALL-CSC-ONT-USERS@CSC-SCC.GC.CA>; 100-All-CSC-PAC-Users <100-All-CSC-PAC-USERS@CSC-SCC.GC.CA>; 100-All-CSC-PRA-Users <100-All-CSC-PRA-Users@CSC-SCC.GC.CA>; 100-EXT-EMP <100-EXT-EMP@CSC-SCC.GC.CA>; 100-Unions-syndicats <100-Unions-syndicats@CSC-SCC.GC.CA>

Subject: Message from Health Canada: Information about the coronavirus | Message de Santé Canada : Renseignements au sujet du coronavirus

(Le français suit)

Please post this communiqué in designated locations at sites where employees do not have regular access to computers/e-mail

Message from Health Canada: Information about the coronavirus

Please read the following message from Health Canada about the coronavirus. CSC strongly encourages all employees to take the precautions mentioned below.

The 2019 novel coronavirus (referred to as 2019-nCoV) was first identified in Wuhan, China, in late December 2019. Since then, the Public Health Agency of Canada has been working with international partners, including the World Health Organization, provincial and territorial counterparts, and other federal departments and agencies to monitor and respond to this evolving situation.

As you know, Canada has identified cases of coronavirus. This was not unexpected and reflects that our health systems are on alert and taking appropriate steps to limit the spread of the novel coronavirus in Canada. Our healthcare system is well prepared to handle the virus and the risk to Canadians continues to be low.

Health Canada's Public Service Occupational Health Program (PSOHP) advises employees to continue to take general precautions to reduce their risk of infection, such as washing their hands often with soap and water, coughing or sneezing into their arm or tissue, avoiding touching their eyes, nose or mouth with unwashed hands, and avoiding close contact with people who are sick.

The PSOHP continues to work with federal departments and agencies to provide occupational health advice for federal employees working at points of entry (e.g., airports) and other key workplace settings.

Since this is an evolving situation, visit Canada.ca/coronavirus for the latest information. You can also follow Canada's Chief Public Health Officer, Dr. Theresa Tam, on [Twitter](https://twitter.com/theresa_tam) for up-to-date information.

You cannot reply to this email address. If you have comments/questions about this Gen-Comm, please send them to [GEN-NHQ e-Comms](mailto:GEN-NHQ_e-Comms).

Veillez afficher le présent communiqué aux endroits désignés, là où les employés n'ont pas un accès régulier à un ordinateur ou au courrier électronique.

Message de Santé Canada : Renseignements au sujet du coronavirus

Veillez lire le message suivant de Santé Canada. Le SCC encourage tous les employés à prendre les précautions mentionnées ci-dessous.

Le coronavirus 2019 (appelé nCoV-2019) a été identifié pour la première fois à Wuhan, en Chine, à la fin décembre 2019. Depuis, l'Agence de la santé publique du Canada travaille avec ses partenaires internationaux, en particulier l'Organisation mondiale de la Santé, ainsi qu'avec ses homologues provinciaux et territoriaux, et d'autres ministères et organismes fédéraux afin de surveiller l'évolution de cette situation et d'intervenir.

Comme vous le savez, des cas d'infection à coronavirus ont été détectés au Canada. Cela n'était pas inattendu, et démontre que nos systèmes de santé sont en mode d'alerte et qu'ils prennent les mesures qui s'imposent pour limiter la propagation du nouveau coronavirus au Canada. Notre système de soins de santé est bien préparé pour gérer la situation, et le risque pour les Canadiens demeure faible.

Le Programme de santé au travail de la fonction publique (PSTFP) de Santé Canada conseille de continuer de prendre des précautions générales afin de réduire leur risque d'infection, notamment de se laver souvent les mains à l'eau et au savon, de tousser ou d'éternuer dans un mouchoir ou le pli de leur coude, d'éviter de se toucher les yeux, le nez ou la bouche avec des mains non lavées et d'éviter tout contact étroit avec des personnes malades.

Le PSTFP continue de collaborer avec les ministères et les organismes fédéraux pour fournir des conseils sur la santé au travail aux fonctionnaires fédéraux qui travaillent dans les points d'entrée au pays (p. ex., aéroports) et dans d'autres milieux de travail stratégiques.

Comme il s'agit d'une situation en pleine évolution, visitez le site Canada.ca/le-coronavirus pour obtenir les toutes dernières nouvelles sur le sujet. Pour obtenir des renseignements de dernière heure, vous pouvez également suivre la D^{re} Theresa Tam, administratrice en chef de la santé publique du Canada, sur [Twitter](#).

Vous ne pouvez pas envoyer de réponse à cette adresse de courriel. Si vous avez des commentaires/questions à transmettre au sujet de ce communiqué général, veuillez les envoyer à [GEN-NHQ e-Comms](#).